MINUTES OF MEETING OF THE BOARD OF DIRECTORS OF NORTHTOWN MUNICIPAL UTILITY DISTRICT

December 20, 2023

THE STATE OF TEXAS \$

COUNTY OF TRAVIS \$

A meeting of the Board of Directors of Northtown Municipal Utility District was held on December 20, 2023 at 700 E. Wells Branch Parkway, Pflugerville, Texas. The meeting was open to the public and notice was given as required by the Texas Open Meetings Act. A copy of the Certificates of Posting of the Notice are attached as **Exhibit "A"**.

The roll was called of the members of the Board:

Brenda Richter - President
Robin Campbell - Vice President
Felix Amaro - Treasurer
Christopher Capers - Secretary

Lee Hill - Assistant Secretary

and all of the Directors were present except Director Amaro, thus constituting a quorum. Also present at times during the meeting were Mona Oliver, the District manager; Dennis Hendrix of Crossroads Utility Services LLC ("<u>Crossroads</u>"); Carter Dean of Armbrust & Brown, PLLC ("<u>A&B</u>"); Scott Foster of 360 Professional Services, Inc. ("<u>360 PSI</u>"); Deputy Serna of the Travis County Sheriff's Office ("<u>TCSO</u>"); Richard Fadal of TexaScapes; and Alex Small of Flock Safety.

Director Richter called the meeting to order at 5:46 p.m. and stated that the Board would first receive resident communications and Board member announcements. Director Capers stated that he would like the Board to consider the role of Board committees, since it seemed that various committee recommendations had been recently disregarded by the Board.

Director Richter next announced that the Board would consider approval of the minutes of the November 28, 2023 Board meeting. Upon motion by Director Hill and second by Director Capers, the Board voted 4-0 to approve the minutes, as presented.

Director Richter next recognized Deputy Serna to present the security report attached as **Exhibit "B"**. Deputy Serna referred the Board to the crime statistics included in his written report. Director Campbell asked Ms. Oliver to send him the crime statistics for the last few months, since he had not been receiving them. She responded that she would do so. Ms. Oliver then stated that Deputy Yarborough was having trouble recruiting officers to patrol on New Year's Eve, so she would make sure to have the gates to the 50-Acre Park locked at 8:00 p.m. that night.

Director Richter next stated that the Board would receive the operations manager's report and recognized Mr. Hendrix. Mr. Hendrix reviewed the operations manager's report attached as **Exhibit "C"** with the Board. He reported that there were 3,202 occupied single family connections as of November, that the water loss for the prior reporting period was 5.76%, and that the November water samples were satisfactory. He next reviewed the write-offs included in his report. Upon motion by Director Hill and second by Director Campbell, the

Board voted 4-0 to approve the write-offs. Mr. Hendrix then stated that a \$5,000 tamper fee had been assessed to a customer who had illegally turned their water service back on following disconnection for delinquent payment. Director Capers asked if Mr. Hendrix had determined why the water loss had been so high the prior month. Mr. Hendrix responded that the meter reader had mistyped the reading. Mr. Hendrix then stated that installation of the electronic meters had begun, which process would be likely be complete by February 2024. Mr. Hendrix the presented the proposal from Alterman attached as **Exhibit "D"** to install permanent power infrastructure at the lift station communications tower and office communications panel in connection with the electronic meter installation project. Upon motion by Director Hill and second by Director Campbell, the Board voted 4-0 to approve the proposal in an amount not to exceed \$12,000. Mr. Hendrix concluded his report by stating that the dilapidated lift station tank would likely be removed by the Board's January meeting.

Director Richter then stated that the Board would consider landscape maintenance matters and recognized Mr. Fadal. Mr. Fadal presented the plant of the month: "soft leaf yucca". He then reviewed his report attached as **Exhibit "E"** with the Board. He noted that the District's landscapes had done well that year, despite suffering the freeze and heat wave.

Director Richter announced that the Board would next receive the District manager's report and recognized Ms. Oliver. Ms. Oliver called the Board's attention to her monthly reports included in the meeting packet attached as **Exhibit "F"**. Ms. Oliver reviewed the Legal/Security Committee report and the monthly expenditure report with the Board. She next reviewed the solid waste services report from Texas Disposal Systems with the Board. She then stated that she would reopen the dog park the first week of January. Director Hill asked if the soccer fields were open again. Ms. Oliver responded that they were.

Director Richter next stated that the Board would receive a report from the Facilities Committee. Mr. Foster stated that STR had signed the lien waiver, that the two mechanic's liens that had been filed on the District's property in connection with the office and pavilion construction project had been released, and that the District had paid STR partial retainage. He continued by stating that the project was not yet ready for acceptance because of the outstanding close-out items and final retainage to be paid. Discussion ensued regarding the conditions for final payment and acceptance of the project. After discussion, upon motion by Director Hill and second by Director Capers, the Board voted 4-0 to approve final payment of \$53,066.40 attached as **Exhibit "G"**, upon completion of the last three punch list items and required closeout documents. Then, upon motion by Director Hill and second by Director Capers, the Board voted 4-0 to approve May 8, 2023 as the project's substantial completion date, which was the date of issuance of the certificate of occupancy for the office.

Director Richter stated that the Board would next receive the engineering report. Mr. Foster reviewed his report attached as **Exhibit "H"** with the Board. He reported that the Village at Northtown Phase 2 Condominium project had been paved out, and he expected to recommend final acceptance of the project within the next few months. He next reported that the he would talk with the North Austin Stormwater Coalition soon to discuss the District joining for purposes of MS4 permit compliance. He then stated that he planned to bring a proposal to the January or February meeting for a creation of a new Parks Master Plan. He concluded his report by stating that the surplus funds application was in process and not yet ready to submit to the TCEQ.

Director Richter then recognized Mr. Douthitt for purposes of receiving the bookkeeper's report. There being no representative of the bookkeeper at the Board meeting, the Board reviewed the updated cash activity report attached as **Exhibit "I"**, the checks being presented

for approval, and the transfers listed on page one of the report. He noted that the transfer and payment to pay STR \$53,066.40 in accordance with the Board's prior motion needed approval. Upon motion by Director Hill and second by Director Capers, the Board voted 4-0 to approve the transfers and the payment of bills and invoices, as presented in the bookkeeper's report, with the additional transfer and payment to STR \$53,066.40 in accordance with the Board's prior motion. The Board asked Mr. Douthitt to inform Ms. Martin that she did not need to provide a verbal audit report at the Board's next meeting, unless the audit identified any issues that needed to be addressed.

Director Richter then stated that the Board would consider matters related to the District's website. Ms. Oliver stated that the Communications Committee recommended engaging Sommers Marketing for its website-related needs. The Board directed Mr. Dean to negotiate a contract with Sommers Marketing.

Director Richter stated that the Board would consider its wholesale water and wastewater services, including contract negotiations with the City of Austin. Mr. Dean stated that there was no update regarding such matters.

Director Richter stated that the Board would then receive a report from the District's attorney. Mr. Dean reviewed the Master Services Agreement with Flock attached as **Exhibit "J"** with the Board. Director Hill presented and reviewed a map showing the locations at which he believed the Flock cameras would be most beneficial. Discussion ensued regarding the optimal number and location of Flock cameras. After discussion, upon motion by Director Hill and second by Director Campbell, the Board voted 4-0 to direct the Legal/Security Committee to conduct a final review of the location and number of Flock cameras, not to exceed 18 cameras, taking into account the map from Director Hill, and authorizing the committee to approve the Master Services Agreement in its final form.

Director Richter announced at 6:50 p.m. that the Board would convene in executive session to discuss personnel matters related to the District Manager in accordance with Section 551.074 of the Texas Government Code. Director Richter announced at 6:57 p.m. that the Board would reconvene in open session, noting that no action had been taken in executive session.

Director Richter stated that the Board would consider future agenda items and its meeting schedule. The Board confirmed that it would hold its January Board meeting on January 24th. Director Richter noted that the Board would consider its February meeting date at its January meeting.

There being no further business to come before the Board, the meeting was adjourned at 7:06 p.m.

MORTHTO, MINISTER COUNTY OF THE STATE OF THE

Date: January 24, 2024

Christopher Capers, Secretary

Board of Directors

CERTIFICATE OF PROVISION OF NOTICE OF MEETING FOR NORTHTOWN MUNICIPAL UTILITY DISTRICT TO THE TRAVIS COUNTY CLERK'S OFFICE

and OFFICES OF ARMBRUST AND BROWN, PLLC

THE STATE OF TEXAS §
COUNTY OF TRAVIS §

I, D. Pederson, hereby certify that at 1132 A.m. on 2ec 13, 2023, I provided a copy of the attached notice of meeting of the Board of Directors of Northtown Municipal Utility District to the Travis County Clerk's office located at 5501 Airport Blvd., Austin, Texas for subsequent posting in accordance with Section 551.054 of the Texas Government Code.

I understand that the attached notice was provided to the County Clerk in order to comply with the Open Meetings provision of Chapter 551 of the Texas Government Code and that the Board of Directors of Northtown Municipal Utility District will rely on this certificate in determining whether the provisions of Chapter 551 of the Government Code have been satisfied.

Witness my signature this 12th day of Lecenber, 2023.

Printed Name: D. Pederson

Company: Armbrust & Brown PLLC

CERTIFICATE OF POSTING FOR NORTHTOWN MUNICIPAL UTILITY DISTRICT

AT

(1) 14401 Harris Ridge Blvd. (park pavilion)
 (2) 700 East Wells Branch Parkway (district office)
 PFLUGERVILLE, TEXAS 78660

| THE STATE OF TEXAS | 8 |
|--|---|
| COUNTY OF TRAVIS | |
| I. Moha | Oliver, hereby certify that a December 13, 2023, I posted a copy of the |
| /2:05 <u>p</u> .m. on _ | December 13, 20 23, I posted a copy of the |
| attached notice of meeting o | f the Board of Directors of Northtown Municipal Utility District at a convenient to the public within the boundaries of the District at the |
| provisions of Chapter 551 of Municipal Utility District w | the notice was posted in order to comply with the Open Meetings the Government Code and that the Board of Directors of Northtown ll rely on this certificate in determining whether the provisions of ent Code have been satisfied. |
| Witness my signature | his 13th day of December, 2023. |
| | me |
| | Printed Name: Mona Olive- |
| | Company Marth Lower M. U. D. |



NORTHTOWN MUNICIPAL UTILITY DISTRICT AGENDA

STAYS IN FILE

December 20, 2023

TO: THE BOARD OF DIRECTORS OF NORTHTOWN MUNICIPAL UTILITY DISTRICT AND ALL OTHER INTERESTED PARTIES:

Notice is hereby given that the Board of Directors of Northtown Municipal Utility District will hold a meeting at 5:45 p.m. on Wednesday, December 20, 2023. This meeting will be held at the District office located at 700 East Wells Branch Parkway, Pflugerville, Texas. Members of the public are entitled to participate in and to address the Board of Directors during the meeting.

PUBLIC INPUT

1. Resident communications and Board member announcements;

DISCUSSION/ACTION ITEMS

- 2. Minutes of November 28, 2023 Board meeting;
- 3. District security and public safety and related action items, including:
 - (a) Report from Travis County Sheriff's Office, including crime statistics;
 - (b) Legal/Security Committee report;
 - (c) Security patrol for New Year's Eve;
- 4. District operations manager and utility operator's report and related action items, including:
 - (a) Utility operations and repairs, including any proposals;
 - (b) Billing report and write-offs;
- 5. Landscape maintenance report and related action items, including any proposals;
- 6. District manager's report and related action items, including:
 - (a) Legal/Security Committee report, including covenant violations and enforcement actions;
 - (b) Monthly expenditure report;
 - (c) Reservation ledger;
 - (d) Solid waste services, including monthly TDS report;
 - (e) Purchase requests and/or proposals;
- 7. Facilities Committee report and related action items, including:
 - (a) Pay applications and/or change orders from STR Constructors for construction of office and pavilions and matters related to close-out documents, final payment, and acceptance;

202381647 Page 2 of 3

- (b) Repairs, maintenance, and monthly expenditures for parks and recreational facilities;
- 8. District engineer's report and related action items, including:
 - (a) Development matters, including:
 - (i) Village at Northtown Condominiums;
 - (ii) Village at Northtown Multifamily (North Wells Branch/The Parker);
 - (iii) Village at Northtown Multifamily (Edenbrook);
 - (iv) The Lakes Retail Center;
 - (v) AvalonBay Multifamily;
 - (b) MS4 compliance matters, including:
 - (i) Permitting;
 - (ii) Storm Water Pollution Prevention Plan compliance;
 - (c) Parks Masterplan, including any related proposal or agreement;
 - (d) Application to TCEQ for approval of purchase of projects with surplus funds;
- 9. District bookkeeper's report and related action items, including:
 - (a) Payment of bills and invoices;
 - (b) Fund transfers;
 - (c) Investments;
 - (d) Developer escrow report and reconciliation;
- 10. District website, including hosting, redesign, maintenance, and related action items;
- 11. Wholesale water and wastewater services and related action items, including contract negotiation with City of Austin and related action items;
- 12. Attorney's report and related action items, including:
 - (a) Master Services Agreement with Flock Group, Inc.
- 13. Review of District Manager and any related compensation adjustment (executive session);
- 14. Future agenda items.

The Board of Directors is authorized by the Texas Open Meetings Act, Chapter 551, Texas Government Code, to convene in closed or executive session for certain purposes, including receiving legal advice from the District's attorney (Section 551.071); discussing real property matters (Section 551.072); discussing gifts and donations (Section 551.073); discussing personnel matters (Section 551.074); discussing security personnel or devices (Section 551.076); or discussing information technology security practices (Section 551.089). If the Board of Directors determines to go into executive session to discuss any item on this agenda, the presiding officer will announce that an executive session will be held and will identify the item to be discussed and the provision of the Open Meetings Act that authorizes the closed or executive session.



Attorney for the District

Northtown Municipal Utility District is committed to compliance with the Americans With Disabilities Act. Reasonable accommodations and equal access to communications will be provided upon request. Please call Armbrust & Brown, PLLC at (512) 435-2300 for additional information.

Came to hand and posted on a Bulletin Board in the County Recording Office, Austin, Travis County, Texas on this the day of Decimal Dyana Limon-Mercado ty Clerk, Travis County, Texas

FILED AND RECORDED OFFICIAL PUBLIC RECORDS

Dypra dimon-Mercado Dyana Limon-Mercado, County Clerk

Travis County, Texas

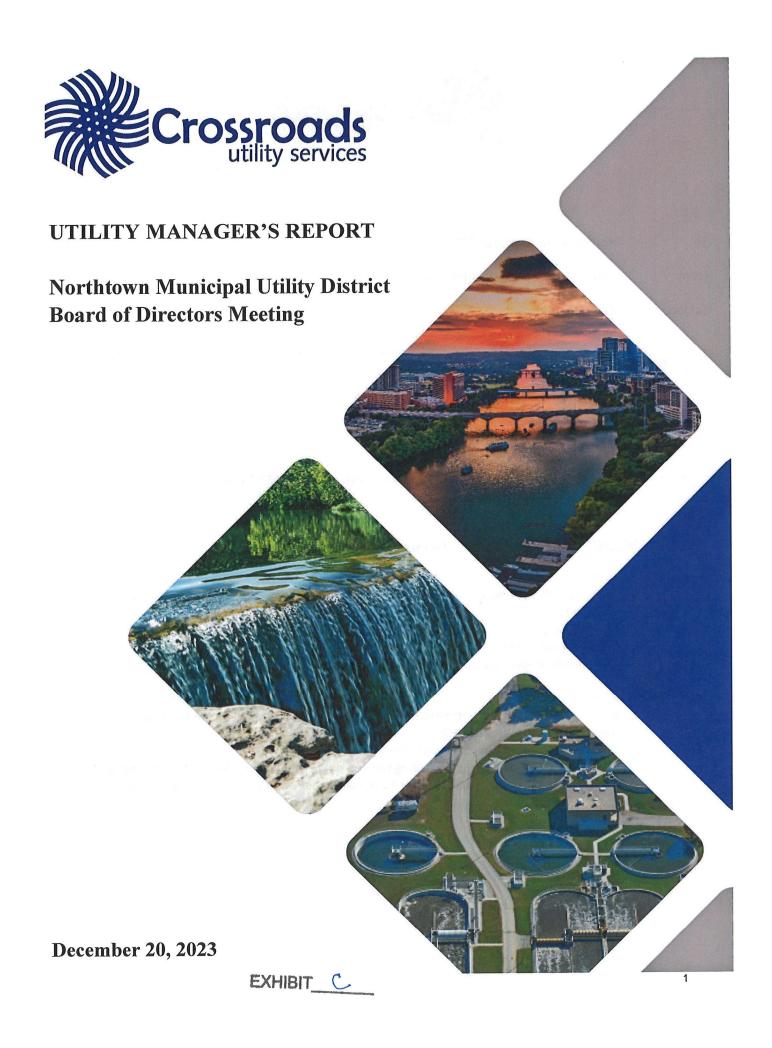
202381647

Dec 13, 2023 12:23 PM

Fee: \$3.00

ESPINOZAY

| Location | 18XX WHITTARD OF CHELSEA LN | 9XX CASTLETON DR | |
|----------|-----------------------------|------------------|-------------------------|
| Location | | | 14XXX HARCOURT HOUSE LN |
| Crime | BOV | BOV | BOV |
| Date | 11/12/2023 | 11/12/2023 | 11/12/2023 |





To:

Northtown MUD Board of Directors

From:

Dennis Hendrix, General Manager

Subject:

Operations Report

Operations Report

Operations/Billing report including water accountability: -5.76%

.

- Occupied Connections: 3202
- Total Connections: 3335
 - o All Samples were satisfactory
- Review and approve delinquent accounts and write-offs: -2-\$ 5418.83 (2Renters)

Monthly Update on District facilities including non-routine maintenance and repairs:

Lift Station #3

1. We were able to remove the tank and dispose. We will be returning in the next 30days to wash site down.

System Maintenance

- 1. Repair logs attached
- 2. DCDA repair at the Howard master meter in process
- MISC:

AMR Project:

- 1. We are coordinating the HydroPro request for a dedicated power circuit at the tower site and the repeater site. **IN PROCESS**
- 2. New meter install will begin Monday December 4th IN PROCESS
 - a. HydroPro and team are having to been doing a little extra digging to get outside of that 12" brass pigtail, in order to see what the actual customer side piping to comply with the LCRR survey requirements.



Northtown Municipal Utility District Operations Report

For the Month of November 2023

GENERAL INFORMATION

| Occupied Single Family Connection Vacant Single Family Connections Multi Family Connections Commercial Builder Connections Builder New Taps Schools Non-Profit | 2° | 6 830 Units x 3 = | 9606 2490 | |
|--|--|--|----------------|--|
| Fire Hydrants | • | <u>1</u> | | |
| District Connections | 1; | _ | | |
| Irrigation Connections | 3 | <u>1 </u> | | |
| TOTAL CONNEC | TIONS 333 | <u>5</u> | <u>12096</u> E | stimated Population |
| BACTERIOLOGICAL ANALYSES | | | | |
| <u>5</u> | Water sample(s) taken on Water sample(s) taken on | 11/14/23 11/21/23 | | es were satisfactory. es were satisfactory. |
| WATER ACCOUNTING | | | | |
| Pumped through master meter(s) | | | | |
| from 11/01/23 | to11/30/23 | | 24,117,000 | Gallons |
| Total Gallons Received/Billing Perion | od | | | |
| from 09/28/23 | to 10/31/23 | | 31,915,000 | Gallons |
| Total Gallons Billed | | | | |
| from 09/28/23 | to <u>10/31/23</u> | | 30,060,000 | Gallons |
| Flushing 09/28/23 | to 10/31/23 | | 18,200 | Gallons |
| Billing Adjustments from 09/28/23 | to10/31/23_ | | 0 | Gallons |
| Gallons gain/loss | | | (1,836,800) | Gallons |
| Percentage gain/loss | | | -5.76% | |

CUSTOMER BILLING REPORT NORTHTOWN MUNICIPAL UTILITY DISTRICT October 11, 2022 Through November 10, 2023

Current Billing

| | Basic Service | 122,824.02 | |
|---------------------|-------------------------------|------------|--------------|
| | Water | 173,040.99 | |
| | Sewer | 109,193.82 | |
| | TCEQ | 1,433.37 | |
| | Deposit | 8,773.00 | |
| | Misc | 2,229.00 | |
| | Total Current Billing | | \$417,494.20 |
| Aged Re | ceivables | | |
| rade to provide the | | | |
| | Thirty (30) Days | 69,318.51 | |
| | Sixty (60) Days | 3,484.81 | |
| | Ninety (90) Days | 166.86 | |
| | One Hundred Twenty (120) Days | 4,101.13 | |
| | Billed Arrears | 77,071.31 | |
| | Credit Bal Fwd | -6,754.68 | |
| | Total Aged Receivables | | \$70,316.63 |
| Account | s Receivables | | |
| | | | |
| | Penalty | 9,278.53 | |
| | Basic Service | 115.590.45 | |
| | Water | 195,455.40 | |
| | Sewer | 103,330.77 | |
| | TCEQ | 1,280.39 | |
| | Deposit | \$9,027.46 | |
| | Miscellaneous | 1,398.79 | |
| | | 319,771.34 | |
| | Total Accounts Receivables | | \$319,771.34 |
| Deposit I | Liability | | |
| | Balance As Of | 10/11/23 | \$722,027.60 |
| | Collections | | 9,104.46 |
| | Deposits Applied | | -6,000.00 |
| | Balance As Of | 11/10/23 | \$725,132.06 |
| | | | |

NORTHTOWN MUNICIPAL UTILITY DISTRICT

Billing Report

November 20023

| Connections | ections October | |
|-------------|-----------------|------|
| Active | 3204 | 3305 |
| Inactive | 27 | 30 |
| Total | 3231 | 3335 |

| New Connects | 33 | 36 |
|--------------|----|----|

Billing Recap_

| | October | November |
|------------------|--------------|--------------|
| Current Billing | \$462,462.05 | \$294,670.18 |
| Water | \$163,709.55 | \$173,040.99 |
| Sewer | \$115,923.30 | \$109,193.82 |
| State Assessment | \$1,420.17 | \$1,433.37 |
| Basic Service | \$122,999.20 | 122.824.02 |
| Miscellaneous | \$6,400.00 | \$2,229.00 |
| Deposit | \$52,009.83 | \$8,773.00 |
| CurrentPayments | \$464,770.84 | 319.771.34 |
| Arrears | October | October |
| 30 Day | \$50,562.74 | \$69,318.51 |
| 60 Day | \$759.23 | \$3,484.81 |
| 90 Day | \$3,430.34 | \$166.86 |
| 120 Day | \$3,769.93 | \$4,110.31 |
| Gross Arrears | \$58,522.24 | \$77,080.49 |

| Month | Ionth Oct | |
|-----------------|-----------|------|
| Total Customers | 3231 | 3335 |
| Letters | 448 | 484 |
| Disconnects | 33 | 40 |

NORTHTOWN MUNICIPAL UTILITY DISTRICT Water Report November-23

Total Water Flows

| Month | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 |
|-----------|---------|---------|---------|---------|---------|---------|
| January | 21,876 | 9,926 | 22,272 | 24,544 | 21,970 | 19,561 |
| February | 18,713 | 8,785 | 18,548 | 15,091 | 18,007 | 17,215 |
| March | 22,278 | 21,734 | 21,764 | 22,854 | 22,763 | 20,550 |
| April | 23,185 | 12,957 | 22,182 | 23,806 | 25,955 | 27,151 |
| May | 27,596 | 22,203 | 24,751 | 23,113 | 27,691 | 19,470 |
| June | 26,292 | 22,308 | 27,650 | 24,121 | 31,151 | 25,098 |
| July | 27,286 | 25,733 | 30,449 | 24,990 | 33,802 | 31,554 |
| August | 27,286 | 19,975 | 37,691 | 25,512 | 32,368 | 33,994 |
| September | 21,624 | 27,539 | 31,636 | 29,383 | 34,355 | 37,001 |
| October | 12,482 | 26,984 | 31,147 | 25,791 | 29,539 | 28,424 |
| November | 11,181 | 23,276 | 32,200 | 22,580 | 21,941 | 24,117 |
| December | 7,783 | 23,114 | 22,754 | 23,551 | 20,209 | *** |
| TOTAL | 247,582 | 244,534 | 323,044 | 285,336 | 319,751 | 284,135 |

Bacteriological Analyses

Samples: satisfactory taken on 11/21/23, 11/28/23

Chlorine Residual

| | November |
|---------------|----------|
| Average | 1.9 |
| Maximum (4.0) | 2.6 |
| Minimum (0.5) | 1.0 |

Total Wastewater Billed

| Month | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 |
|-----------|---------|---------|---------|---------|---------|---------|
| January | 15,158 | 13,169 | 14,553 | 16,930 | 15,630 | 15,525 |
| February | 15,759 | 15,529 | 15,095 | 16,110 | 16,402 | 17,193 |
| March | 14,826 | 14,513 | 14,047 | 15,732 | 17,357 | 15,299 |
| April | 15,060 | 14,881 | 16,608 | 16,685 | 18,421 | 15,282 |
| May | 15,883 | 15,597 | 16,834 | 17,978 | 17,141 | 15,300 |
| June | 16,651 | 15,290 | 17,042 | 16,190 | 16,956 | 13,857 |
| July | 15,933 | 14,310 | 17,187 | 18,157 | 16,565 | 14,449 |
| August | 16,304 | 14,947 | 18,367 | 16,734 | 17,836 | 15,633 |
| September | 16,386 | 14,979 | 18,735 | 17,557 | 17,071 | 16,881 |
| October | 14,907 | 14,626 | 22,891 | 18,225 | 16,991 | 16,824 |
| November | 15,737 | 15,138 | 15,472 | 17,006 | 16,201 | 15,848 |
| December | 15,003 | 14,068 | 21,766 | 17,640 | 16,796 | |
| TOTAL | 187,607 | 177,047 | 208,597 | 204,944 | 203,366 | 172,091 |

| DATE | DATE | MASTER | CONSUMPTION | FLUSHING | BILLING | GALLONS | NTWN | PERCENT |
|----------------------|----------------------|-----------|----------------------|----------|-------------------|-------------|----------|-----------|
| FROM | то | METER | TOTALS | TOTALS | ADJUSTMENTS | UNACCOUNTED | CONNECTS | GAIN/LOSS |
| | | | | | | | | |
| 09/30/20 | 10/28/20 | 29,284.0 | 22,488.0 | 40.5 | | -1278.5 | | -4.37% |
| 10/29/20 | 11/25/20 | 29,696.0 | 21,112.0 | 42.0 | | -8542.0 | | -28.76% |
| 11/26/20 | 12/29/20 | 26,656.0 | 22,031.0 | 72.0 | (4.0) | -4557.0 | | -17.10% |
| 12/30/21 | 01/28/21 | 20,569.0 | 18,924.0 | 34.5 | - | -1610.5 | | -7.83% |
| 01/28/21 | 02/26/21 | 23,055.0 | 41,919.0 | 63.0 | (20,156.0) | -1229.0 | | -5.33% |
| 02/27/21 | 03/25/21 | 19,933.0 | 18,211.0 | 28.5 | | -1693.5 | | -8.50% |
| 03/26/21 | 04/26/21 | 24,803.2 | 23,061.0 | 42.0 | _ | -1700.2 | | -6.85% |
| 04/27/21 | 05/26/21 | 21,782.4 | 19,985.0 | 58.5 | | -1738.9 | | -7.98% |
| 05/27/21 | 06/26/21 | 24,260.7 | 23,850.0 | 75.0 | | -335.7 | | -1.38% |
| 06/27/21 | 07/26/21 | 23,480.0 | 21,612.0 | 49.5 | - | -1818.5 | | -7.74% |
| 07/27/21 | 08/25/21 | 27,510.0 | 25,274.0 | 48.0 | | -2188.0 | | -7.95% |
| 01121121 | 06/25/21 | 27,510.0 | 20,274.0 | 10.0 | | | | |
| TOTALS | | 271,029.3 | 258,467.0 | 553.5 | (20,160.0) | (26,691.8) | | - |
| AVERAGE | | 24,639.0 | 23,497.0 | 50.3 | (1,832.7) | (2,426.5) | | -9.85% |
| | | | | | | | | |
| 08/26/21 | 09/28/21 | 29,505.0 | 28,867.0 | 66.0 | 1.1 | -572.0 | | -1.94% |
| 09/29/21 | 10/28/21 | 23,503.0 | 23,324.0 | 40.5 | | -138.5 | | -0.59% |
| 10/29/21 | 11/28/21 | 22,879.0 | 22,623.0 | 46.8 | A | -209.2 | | -0.91% |
| 11/29/21 | 12/27/22 | 20,004.0 | 17,975.0 | 30.0 | | -1999.0 | | -9.99% |
| 12/28/21 | 01/26/22 | 20,131.0 | 18,885.0 | 60.3 | 1. | -1185.7 | | -5.89% |
| 01/27/22 | 02/28/22 | 20,936.0 | 19,859.0 | 67.5 | | -1009.5 | | -4.82% |
| 03/01/22 | 03/28/22 | 19,510.0 | 17,810.0 | 48.0 | - | -1652.0 | | -8.47% |
| 03/29/22 | 04/27/22 | 25,975.0 | 23,512.0 | 157.0 | | -2306.0 | | -8.88% |
| 04/28/22 | 05/26/22 | 25,606.0 | 23,075.0 | 107.3 | | -2423.7 | | -9.47% |
| 05/27/22 | 06/23/22 | 28,653.0 | 27,654.0 | 47.3 | | -951.7 | | -3.32% |
| 06/24/22 | 07/27/22 | 37,409.0 | 35,142.0 | 121.3 | | -2145.7 | | -5.74% |
| 07/28/22 | 08/30/22 | 37,270.0 | 36,104.0 | 116.3 | | -1049.7 | | -2.82% |
| 08/31/22 | 09/29/22 | 30,568.0 | 27,773.0 | 60.4 | | -2734.6 | | -8.95% |
| TOTALS | 3 | 341,949.0 | 322,603.0 | 968.7 | | (18,377.3 |) | |
| AVERAGE | | 26,303.8 | 24,815.6 | 74.5 | | (1,413.6 | | -5.37% |
| AVEIVAGE | | 20,000.0 | | | | | | |
| 09/30/22 | 10/27/22 | 28,684.0 | 28,240.0 | 85.6 | | -358.4 | | -1.25% |
| 10/28/22 | 11/29/22 | 26,036.0 | 25,733.0 | 104.6 | - | -198.4 | | -0.76% |
| 11/30/22 | 12/28/22 | 18,558.0 | 19,331.0 | 123.7 | | 896.7 | | 4.83% |
| 12/29/22 | 01/30/23 | 23,088.0 | 22,222.0 | 58.7 | | -807.3 | | -3.50% |
| 01/31/23 | 02/28/23 | 18,815.0 | 18,053.0 | 27.4 | | -734.6 | | -3.90% |
| | 03/27/23 | 19,935.0 | 18,764.0 | 9.5 | F | -1161.5 | | -5.83% |
| 03/01/23 | | 25,800.0 | 24,530.0 | 30.5 | | -1239.5 | | -4.80% |
| 03/28/23 | 05/01/23 | 18,100.0 | 17,075.0 | 56.0 | | -969.0 | | -5.35% |
| 05/02/23 | 05/26/23 06/29/23 | 29,995.0 | 29,631.0 | 167.0 | | -197.0 | | -0.66% |
| 05/27/23 | | 29,354.0 | 27,381.0 | 39.9 | | -1933.1 | | -6.59% |
| 06/30/23 | 07/27/23 | 36,271.0 | 27,381.0 34,174.0 | 14.0 | | -2083.0 | | -5.74% |
| 07/28/23 08/30/23 | 08/29/23 09/27/23 | 34,519.0 | 29,015.0 | 30.4 | | -5473.6 | | -15.86% |
| | 09/2/123 | 39,155.0 | 294,149.0 | 747.3 | rista o state Lat | (14,258.7 | | iolof () |
| TOTALS AVERAGE | | 25,762.9 | 24,512.4 | 62.3 | | (1,188.2 | | -4.61% |
| | | | | | | | | |
| 09/28/23 | 10/31/23 | 31,915.0 | 30,060.0 | 18.2 | | -1836.8 | 3231 | -5.76% |
| TOTALS | | 31,915.0 | 30,060.0 | 18.2 | | (31,075.0 |) | |
| AVERAGE | | 31,915.0 | 30,060.0 | 18.2 | | (2,825.0 | | -8.85% |

Northtown MUD Water Usage Analysis

| October 2020 November 2020 November 2020 Becember 2021 January 2021 March 2021 April 2021 May 2021 June 2021 | | | | (dallons) | (Suolled) | (anollen) | (suolleu) | | (anoller) | | | | | | | |
|--|-----------------|--------------|----|-----------|------------|--------------|---------------|----------------|--------------|---------------|---------------|-------------|-------------|-------|--------|-------------|
| October 2020 November 2020 December 2020 January 2021 February 2021 March 2021 April 2021 March 2021 June 2021 | | | Н | | | Ì | | | | (Supple) | $\frac{1}{1}$ | (Supple) | Silonageino | Osage | reners | erminations |
| Occupied 2020 December 2020 December 2020 January 2021 February 2021 March 2021 April 2021 May 2021 June 2021 | 19 978 000 | 455 000 | - | 000 | 000 | | | | | | - | | | | | |
| December 2020 January 2021 February 2021 March 2021 April 2021 May 2021 June 2021 | 15 283 000 | 128,000 | - | 44,000 | 16,000 | 33,000 | 3,748,000 | 1,204,000 | 27,000 | 199,000 | | 24,413,000 | 3,041 | 6.2 | 527 | 0 |
| January 2021 February 2021 March 2021 April 2021 May 2021 June 2021 | 16,535,000 | 208,000 | | 18,000 | 26,000 | 30,000 | 2 129 000 | 1 445 000 | 721 000 | 000,071 | - | 27 412 000 | 3,043 | 0.0 | 200 | 0 |
| February 2021 March 2021 April 2021 May 2021 June 2021 | 13,551,000 | 000'96 | | 49,000 | 21,000 | 0 | 5.000.000 | 1 004 000 | 1 309 000 | 1 001 000 | 1 | 22 031 000 | 3,043 | 1 | 323 | |
| March 2021 April 2021 May 2021 June 2021 | 10,350,000 | 35,000 | | 54,000 | 27,000 | 0 | 4,414,000 | 648,000 | 3,093,000 | 303,000 | | 18 924 000 | 3.059 | 2.6 | 312 | 0 |
| April 2021 May 2021 June 2021 | 14,007,000 | 14,000 | | 44,000 | 26,000 | 0 | 4,594,000 | 505,000 | 2,480,000 | 93,000 | | 21.763.000 | 3.071 | 46 | 357 | |
| May 2021 June 2021 | 14,196,000 | 17,000 | | 40,000 | 17,000 | 0 | 1,293,000 | 1,067,000 | 1,486,000 | 95,000 | | 18,211,000 | 3,071 | 4.6 | 416 | 0 |
| June 2021 | 16,955,000 | 36,000 | | 97,000 | 23,000 | 0 | 1,886,000 | 1,742,000 | 2,198,000 | 124,000 | _ | 23,061,000 | 3,064 | 5.5 | , | 0 |
| | 14,883,000 | 20,000 | | 112,000 | 12,000 | 700,000 | 2,273,000 | 1,282,000 | 545,000 | 128,000 | | 19,985,000 | 3,072 | 8.4 | 402 | 09 |
| July 2021 | 13,468,000 | 000'6 | | 56,000 | 34,000 | 0 | 5,210,000 | 1,079,000 | 3,793,000 | 201,000 | | 23,850,000 | 3,076 | 4.4 | 399 | 32 |
| August 2021 | 16,283,000 | 000'6 | 1 | 25,000 | 31,000 | 83,000 | 2,141,000 | 1,479,000 | 1,384,000 | 177,000 | | 21,612,000 | 3,167 | 5.1 | 384 | 36 |
| Total | 182 934 000 | 787 000 | | 100,000 | 37,000 | 62,000 | 2,597,000 | 2,370,000 | 1,338,000 | 298,000 | \dashv | 25,274,000 | 3,167 | 5.8 | 329 | 37 |
| | 200,100,100 | 102,000 | | 000,100 | 000,162 | 346,000 | 39,076,000 | 19,178,000 | 19,235,000 | 2,795,000 | | 262,724,000 | | | | |
| October 2021 | 17,330,000 | 53.000 | | 107.000 | 19.000 | 100001 | 5 415 000 | 2 626 000 | 000000 | 407 000 | - | 28 867 000 | 2 467 | u | 907 | 800 |
| November 2021 | 17,692,800 | 18,000 | | 121,000 | 13.000 | 8 000 | 1 054 200 | 2 845 000 | 1 382 000 | 100,000 | 1 | 23 324 000 | 3,107 | 0.0 | 420 | 278 |
| December 2021 | 17,297,000 | 9,000 | | 111,000 | 1,000 | 8.000 | 1.348.000 | 1 241 000 | 2 423 000 | 185,000 | | 22,524,000 | 3,107 | 2.0 | 422 | 5 |
| January 2022 | 13,630,000 | 7,000 | | 84,000 | 34,000 | 0 | 1.136,000 | 1,340,000 | 1.614.000 | 130,000 | | 17 975 000 | 3 163 | 0.0 | 476 | 0 |
| February 2022 | 10,442,000 | 6,000 | | 68,000 | 17,000 | 0 | 4,297,000 | 994,000 | 2,899,000 | 162,000 | | 18,885,000 | 3.168 | 3.3 | 418 | 26 |
| March 2022 | 11,130,000 | 18,000 | | 104,000 | 1,000 | 0 | 4,839,000 | 224,000 | 3,438,000 | 105,000 | L | 19,859,000 | 3,168 | 3.5 | 368 | 31 |
| April 2022 | 12,743,000 | 000'9 | | 95,000 | 1,000 | 74,000 | 1,903,000 | 811,000 | 2,050,000 | 127,000 | | 17,810,000 | 3,168 | 4.0 | 368 | 31 |
| May 2022 | 12,025,000 | 9'000 | | 149,000 | • | 401,000 | 4,918,000 | 2,307,000 | 3,508,000 | 198,000 | _ | 23,512,000 | 3,169 | 3.8 | 400 | 27 |
| June 2022 | 12,189,000 | 8,000 | | 100,000 | 1,000 | 14,601,000 | 5,559,000 | 2,228,000 | 3,407,000 | 210,000 | | 38,303,000 | 3,169 | 3.8 | 446 | 40 |
| July 2022 | 13,953,000 | 10,000 | | 44,000 | | 0 | 5,755,000 | 2,064,000 | 3,091,000 | 262,000 | | 25,179,000 | 3,168 | 4.4 | 494 | 48 |
| August 2022 | 18,397,015 | 12,000 | 1 | 31,000 | - | 0 | 7,068,000 | 3,160,000 | 4,553,000 | 371,000 | | 33,592,015 | 3,172 | 5.8 | 498 | 19 |
| September 2022 | 16,623,015 | 13,000 | | 80,000 | | 9,000 | 6,011,000 | 3,015,000 | 3,990,000 | 1,905,000 | | 31,643,015 | 3,179 | 5.2 | 463 | 36 |
| 1-7-F | 200 707 7007 | | | | | | | | | | - | | | | | |
| Total | 173,451,830 | 166,000 | | 1,094,000 | 87,000 | 15,108,000 | 49,303,200 | 22,855,000 | 35,255,000 | 4,252,000 | | 301,572,030 | | | | |
| October 2022 | 13,059,028 | 28,000 | | 101,000 | | 1,000 | 000'006'9 | 3,249,000 | 4,083,000 | 352,000 | | 27,773,028 | 3,181 | 4.1 | 568 | 25 |
| November 2022 | 11,794,011 | 10,000 | | 144,000 | • | 0 | 10,714,000 | 2,168,000 | 2,972,000 | 438,000 | | 28,240,011 | 3,184 | 3.7 | 487 | 21 |
| December 2022 | 15,860,048 | 2,000 | | 46,000 | , | 459,000 | 5,730,000 | 2,143,000 | 1,314,000 | 174,000 | | 25,733,048 | 3,184 | 5.0 | , | 1 |
| January 2023 | 13,565,070 | 23,000 | | 137,000 | 1 | 529,000 | 3,407,000 | 1,106,300 | 338,000 | 226,000 | | 19,331,077 | 3,181 | 4.3 | 474 | _ |
| March 2023 | 10,995,038 | 000 000 | | 105,000 | - | 3,000 | 4,851,033 | 1,146,000 | 4,260,000 | 196,000 | | 22,222,071 | 3,183 | 3.5 | 398 | • |
| April 2023 | 13,412,000 | 199,000 | | 119,000 | | 2,000 | 3,433,000 | 339,000 | 262,000 | 319,000 | + | 18,072,066 | 3,185 | 4.2 | 330 | 1 |
| May 2023 | 17 418 082 | 43,000 | | 135,000 | • | 000,5 | 2,346,000 | 1,720,000 | 314,000 | 230,000 | + | 18,764,057 | 3,189 | 4.3 | 388 | 30 |
| June2023 | 11,790,050 | 40.000 | | 97,000 | | 1,000 | 2 855 000 | 1,356,000 | 280,000 | 230,000 | | 17 076 050 | 3,173 | 0.0 | 300 | 30 |
| July 2023 | 19,243,000 | 268,000 | | 76,000 | , | 5,000 | 5.265,000 | 3.542.000 | 365,000 | 867,000 | | 29 631 000 | 3 222 | 090 | 347 | 28 |
| August 2023 | 17,998,000 | 275,000 | | 15,000 | 104,000 | 308,000 | 4.203.000 | 2.774.000 | 369,000 | 1.335.000 | | 27.381.000 | 3 233 | 5.6 | 371 | 200 |
| September 2023 | 24,011,000 | 443,000 | | 85,000 | 119,000 | 0 | 3,460,000 | 3,811,000 | 254,000 | 1,991,000 | | 34,174,000 | 3,234 | 7.4 | 371 | 22 |
| Total | 182 956 457 | 2 047 000 | | 1 144 000 | 223 000 | 4 344 000 | E7 E44 033 | 25 742 000 | 45 230 000 | 6 624 000 | | 000 000 400 | | | | |
| | | i | | 2001 | 200,000 | 000,110,1 | 200141010 | 20,142,000 | 10,523,000 | 9,00,1,000 | • | 064,126,262 | | | | |
| October 2023 | ш | Ш | 32 | 122,000 2 | 32,000 | 253,000 | 1 4,062,000 6 | | 31 443,000 9 | 000'688 | 13 | 29,018,173 | 3,231 | 5.8 | 448 | 33 |
| November 2023 | 18,775,000 32 | 3202 266,000 | 14 | 126,000 2 | | 000'68 | 1 [| 4,278,000 | 217,000 | | | 30,060,000 | 3,232 | 5.8 | 484 | 40 |
| Total | 37.608.000 | 613.000 | | 248 000 | 60 000 | 342 000 | 9 588 000 | 8 342 000 | 000 088 | 1 644 000 | | 59 079 172 | | | | |
| | | | | | | | | 20,00 | 200,000 | 000'tto' | | 21,010,00 | | | | |
| ŭ. | Residential | Builder | | School | Non-Profit | Fire Hydrant | Multi-Family | Irrigation | Commercial | District | ă | Builer Taps | | 3336 | | |
| Active | 3202 | 27 | | 7 | 0 | _ | 9 | 31 | 6 | 13 | I | 14 | | ; | | |
| Vacant | 30 | | | | | | 1 | ; - | , | <i>i</i> • | | : | | | | |

NORTHTOWN MUNICIPAL UTILITY DISTRICT WATER REPAIR LOG > \$500 NOVEMBER 2023

| DATE ADDRESS PROBLEM COST | | | NOVEMBER 2023 | |
|--|----------|-----------------------------|--|------------|
| 01/11/23 IN DISTRICT | DATE | ADDRESS | PROBLEM | COST |
| 01/11/23 IN DISTRICT | | | | |
| REPLACED BROKEN CURRISTOR-DIG UP METER BOX TO MAKE ROOM FOR FERRING CRIMPED THE SERVICE LINE TO MAKE REPAIR AND SOFT REPAIR CRIMPED THE SERVICE LINE TO MAKE REPAIR AND SOFT REPAIR CRIMPED THE SERVICE LINE TO MAKE REPAIR AND AND SPREAD ASPHALT BEFORE COMPACTINGWITH ROLLER, CLEANED SAPINAL AFTER REPAIR - PATICH NEEDED TO BE PREPRED THEN POUED AND SPREAD ASPHALT BEFORE COMPACTINGWITH ROLLER, CLEANED SOFT REPAIR CRIMPED THE WAND NAVE GENERAL TOOK HYDRANT APART AND REPLACED THE MANN NAVE GENERAL TOOK HYDRANT APART AND REPLACED THE MANN NAVE GENERAL TABLE THINGS ON THE BOTTOM OF HYDRANT, PUT BACK TOGETHER AND REINSTALLED. DISTRICT PUMPED OUT METER VAULT-READ METER AT 502 HOWARD AND LAKES MAND MIN DISTRICT PUMPED OUT METER VAULT-READ METER AT 502 HOWARD AND LAKES MAND MIN MIN DISTRICT WISH AW STATED THEIR WATER SHUT OFF THIS MORNING, THEN LOW WISH AW STATED THEIR WATER SHUT OFF THIS MORNING, THEN LOW WATER PRESSURE WAS BEING CALLED THE OFFICE PON CHECKING THE FIRE HYDRANT'S EVERY WHERE HAD 3645 PSI. WATER TISTSSURE WAS BEING CALLED THE OFFICE PON CHECKING THE FIRE HYDRANT'S EVERY WHERE HAD 3645 PSI. WATER TISTS WHIT OUT AND WE ENDED UP HAVING HIGH IPSI AND LOW PSI AND LIVAS IN DISTRICT DISTRICT ADDRESSING CUSTOMERS AND WAS TAKING PRESSURE READING. 09/01/23 1913 WHITTARD OF CHELSEA REPLACED METER BOX & LID AND ADJUSTED THE METER. \$1,040.84 EXCAVATED & REPAIRED WATER MAIN, FOUND A PIN HOLE IN POLY. CAUSED BY KINK IN LINE DUG DOWN TO SERVICE LINE AND MADE OUT SATING WAS AND LIVAS IN DISTRICT 09/01/23 1913 WHITTARD OF CHELSEA REPLACED METER BOX & LID AND ADJUSTED THE METER. \$1,040.84 EXCAVATED & REPAIRED WATER MAIN, FOUND A PIN HOLE IN POLY. CAUSED BY KINK IN LINE DUG DOWN TO SERVICE LINE AND MADE OUT SATING WAS WE CAME BACK OUT TO PUMP OUT VAULT. 10/20/23 1913 WELLS BRANCH PKWY DOM REPAIRED METER TOOK TO PUMP OUT VAULT. PASS WE CAME BACK OUT TO PUMP OUT VAULT. 10/20/23 1914 WELLS BRANCH PKWY DOM REPAIRED METER TOOK TO PUMP OUT TOOK TO PUMP. SEZON OF THE LEAK. SATING WAS AND THE METER TOOK TO PUMP OUT TO CHECK OU | 01/11/23 | 14401 HARRIS RIDGE BLVD-2 | | \$614.00 |
| 10104/23 13921 CONNER DOWNS DR | 01/11/23 | IN DISTRICT | DUMP TRUCK WORK COMPLETED. SPOLS HAUSLED OFF FOR 2021-2022 | \$3,824.57 |
| 13800 GREINERT DR | 01/04/23 | | FOR REPAIR. CRIMPED THE SERVICE LINE TO MAKE REPAIR AND | \$1,018.26 |
| 02/24/23 IN DISTRICT REPLACED THE MAIN VALVE GASKET AND FITTINGS ON THE BOTTOM OF HYDRAIN TURE DAKK TO GETHER AND FRINSTALLED. 03/01/23 IN DISTRICT PUMPED OUT METER VAULT-READ METER AT 502 HOWARD AND LAKES MM \$644.00 03/01/23 IN DISTRICT PUMPED OUT METER VAULT-READ METER AT HOWARD AND LAKES MM \$644.00 04/10/23 IN DISTRICT PUMPED OUT METER VAULT-READ METER AT HOWARD AND LAKES MM \$644.00 04/10/23 IN DISTRICT PUMPED OUT METER VAULT-READ METER AT HOWARD AND LAKES MM \$644.00 04/10/23 IN DISTRICT WHEN AND AND AND LAKES MM \$644.00 04/10/23 IN DISTRICT WHEN AND AND AND LAKES MM \$644.00 04/10/23 IN DISTRICT WHEN AND AND AND AND AND AND AND AND AND AN | 01/24/23 | 13800 GREINERT DR | AND SPREAD ASPHALT BEFORE COMPACTINGWITH ROLLER. CLEANED UP SITE. | \$1,339.93 |
| 03/01/23 IN DISTRICT PUMPED OUT METER VAULT-READ METER AT HOWARD AND LAKES MM \$644.00 03/01/23 IN DISTRICT PUMPED OUT METER VAULT-READ METER AT HOWARD AND LAKES MM \$644.00 04/10/23 IN DISTRICT WORK ON WATER DISTRIBUTION SYSTEM ARRIVED TO LOCATEION WHEN AW STATED THEIR WATER SHUT OFF THIS MORNING. THEN LOW WATER PRESSURE WAS BEING CALLED TITHE OFFICE POOL CHECKING THE FIRE HYDRANT'S EVERY WHERE HAD 3649 PSI. 04/18/23 IN DISTRICT OUT AND WE ENDED UP HAVING HIGH IPSI AND LOW PSI AND LWAS IN DISTRICT OUT AND WE ENDED UP HAVING HIGH IPSI AND LOW PSI AND LWAS IN DISTRICT ADDRESSING CUSTOMERS AND WAS TAKING PRESSURE READING. 05/01/23 1913 WHITTARD OF CHELSEA REPLACED METER BOX & LID AND ADJUSTED THE METER. \$1,040.84 EXCAVATED & REPAIRED WATER MAIN. FOUND A PIN HOLE IN POLY CAUSED BY KINK IN LINE. DUE DOWN TO SERVICE LINE AND MADE OUT \$3,743.74 REPAIR TO LINE. BACKFILLED WITH GRAVEL. 05/08/23 F/H 700 E WELLS BRANCH PKWY RELOCATE HYDRANT METER. TOOK TO FMS. \$724.80 08/25/23 IN DISTRICT PUMPED OUT VAULT AT SAS STATION AT WIHOWARD LIN AND MCALLEN PASS. WE CAME BACK OUT TO PUMP OUT VAULT. 10/20/23 700 E WELLS BRANCH PKWY-DOM REPAIRED METER LEAK WWASHERS. REPLACED METER GASKET TO STOP THE LEAK. 10/20/23 1N DISTRICT SUBCONTRACT WORK COMPLETED AT FACILITY-BPAT DEVICES TEST ALL BUT ONE AT 800 HOWARD PASSED. QUOTE PENDING. \$1.836.00 10/20/23 13718 CAMBOURNE DR CRIMPED AND REPAIRED TAP LEAK. \$3,777.03 10/20/23 132 WILD SENNA DR CRIMPED AND REPAIRED TO PLEAK ON TO PERPARE & CUT OUT PATCH WITH MAN HOLE LID. REPPED AREA, POUNED ASPHALT. COMPACTACTED ASPHALT APPLIED TO BE FIXED. 10/30/23 132 WILD SENNA DR CRIMPED AND REPAIRED TO PINS OT BE FIXED. \$1.491.66 COMPLETELY. HAD TO GET 2021 AMERICAN DARLING FROM GORE AND MAIN TO REPLACE OUD HYDRANT WITH USED NEW BREAK AWAY COUPLING, BOLTS AND GASKETS PERSONATE TESTED AND FUSHED TO SUBSED. | 02/24/23 | IN DISTRICT | REPLACED THE MAIN VALVE GASKET AND FITTINGS ON THE BOTTOM | \$1,693.79 |
| WORK ON WATER DISTRIBUTION SYSTEM ARRIVED TO LOCATEION WHEN AW STATED THEIR WATER SHUT OFF THIS MORNING. THEN LOW WATER PRESSURE WAS BEING CALLED T THE OFFICE POR CHECKING THE RIFE HYDRANTS EVERY WHERE HAD 3845 PSI. WATER STISTEM WORK COMPLETE. AUSTIN WATER HAD A TEST SHUT OUT AND WE ENDED UP HAVING HIGH ISH PAIN DUM PSI AND I WAS IN DISTRICT ADDRESSING CUSTOMERS AND WAS TAKING PRESSURE READING. 05/01/23 1913 WHITTARD OF CHELSEA REPLACED METER BOX & LID AND AUBUSTED THE METER. \$1,040.84 05/01/23 13815 LOTHIAN DR CAUSED BY KINK IN LINE. DUG DOWN TO SERVICE LINE AND MADE OUT \$3,743.74 05/08/23 F/H 700 E WELLS BRANCH PKWY RELOCATE HYDRANT METER-TOOK TO FMS. \$724.80 06/15/23 NORTHTOWN MUD PLASSED WE CAME BACK OUT TO PUMP OUT YAULT. \$893.00 08/25/23 IN DISTRICT PURCHASED SUPPLIES-ORDERED NEW ODOR LOGGER FOR NTWN MUD. \$62.290.39 10/20/23 700 E WELLS BRANCH PKWY-DOM REPAIRED METER LEAK WWASHERS. REPLACED METER GASKET TO \$625.60 10/02/23 IN DISTRICT SUBCONTRACT WORK COMPLETED AT FACILITY-BPAT DEVICES TEST, ALL BUT ONE AT 800 HOWARD PASSED. QUOTE PENDING. \$1.836.00 10/20/23 13718 CAMBOURNE DR CRIMPED AND REPAIRED TAP LEAK. \$3.777.03 10/30/23 132 WILD SENNA DR PACH AND REPLACED BROKEN CURBSTOP. COME OUT TO CHECK OUT LEAK. ANGLE STOP WAS LEAKING, AND WILL HEED TO BE FIXED. \$1.491.66 10/30/23 132 WILD SENNA DR PACH WITH HAND HOLE LID. PREPPER AREA, POURED ASPHALT. COMPACTACTED ASPHALT. TO PREPARE & CUT OUT PATCH WITH MAN HOLE LID. PREPPED AREA, POURED ASPHALT. COMPACTACTED ASPHALT. TO REPLACE BORN DRIVEN THE HYDRANT. HYDRANT MISSING COMPLETELY, HAD TO GET 2021 AMBRICAD ABRILDS FROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BEROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BEROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BEROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BEROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BEROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BEROM CORE AND COUPLING, BOLTS AND GASKETS. PRESSURE TESTED AND FULUSHED | 03/01/23 | IN DISTRICT | | \$605.00 |
| 04/10/23 IN DISTRICT WHEN AW STATED THEIR WATER SHUT OFF THIS MORRING, THEN LOW S81.88 WATER PRESSURE WAS BEING CALLED T THE OFFICE PON CHECKING THE FIRE HYDRANTS EVERY WHERE HAD 35/45 PSI. WATER STSTEM WORK COMPLETE. AUSTIN WATER HAD A TEST SHUT OUT AND WE ENDED UP HAVING HIGH PSI AND LOW PSI AND I WAS IN DISTRICT ADDRESSING CUSTOMERS AND WAS TAKING PRESSURE READING. 05/01/23 1913 WHITTARD OF CHELSEA REPLACED METER BOX & LID AND ADJUSTED THE METER. \$1,040.84 EXCAVATED & REPAIRED WATER MAIN. FOUND A PIN HOLE IN POLY CAUSED BY KINK IN LINE. DUG DOWN TO SERVICE LINE AND MADE OUT REPAIR TO LINE. BACKFILLED WITH GRAVEL. \$66/08/23 F/H 700 E WELLS BRANCH PKWY RELOCATE HYDRANT METER. TOO TO FMS. \$724.80 96/15/23 NORTHTOWN MUD PUMPED OUT VAULT AT SAS STATION AT WIHOWARD LN AND MCALLEN PASS. WE CAME BACK OUT TO PUMP OUT VAULT. \$699.00 10/20/23 TOO E WELLS BRANCH PKWY-DOM REPAIRED METER LEAK WWASHERS. REPLACED METER GASKET TO STOP THE LEAK. 10/02/23 IN DISTRICT SUBCONTRACT WORK COMPLETED AT FACILITY-BPAT DEVICES TEST, ALL BUT ONE AT 800 HOWARD PASSED. QUOTE PENDING. 10/30/23 13718 CAMBOURNE DR CRIMPED AND REPAIRED TAP LEAK. \$1,491.66 10/30/23 132 WILD SENNA DR REPLACED BROKEN CURBSTOP. COME OUT TO CHECK OUT LEAK. ASPHALT AFTER REPAIR. ARRIVED ON SITE TO PREPARE & CUT OUT PATCH WITH MAN HOLE LID. PREPPED AREA, POURED ASPHALT. COMPACTACTE WORK ON FIRED TO BE FIXED. 10/30/23 132 WILD SENNA DR \$1,491.66 COMPLETELY, HAD TO GET 2021 AMERICAN DARLING FROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BREAK WAYS S1,229.27 \$3,229.27 | 03/01/23 | IN DISTRICT | PUMPED OUT METER VAULT-READ METER AT HOWARD AND LAKES MM | \$644.00 |
| Out and we ended by Having High Psi And Low Psi And Lows in District Addressing customers and was taking pressure reading. 05/01/23 1913 WHITTARD OF CHELSEA REPLACED METER BOX & LID AND ADJUSTED THE METER. \$1,040.84 EXCAVATED & REPAIRED WATER MAIN. FOUND A PIN HOLE IN POLY CAUSED BY KINK IN LINE. DUG DOWN TO SERVICE LINE AND MADE OUT REPAIR TO LINE. BACKFILLED WITH GRAVEL. 05/08/23 F/H 700 E WELLS BRANCH PKWY RELOCATE HYDRANT METER-TOOK TO FMS. \$724.80 06/15/23 NORTHTOWN MUD PUMPED OUT VAULT AT SAS STATION AT WHOWARD LN AND MCALLEN PASS. WE CAME BACK OUT TO PUMP OUT VAULT. 08/25/23 IN DISTRICT PURCHASED SUPPLIES-ORDERED NEW ODOR LOGGER FOR NTWN MUD. 10/20/23 700 E WELLS BRANCH PKWY-DOM REPAIRED METER LEAK WWASHERS. REPLACED METER GASKET TO STOP THE LEAK. 10/02/23 IN DISTRICT SUBCONTRACT WORK COMPLETED AT FACILITY-BPAT DEVICES TEST, ALL BUT ONE AT 800 HOWARD PASSED. QUOTE PENDING. \$1,836.00 10/27/23 13718 CAMBOURNE DR CRIMPED AND REPAIRED TAP LEAK. \$3,777.03 REPLACED BROKEN CURBSTOP. COME OUT TO CHECK OUT LEAK. ANGLE STOP WAS LEAKING, SO TRIED T BEND COPPER LINE TO LINE ERRYTHING UP RICHT AND IT DID SLOW DOWN THE LEAK BUT IT IS STILL LEAKING, AND WILL NEED TO BE FIXED. 10/30/23 132 WILD SENNA DR ASPHALT. COMPACTACTED ASPHALT OF INISH GRADE, THEN CLEAKE SUT OUT PATCH WITH MAN HOLE LID. PREPPED AREA, POURED ASPHALT. COMPACTACTED ASPHALT TO FINISH GRADE, THEN CLEAKED SITE. COMPLETELY, HAD TO GET 2021 AMERICAN DARLING FROM CORE AND MAIN TO REPLACED LID HYDRANT WITH USED NEW BREAK AWAY SOLD HYDRAND FULLS BROKEN CUPLING AND WILL NEED TO BE FIXED AND FULSHED. | 04/10/23 | | WHEN AW STATED THEIR WATER SHUT OFF THIS MORNING. THEN LOW WATER PRESSURE WAS BEING CALLED T THE OFFICE PON CHECKING | \$581.88 |
| DS/01/23 13815 LOTHIAN DR EXCAVATED & REPAIRED WATER MAIN. FOUND A PIN HOLE IN POLY CAUSED BY KINK IN LINE. DUG DOWN TO SERVICE LINE AND MADE OUT \$3,743.74 REPAIR TO LINE. BACKFILLED WITH GRAVEL. DS/08/23 F/H 700 E WELLS BRANCH PKWY RELOCATE HYDRANT METER- TOOK TO FMS. \$724.80 D6/15/23 NORTHTOWN MUD PUMPED OUT VAULT AT SAS STATION AT W/HOWARD LN AND MCALLEN PASS. WE CAME BACK OUT TO PUMP OUT VAULT. PURCHASED SUPPLIES-ORDERED NEW ODOR LOGGER FOR NTWN MUD. D1/20/23 TOO E WELLS BRANCH PKWY-DOM REPAIRED METER LEAK W/WASHERS. REPLACED METER GASKET TO STOP THE LEAK. D1/20/23 IN DISTRICT SUBCONTRACT WORK COMPLETED AT FACILITY-BPAT DEVICES TEST, ALL BUT ONE AT 800 HOWARD PASSED. QUOTE PENDING. D9/27/23 13718 CAMBOURNE DR CRIMPED AND REPAIRED TAP LEAK. \$3,777.03 D9/27/23 13718 CAMBOURNE DR REPLACED BROKEN CURBSTOP. COME OUT TO CHECK OUT LEAK. ANGLE STOP WAS LEAKING, SO TRIED T BEND COPPER LINE TO LINE ERRYTHING UP RIGHT AND IT DID SLOW DOWN THE LEAK BUT IT IS STILL LEAKING, AND WILL NEED TO BE FIXED. DAY HAVE DEPLACED BROKEN CURBSTOP. STIED T BEND COPPER LINE TO LINE ERRYTHING UP RIGHT AND IT DID SLOW DOWN THE LEAK BUT IT IS STILL LEAKING, AND WILL NEED TO BE FIXED. D1/30/23 132 WILD SENNA DR ASPHALT AFTER REPAIR. ARRIVED ON SITE TO PREPARE & CUT OUT PATCH WITH MAN HOLE LID. PREPPED AREA, POURED ASPHALT. COMPACTACTED ASPHALT TO FINISH GRADE, THEN CLEANED SITE. COMPLETE WORK ON FIRE HYDRANT. HYDRANT MISSING COMPLETELY. HAD TO GET 2021 AMERICAN DARLING FROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BREAK AWAY COUPLING, BOLTS AND GASKETS. PRESSURE TESTED AND FLUSHED | 04/18/23 | | OUT AND WE ENDED UP HAVING HIGH PSI AND LOW PSI AND I WAS IN DISTRICT ADDRESSING CUSTOMERS AND WAS TAKING PRESSURE | \$525.00 |
| 10/30/23 13815 LOTHIAN DR CAUSED BY KINK IN LINE. DUG DOWN TO SERVICE LINE AND MADE OUT REPAIR TO LINE. BACKFILLED WITH GRAVEL. 10/50/88/23 F/H 700 E WELLS BRANCH PKWY RELOCATE HYDRANT METER- TOOK TO FMS. \$724.80 10/51/523 NORTHTOWN MUD PUMPED OUT VAULT AT SAS STATION AT W/HOWARD LN AND MCALLEN PASS. WE CAME BACK OUT TO PUMP OUT VAULT. 10/51/523 IN DISTRICT PURCHASED SUPPLIES-ORDERED NEW ODOR LOGGER FOR NTWN MUD. \$2,290.39 10/20/23 700 E WELLS BRANCH PKWY-DOM REPAIRED METER LEAK W/WASHERS. REPLACED METER GASKET TO STOP THE LEAK. 10/02/23 IN DISTRICT SUBCONTRACT WORK COMPLETED AT FACILITY-BPAT DEVICES TEST, ALL BUT ONE AT 800 HOWARD PASSED. QUOTE PENDING. \$1,836.00 10/30/23 13718 CAMBOURNE DR CRIMPED AND REPAIRED TAP LEAK. \$3,777.03 10/30/23 1700 DARJEELING DR REPLACED BROKEN CURBSTOP. COME OUT TO CHECK OUT LEAK. ANGLE STOP WAS LEAKING, SO TRIED T BEND COPPER LINE TO LINE ERRYTHING UP RIGHT AND IT DID SLOW DOWN THE LEAK BUT IT IS STILL LEAKING, AND WILL NEED TO BE FIXED. \$1,491.66 10/30/23 132 WILD SENNA DR ASPHALT AFTER REPAIR. ARRIVED ON SITE TO PREPARE & CUT OUT PATCH WITH MAN HOLE LID. PREPPED AREA, POURED ASPHALT. COMPACTACTED ASPHALT TO FINISH GRADE, THEN CLEANED SITE. COMPLETE WORK ON FIRE HYDRANT. HYDRANT MISSING COMPLETELY. HAD TO GET 2021 AMERICAN DARLING FROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BREAK AWAY COUPLING, BOLTS AND GASKETS. PRESSURE TESTED AND FLUSHED | 05/01/23 | 1913 WHITTARD OF CHELSEA | REPLACED METER BOX & LID AND ADJUSTED THE METER. | \$1,040.84 |
| 10/30/23 IN DISTRICT PUMPED OUT VAULT AT SAS STATION AT W/HOWARD LN AND MCALLEN PASS. WE CAME BACK OUT TO PUMP OUT VAULT. PURCHASED SUPPLIES-ORDERED NEW ODOR LOGGER FOR NTWN MUD. \$2,290.39 10/20/23 700 E WELLS BRANCH PKWY-DOM REPAIRED METER LEAK W/WASHERS. REPLACED METER GASKET TO STOP THE LEAK. \$10/02/23 IN DISTRICT SUBCONTRACT WORK COMPLETED AT FACILITY-BPAT DEVICES TEST, ALL BUT ONE AT 800 HOWARD PASSED. QUOTE PENDING. \$1,836.00 09/27/23 13718 CAMBOURNE DR CRIMPED AND REPAIRED TAP LEAK. \$3,777.03 REPLACED BROKEN CURBSTOP. COME OUT TO CHECK OUT LEAK. ANGLE STOP WAS LEAKING, SO TRIED T BEND COPPER LINE TO LINE EERYTHING UP RIGHT AND IT DID SLOW DOWN THE LEAK BUT IT IS STILL LEAKING, AND WILL NEED TO BE FIXED. ASPHALT AFTER REPAIR. ARRIVED ON SITE TO PREPARE & CUT OUT PATCH WITH MAN HOLE LID. PREPPED AREA, POURED ASPHALT. COMPACTACTED ASPHALT TO FINISH GRADE, THEN CLEANED SITE. COMPLETE WORK ON FIRE HYDRANT. HYDRANT MISSING COMPLETELY, HAD TO GET 2021 AMERICAN DARLING FROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BREAK AWAY COUPLING, BOLTS AND GASKETS. PRESSURE TESTED AND FLUSHED | 05/01/23 | 13815 LOTHIAN DR | CAUSED BY KINK IN LINE. DUG DOWN TO SERVICE LINE AND MADE OUT | \$3,743.74 |
| 10/30/23 IN DISTRICT PASS. WE CAME BACK OUT TO PUMP OUT VAULT. PURCHASED SUPPLIES-ORDERED NEW ODOR LOGGER FOR NTWN MUD. REPAIRED METER LEAK WWASHERS. REPLACED METER GASKET TO STOP THE LEAK. 10/20/23 IN DISTRICT SUBCONTRACT WORK COMPLETED AT FACILITY-BPAT DEVICES TEST, ALL BUT ONE AT 800 HOWARD PASSED. QUOTE PENDING. 10/30/23 13718 CAMBOURNE DR CRIMPED AND REPAIRED TAP LEAK. \$1,836.00 REPLACED BROKEN CURBSTOP. COME OUT TO CHECK OUT LEAK. ANGLE STOP WAS LEAKING, SO TRIED T BEND COPPER LINE TO LINE EERYTHING UP RIGHT AND IT DID SLOW DOWN THE LEAK BUT IT IS STILL LEAKING, AND WILL NEED TO BE FIXED. ASPHALT AFTER REPAIR. ARRIVED ON SITE TO PREPARE & CUT OUT PATCH WITH MAN HOLE LID. PREPPED AREA, POURED ASPHALT. COMPACTACTED ASPHALT TO FINISH GRADE, THEN CLEANED SITE. COMPLETE WORK ON FIRE HYDRANT. HYDRANT MISSING COMPLETELY. HAD TO GET 2021 AMERICAN DARLING FROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BREAK AWAY COUPLING, BOLTS AND GASKETS. PRESSURE TESTED AND FLUSHED | 05/08/23 | F/H 700 E WELLS BRANCH PKWY | RELOCATE HYDRANT METER- TOOK TO FMS. | \$724.80 |
| 10/20/23 IN DISTRICT MUD. REPAIRED METER LEAK W/WASHERS. REPLACED METER GASKET TO STOP THE LEAK. STOP THE LEAK. SUBCONTRACT WORK COMPLETED AT FACILITY-BPAT DEVICES TEST, ALL BUT ONE AT 800 HOWARD PASSED. QUOTE PENDING. 10/02/23 13718 CAMBOURNE DR CRIMPED AND REPAIRED TAP LEAK. \$1,836.00 CRIMPED AND REPAIRED TAP LEAK. \$3,777.03 REPLACED BROKEN CURBSTOP. COME OUT TO CHECK OUT LEAK. ANGLE STOP WAS LEAKING, SO TRIED T BEND COPPER LINE TO LINE EERYTHING UP RIGHT AND IT DID SLOW DOWN THE LEAK BUT IT IS STILL LEAKING, AND WILL NEED TO BE FIXED. ASPHALT AFTER REPAIR. ARRIVED ON SITE TO PREPARE & CUT OUT PATCH WITH MAN HOLE LID. PREPPED AREA, POURED ASPHALT. COMPACTACTED ASPHALT TO FINISH GRADE, THEN CLEANED SITE. COMPLETE WORK ON FIRE HYDRANT. HYDRANT MISSING COMPLETELY. HAD TO GET 2021 AMERICAN DARLING FROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BREAK AWAY COUPLING, BOLTS AND GASKETS. PRESSURE TESTED AND FLUSHED | 06/15/23 | NORTHTOWN MUD | | \$893.00 |
| 10/20/23 IN DISTRICT STOP THE LEAK. SUBCONTRACT WORK COMPLETED AT FACILITY-BPAT DEVICES TEST, ALL BUT ONE AT 800 HOWARD PASSED. QUOTE PENDING. \$1,836.00 10/27/23 13718 CAMBOURNE DR CRIMPED AND REPAIRED TAP LEAK. \$3,777.03 REPLACED BROKEN CURBSTOP. COME OUT TO CHECK OUT LEAK. ANGLE STOP WAS LEAKING, SO TRIED T BEND COPPER LINE TO LINE EERYTHING UP RIGHT AND IT DID SLOW DOWN THE LEAK BUT IT IS STILL LEAKING, AND WILL NEED TO BE FIXED. ASPHALT AFTER REPAIR. ARRIVED ON SITE TO PREPARE & CUT OUT PATCH WITH MAN HOLE LID. PREPPED AREA, POURED ASPHALT. COMPACTACTED ASPHALT TO FINISH GRADE, THEN CLEANED SITE. COMPLETE WORK ON FIRE HYDRANT. HYDRANT MISSING COMPLETELY. HAD TO GET 2021 AMERICAN DARLING FROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BREAK AWAY COUPLING, BOLTS AND GASKETS. PRESSURE TESTED AND FLUSHED | 08/25/23 | IN DISTRICT | | \$2,290.39 |
| 10/02/23 IN DISTRICT TEST,ALL BUT ONE AT 800 HOWARD PASSED. QUOTE PENDING. TEST,ALL BUT ONE AT 800 HOWARD PASSED. QUOTE PENDING. TEST,ALL BUT ONE AT 800 HOWARD PASSED. QUOTE PENDING. \$1,000.000 \$3,777.000 REPLACED BROKEN CURBSTOP. COME OUT TO CHECK OUT LEAK. ANGLE STOP WAS LEAKING,SO TRIED T BEND COPPER LINE TO LINE EERYTHING UP RIGHT AND IT DID SLOW DOWN THE LEAK BUT IT IS STILL LEAKING, AND WILL NEED TO BE FIXED. ASPHALT AFTER REPAIR. ARRIVED ON SITE TO PREPARE & CUT OUT PATCH WITH MAN HOLE LID. PREPPED AREA, POURED ASPHALT. COMPACTACTED ASPHALT TO FINISH GRADE, THEN CLEANED SITE. COMPLETE WORK ON FIRE HYDRANT. HYDRANT MISSING COMPLETELY. HAD TO GET 2021 AMERICAN DARLING FROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BREAK AWAY COUPLING, BOLTS AND GASKETS. PRESSURE TESTED AND FLUSHED | 10/20/23 | 700 E WELLS BRANCH PKWY-DOM | | \$625.60 |
| REPLACED BROKEN CURBSTOP. COME OUT TO CHECK OUT LEAK. ANGLE STOP WAS LEAKING, SO TRIED T BEND COPPER LINE TO LINE EERYTHING UP RIGHT AND IT DID SLOW DOWN THE LEAK BUT IT IS STILL LEAKING, AND WILL NEED TO BE FIXED. ASPHALT AFTER REPAIR. ARRIVED ON SITE TO PREPARE & CUT OUT PATCH WITH MAN HOLE LID. PREPPED AREA, POURED ASPHALT. COMPACTACTED ASPHALT TO FINISH GRADE, THEN CLEANED SITE. COMPLETE WORK ON FIRE HYDRANT. HYDRANT MISSING COMPLETELY. HAD TO GET 2021 AMERICAN DARLING FROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BREAK AWAY COUPLING, BOLTS AND GASKETS. PRESSURE TESTED AND FLUSHED REPLACED BROKEN CURBSTOP. COME OUT TO CHECK OUT LEAK. ANGLE STOP WAS LEAKING, SO TRIED T BEND COPPER LINE TO LINE \$1,491.66 \$1,491.66 | 10/02/23 | IN DISTRICT | SUBCONTRACT WORK COMPLETED AT FACILITY-BPAT DEVICES TEST,ALL BUT ONE AT 800 HOWARD PASSED. QUOTE PENDING. | \$1,836.00 |
| ANGLE STOP WAS LEAKING, SO TRIED T BEND COPPER LINE TO LINE EERYTHING UP RIGHT AND IT DID SLOW DOWN THE LEAK BUT IT IS STILL LEAKING, AND WILL NEED TO BE FIXED. 10/30/23 132 WILD SENNA DR ASPHALT AFTER REPAIR. ARRIVED ON SITE TO PREPARE & CUT OUT PATCH WITH MAN HOLE LID. PREPPED AREA, POURED ASPHALT. COMPACTACTED ASPHALT TO FINISH GRADE, THEN CLEANED SITE. COMPLETE WORK ON FIRE HYDRANT. HYDRANT MISSING COMPLETELY. HAD TO GET 2021 AMERICAN DARLING FROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BREAK AWAY COUPLING, BOLTS AND GASKETS. PRESSURE TESTED AND FLUSHED | 09/27/23 | 13718 CAMBOURNE DR | CRIMPED AND REPAIRED TAP LEAK. | \$3,777.03 |
| 10/30/23 132 WILD SENNA DR PATCH WITH MAN HOLE LID. PREPPED AREA, POURED ASPHALT. COMPACTACTED ASPHALT TO FINISH GRADE, THEN CLEANED SITE. COMPLETE WORK ON FIRE HYDRANT. HYDRANT MISSING COMPLETELY. HAD TO GET 2021 AMERICAN DARLING FROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BREAK AWAY S3,229.27 COUPLING, BOLTS AND GASKETS. PRESSURE TESTED AND FLUSHED | 10/30/23 | 1700 DARJEELING DR | ANGLE STOP WAS LEAKING, SO TRIED T BEND COPPER LINE TO LINE EERYTHING UP RIGHT AND IT DID SLOW DOWN THE LEAK BUT IT IS | \$1,491.66 |
| COMPLETELY. HAD TO GET 2021 AMERICAN DARLING FROM CORE AND 11/13/23 IN DISTRICT MAIN TO REPLACE OLD HYDRANT WITH USED NEW BREAK AWAY \$3,229.27 COUPLING, BOLTS AND GASKETS. PRESSURE TESTED AND FLUSHED | 10/30/23 | 132 WILD SENNA DR | PATCH WITH MAN HOLE LID. PREPPED AREA, POURED ASPHALT. | \$5,985.23 |
| | 11/13/23 | IN DISTRICT | COMPLETELY. HAD TO GET 2021 AMERICAN DARLING FROM CORE AND MAIN TO REPLACE OLD HYDRANT WITH USED NEW BREAK AWAY COUPLING, BOLTS AND GASKETS. PRESSURE TESTED AND FLUSHED | \$3,229.27 |

NORTHTOWN MUNICIPAL UTILITY DISTRICT WATER REPAIR LOG > \$500 NOVEMBER 2023

| DATE | ADDRESS | PROBLEM | COST |
|----------|-------------|---|------------|
| 11/15/23 | IN DISTRICT | COMPLETE WORK ON FIRE HYDRANT. HYDRANT GOT HIT BY CAR. PREPPED IT AND READY TO BE BROPPED IN. THE LAKES BLVD AND NTWN BLVD. | \$1,294.85 |
| OTAL FOR | 2023 | | \$37,778.8 |

NORTHTOWN MUNICIPAL UTILITY DISTRICT WASTEWATER REPAIR LOG > \$500 OCTOBER 2023

| DATE | ADDRESS | PROBLEM | COST |
|----------|----------------------|---|-------------|
| 01/11/23 | 14120 CEYLON TEA CIR | CUTOMER PROBEM-DISTRICT LINES CLEAR. TELEVISED LINE AND FOUND ROOTS, MARKED LOCATIONS OF INFILTRATION, WILL RETURN. | \$585.99 |
| 05/01/23 | 13701 CAMBOURNE DR | JETTED LINE AT CUSTOMER 4" CLEAN OUT AND TELEVISED. | \$967.99 |
| 06/15/23 | IN DISTRICT | MANHOLE SURVEY ALONG THE HARRIS BRANCH CREEK FOR MS4 ANNUAL 2023-2024 INSPECTIONS. | \$2,439.00 |
| 06/27/23 | IN DISTRICT | MET WITH CONTRACTIO AND DISTRICT ENGINEER. DID WALK TROUGH ON WARRANTY WORK FOR FORCE MAIN TIE INS. | \$539.50 |
| 09/25/23 | 1324 PEPPERMINT TRL | TELEVISED SEWER LINE. GREASE BUILD UP, JETTED LINE OUT AND TELEVISED. | \$656.56 |
| 09/25/23 | 1324 PEPPERMINT TRL | VACTOR TRUCK WORK-COMPLETE. HOMEOWNER SEWER BACK UP. A LOT OF GREASE, JETTED LINE. | \$1,306.99 |
| 11/06/23 | IN DISTRICT | TELEVISED SEWER LINE-MH SETTING REPORTED BY DISTRICT ENGINEER AT 132 WILD SENNA DR. TUNNEL VISION CONTRACTED TO TELEVISE NO ISSUES FOUND. | \$990.00 |
| 11/14/23 | IN DISTRICT | VACTOR TRUCK WORK-COMPLETE. SUCKED OUT GRINDER PUMPS GREASE. C.EANED ALL GRINDERS ON HARRIS RIDGE. NEED TO GO BACK TO CLEAN ONE THAT HAS LOTS OF SOLIDS. HAS BEEN COMPLETED ON 4/7/2023. | \$2,646.18 |
| 10/30/23 | 132 WILD SENNA DR | NAINT TO REPAIR SANITARY MANHOLE, CHIPPED OUT 5FTX5FT CONCRETEBLOCK THAT WAS 16"THICK, THEN CUT OUT SQUARE FOR NEW ASPHALT. PPIRED CONCRETE AROUND MAN HOLE RING AND LOWERED COVER BACK DOWN AND THEN GOT THE HOLE READY TO POUR ASPHALT. | \$3,827.26 |
| TOTAL FO | R 2023 | | \$13,959.47 |

NORTHTOWN MUNICIPAL UTILITY DISTRICT GENERAL MANAGER'S REPORT WRITE-OFF LIST Nov-23

| NAME: | Owner / Renter | Date Finaled | | Write-Off | Deposit Applied |
|----------------------|----------------|--------------|----|-----------|-----------------|
| Kimberly Jean Corsey | Renter | 10/31/2023 | ₩ | 5,392.94 | \$ 750.00 |
| Adam Anchondo | Renter | 10/10/2023 | \$ | 25.99 | \$ 150.00 |
| | | | ÷ | 5,418.93 | |

Approved by the Board of Directors at the meeting held on December 20, 2023.

| Date | Date | Date_ |
|------|------|-------|
| | | |

NORTHTOWN MUD WRITE-OFFS FISCAL YEAR TOTALS

| | 2020/21 | 2021/22 | 2022/23 | 2023/24 |
|--------------------|--------------|--------------|---------------------|-------------|
| OCTOBER | | | | |
| WRITE-OFF | \$ 1,681.38 | \$ 1,620.83 | \$ 684.38 | \$ 129.42 |
| COLLECTED | \$ - | \$ - | \$ - | \$ - |
| NOVEMBER | | | | |
| WRITE-OFF | \$ 1,810.70 | \$ 3,140.46 | \$ 633.24 | \$ 5,418.93 |
| COLLECTED | \$ - | \$ - | \$ - | \$ - |
| DECEMBER | | | | |
| WRITE-OFF | \$ 577.34 | \$ 80.62 | \$ 294.65 | |
| COLLECTED | \$ - | \$ - | | |
| JANUARY | | | | |
| WRITE-OFF | \$ 1,945.60 | \$ - | \$ 374.77 | |
| COLLECTED | \$ - | \$ - | \$ - | |
| FEBRUARY | | | | |
| WRITE-OFF | \$ 898.79 | \$ 597.86 | \$ 319.31 | |
| COLLECTED | \$ - | \$ - | \$ - | |
| MARCH | | | | |
| WRITE-OFF | \$ - | \$ - | \$ 1,124.35 | |
| COLLECTED | \$ - | \$ - | \$ - | |
| APRIL | | | | |
| WRITE-OFF | \$ - | \$ 156.90 | \$ 492,35 \$ - | |
| COLLECTED | \$ - | \$ - | - | |
| MAY | | | | |
| WRITE-OFF | \$ 5,502.46 | \$ 1,070.12 | \$ 866.35 | |
| COLLECTED | \$ - | | \$ - | |
| JUNE | | | | |
| WRITE-OFF | \$ 1,130.42 | \$ 732.92 | \$ 307.72 | |
| COLLECTED | <u> </u> | \$ - | \$ - | |
| JULY | | | ¢ 007.76 | |
| WRITE-OFF | \$ 5,413.65 | \$ 294.08 | \$ 227.76 \$ - | |
| COLLECTED | \$ - | \$ - | * | |
| AUGUST | | 4 700 04 | \$ 1,233.60 | |
| WRITE-OFF | \$ 2,420.24 | \$ 1,739.84 | \$ 1,233.60 \$ - | |
| COLLECTED | \$ - | \$ - | • | |
| SEPTEMBER | | 2/2 52 | 6 0.507.00 | |
| WRITE-OFF | \$ 226.38 | \$ 613.52 | \$ 2,507.29 \$ - | |
| COLLECTED | <u> </u> | 1 | | |
| TOTAL COLLECTIONS: | \$ 21,606.96 | \$ 10,047.15 | \$ 9,065.77 | \$ 5,548.35 |
| TOTAL COLLECTED: | \$ - | \$ - | <u>\$ -</u> | \$ - |

Project Northtown

Options

Sub-Contractor: All ▼

Zone: All ▼

Generate Report

Project

Work Orders

Assets

Loyalty: No

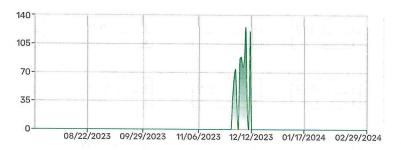
Start Date: 07/17/2023

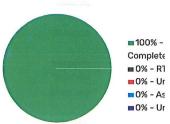
Due Date: 02/29/2024

Production

Daily

<u>Weekly</u>





| Sub-Contractor Name | Max Monthly Daily Change | Min Monthly Daily Change | Max Weekly Daily Change | Min Weekly Daily Change | Overall Project Avg Change Daily | Total Changes Avg Change Daily |
|------------------------|-----------------------------|-----------------------------|----------------------------|-----------------------------------|-----------------------------------|--|
| Tamaka Group | 125 | 0 | 125 | 0 | 822 | 2404 |
| All | 125 | 0 | 125 | 0 | 822 | 2404 |

Zone Summary

| Zone | Total in zone | Complete | Incomplete | Unable | RTU | Completion Rate |
|---------|---------------|----------|------------|--------|-----|-----------------|
| No Zone | 3226 | 821 | 2403 | 0 | 0 | 25% |

Sub-Contractor Details

| Sub-Contractor | MeterChange | RTU | Unable |
|----------------|-------------|-----|--------|
| Tamaka Group | 821 | 0 | 0 |

12/11/23, 5:22 PM HP Solve

Photo And Documents (0)

Upload New 1

No available data to display.

HydroPro 2023



Over 95 Years of Service

Alterman Bid # 722

Date: December 20, 2023

To: Northtown MUD

Attn: Mona Oliver

Ref: Northtown MUD Dedicated Circuits for Flowmeter Comms

Automation, Instrumentation and Controls

Alterman is pleased to submit this proposal for the scope of work to be completed on the project referenced above, per to the following:

REFERENCE DOCUMENTS

Drawings:

Date:

Prepared by: N/A Addendum(s): N/A

SCOPE OF WORK

INSTRUMENTATION AND CONTROLS

Lift Station Comms Tower

Detailed Scope

- · Provide Hydro excavating for conduit
- · Provide Backfill material for ditching
- Provide and Install Conduit and Wire for circuit
- Provide terminations of circuit

Office Comms Panel

Detailed Scope

- Provide boring thru building wall
- Provide conduit connecting Panel to J box in building
- Provide wire for circuit in existing conduit in Building
- Provide terminations of circuit

QUALIFICATIONS & CLARIFICATIONS

- Alterman not responsible for condition of Existing Conductors
- Alterman not responsible for grounding of RF material

EXCLUSIONS

- Furnishing and installation of any new electrical service, disconnects, etc.
- Furnishing, installation and termination of the Fiber Optic System
- Furnishing and installation of any electrical equipment (i.e. gear, fixtures, devices, etc.)

14703 Jones Maltsberger • San Antonio, TX 78247 | 1340 Airport Commerce Dr. Ste 425 • Austin, TX 78741 | 17750 Lookout Rd. Ste 150 • Schertz, TX 78154 129 S. Main Street, Ste 260 * Grapevine, TX 76051 | 5905 Williamson Rd. * Creedmoor, TX 78610

www.GoAlterman.com





- · Temporary power and temporary lighting.
- · Utility company service charges and administration fees.
- Existing utility service size and condition.
- Supply and installation of hydraulic equipment (i.e. motors, pumps, valves, blowers, appliances, etc.).
- · HVAC equipment, controls, and installation.
- · Saw cutting and replacing concrete and asphalt.
- Formed concrete (i.e. equipment pads, pole bases, housekeeping pads, duct bank extensions, etc.).
- Engineering of structural components (i.e. equipment pads, pole bases, foundations, supports, etc.).
- Welding, torching, tapping, and cutting structures (i.e. tanks, pipe, footplates, beams, etc.).
- Fabrication and installation of structural items (i.e. canopies, racks, tank ladders, etc.).
- Functionality and warranty of existing electrical and control systems.
- Safety and functionality of existing electrical systems by others, during or prior to work described herein (i.e. owner's maintenance departments, maintenance contracts, etc.).
- · Solid rock excavation.
- Spoil relocation from work area/site and all associated fees.
- · Dumpsters and portable toilets.
- · Payment and performance bonds.
- · Sandblasting or Painting.
- Potholing, investigative excavation, location services, and all associated fees.
- · Dewatering.
- Tunneling and boring for the installation of underground raceways.
- Supply and installation of insulation and stainless steel jacketing for heat traced piping system.
- · Overtime, expediting, and acceleration fees.

TERMS

- This proposal is based solely on the Engineer-furnished design documents. Alterman does not include assumed clarifications. Alterman shall not be responsible for any costs or expenses necessitated by changes and/or corrections due to errors or omissions in the design documents.
- Any design services provided by Alterman will be reviewed by the Engineer to assure acceptability when
 integrated with the entire work. Owner is entitled to rely on the accuracy and completeness of design
 services or certificated provided by Alterman only to the extent that design responsibility is specifically
 delegated to Bidder by agreement in writing and all design and performance criteria are furnished to Alterman.
- Price is contingent upon execution of a mutually acceptable contract and project schedule
- Price is valid for 30 days from proposal date.

| PRICING | |
|----------------------------------|--------------|
| #1 - LS tower | \$ 9,600 |
| #2 - Office | \$ 1,500 |
| Total NOT TO EXCEED | \$ 11,100 |
| SMWBE Amount (included in Total) | \$ |

14703 Jones Maltsberger • San Antonio, TX 78247 | 1340 Airport Commerce Dr. Ste 425 • Austin, TX 78741 | 17750 Lookout Rd. Ste 150 • Schertz, TX 78154 129 S. Main Street, Ste 260 • Grapevine, TX 76051 | 5905 Williamson Rd. • Creedmoor, TX 78610

Main Office: 210.496.6888



Over 95 Years of Service

Bond Premium ADDER (not included in Total)

\$

277

We appreciate the opportunity to submit this proposal. If there are any questions, please contact us.

Sincerely,

Anthony Hernandez Senior Project Manager Mobile: (512) 395-5541

anthony.hernandez@goalterman.com



MONTHLY REPORT

Northtown M.U.D.

Report Period:

11/01/2023

11/30/2023

Parks & Entrance Grounds Maintenance

The park areas, entrances, medians, and/or regular maintenance easements received (including weed control, litter control, mowing, string-trimming, tree trimming, and shrub pruning) on the following dates:





10/31 - 11/1

11/7 - 11/8

11/14 - 11/15

11/22

11/28 - 11/29

Task/Observation/Area

Highlights of services performed during regular maintenance

Crews performed the standard maintenance tasks such as mowing & string-trimming of the District's irrigated turf areas, as well as detailed the District's beds & tree rings, and they also spot-treated for fire ants in areas where needed throughout the District. In addition, crews also cutback perennials where needed throughout the District. Finally, crews removed any deadfall tree limbs where observed throughout the District's boundaries.

Greenbelt & Drainage Maintenance

Greenbelt & Drainage maintenance occurred during the week(s) of:

11/10/2023

Task/Observation/Area:

Additional services/observations pertaining to the greenbelts & drainage

Crews completed the standard maintenance tasks such as mowing & string-trimming of the District's channels & greenbelts, as well as removed approximately 8-cu. ft. of trash/litter from within these same areas located throughout the District's properties.



Trail System Maintenance

10/31 - 11/1

11/7 - 11/8

11/14 - 11/15

11/22

11/28 - 11/29

Task/Observation/Area Additional services/observations pertaining to the trail system

Crews performed the standard maintenance tasks such as mowing & string-trimming of the District's entire trail system, as well as having performed weed control in areas where needed within the District's trails. Finally, crews also raked out any rough areas they observed within the District's trail system in an effort to achieve a smoother, neater overall appearance to the District's trails.



Irrigation System Maintenance

10/31 - 11/1

11/7 - 11/8

11/14 - 11/15

11/22

11/28 - 11/29

Task/Observation/Area: Additional services/observations pertaining to the irrigation system

Our Licensed Irrigator performed a comprehensive irrigation system analysis and he made any subsequent repairs totaling less than the pre-approved \$300 maximum while he was still on site.





| Status of Proposal | Work |
|---|--|
| Proposal # 10265 - Fall Overseed & Top-dress Irrigated Turf | - Completed 11/03/2023 |
| | |
| | Luk work Promocratik como chaw pravino |
| | |
| | |
| Notes / Miscelland | eous |
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| 1 102 1122 | and the state of t |

NORTHTOWN MUD

MAINTENANCE MONTHLY REPORT November 18, 2023 – December 9, 2023

> Weekly general cleaning at office, pavilion, parks and ponds.

> Removed and posted next meeting agenda.

- > Posted next monthly board meeting date on entry signs.
- Changed out memory cards and replaced batteries as needed in game cameras.

> Assisted with covenant inspections and general administration.

- Flushed well valves weekly as preventative maintenance recommended by CTWM.
- > Removed 13 bandit signs throughout the district and flyers posted around district.
- Cleaned out all water fountains & checked for loose bolts on all picnic benches, tables and playscapes.
- Cut down and disposed of fallen trees and various limbs throughout park system after wind events.

Removed various debris from district creeks and ponds.

> Cleaned and sharpened all chainsaw chains several times and made required repairs.

Performed preventive maintenance on all motorized equipment.

Monitored Wildflower well status and entered data in log.

Washed all shop rags, Ford F150 and ATV's.

> Stocked wood pile for free disbursement in 50 Acre Park and WildFlower Park.

> Made minor granite trail repairs due to rain.

- > Continue raising canopy in various park areas to maintain an open line of sight.
- Picked up and disposed of dumped debris on various alleys & roadways in the District.
- Continue cutting down dead trees marked for removal.

Closed and opened Dog Park during rainfall.

- Closed Dog Park due to overseed project. (open item)
- Closed soccer fields at the 50 Acre Park for Texascapes overseed program. (open item)
- > Repairing washout area under Harris Ridge Blvd. (closed item)
- > Filled in cracks near WildFlower crossover.
 - Submitted required documentation to request quote for Crime Insurance Renewal quote.
 (included in packet for BOD approval) (closed item)
 - Began submitting warranty requests for repairs per STR. (open item)
 - Monitoring District wide Water Meter replacement project. (open item)
 - Interviewed Landscape Architect candidates for future projects with Facilities Committee. (open item)
 - Working on candidates for web hosting and management of web site with Communications Committee. (open item)
 - Working with STR & consultants regarding remaining punch list items. (open item)
 - Working with TCSO Coordinator regarding a parking concern in The Lakes due to resident complaints.
 - Attend new facility construction meetings as needed.
 - Requested the TCSO deputies hired by NT MUD keep an eye out four wheelers using the parks and trails in the evenings and weekends on 3/22/22. (ongoing)
 - Working with New Facility Construction subcommittee and various consultants regarding office, pavilions, and equipment projects. (in progress)

Northtown MUD

| TIFIED PHOTO 15 DAY CHECK ATTORNEY VIOLATION | Bulky; Various debris must be stored out of view | Bulky; Various debris must be stored out of view | Lawn is overgrown and in need of maintenance | Lawn is overgrown and in need of maintenance | Fence/gate is in a state of disrepair | Lawn is overgrown and in need of maintenance | Bulky; Various debris must be stored out of view | Lawn is overgrown and in need of maintenance | Lawn is overgrown and in need of maintenance | Trailer parked in view of street | Lawn is overgrown and in need of maintenance | Lawn is overgrown and in need of maintenance | Lawn is overgrown and in need of maintenance | Lawn is overgrown and in need of maintenance | Fence/gate is in a state of disrepair | Fence/gate is in a state of disrepair | Lawn is overgrown and in need of maintenance | Lawn is overgrown and in need of maintenance | Fence/gate is in a state of disrepair | 1. Lawn overgrown 2. Bulky debris in view | Various debris must be stored out of view | FINDING VIOLATIONS SENT A LETTER | DATE NOTIFIED PHOTO 15 DAY CHECK ATTORNEY VIOLATION | Fence/gate is in a state of disrepair | 1. Lawn overgrown 2. Fence/gate disrepair | 1. Lawn overgrown 2. Fence/gate disrepair | 1. Debris in view 2. Fence/gate is in disrepair 3. Lawn overgrown | 1. Bulky debris in view 2. Fence/gate disrepair | 1. Lawn overgrown 2. Various debris in view | Lawn is overgrown and in need of maintenance | A PERSON NAMED AND ADDRESS OF THE PROPERTY AND ADDRESS OF |
|--|--|--|--|--|---|--|--|--|--|----------------------------------|--|--|--|--|---------------------------------------|---------------------------------------|--|--|---------------------------------------|---|---|----------------------------------|---|---------------------------------------|---|---|---|---|---|--|---|
| PHOTO | z | z | z | z | z | z | Z | z | z | z | z | z | Z | z | Z | z | z | Z | Z | z | z | IN DING A | РНОТО | > | > | > | > | > | > | > | |
| DATE NOTIFIED | 12/2/2023 | 12/2/2023 | 12/14/2023 | 12/2/2023 | 12/2/2023 | 12/2/2023 | 12/14/2023 | 12/11/2023 | 12/2/2023 | 12/14/2023 | 12/11/2023 | 12/11/2023 | 12/11/2023 | 12/11/2023 | 12/14/2023 | 12/14/2023 | 12/14/2023 | 12/14/2023 | 12/11/2023 | 12/11/2023 | 12/14/2023 | CONT | DATE NOTIFIED | 10/23/2023 | 11/17/2023 | 11/7/2023 | 11/7/2023 | 11/1/2023 | 11/1/2023 | 11/1/2023 | |
| ADDRESS | 14924 Antique Finish | 14005 Cambourne | 13800 Ceylon Tea | 1209 Coronation | 14712 Earl Grey | 14912 Earl Grey | 13715 Greinert | 13918 Greinert | 14304 Harcourt | 1728 Lady Grey | 13726 Lampting | 14817 Lantern | 15000 Lantern | 13908 Merseyside | 13909 Merseyside | 1220 Peppermint | 13900 Randalstone | 13903 Randalstone | 14500 Spearmint Tea | 1116 Teapot | 15021 Valerian Tea | | ADDRESS | 13722 Cambourne | 1501 Darieeling | 932 Friendship Quilt | 14416 Harcourt House | 14616 Hvson Crossing | 14700 Hyson Crossing | 13710 Mersevside | |
| NOTES | | | | | *************************************** | *************************************** | | | *************************************** | | | | | | , | | | | | | | | NOTE | | | | | | | | |

Mona Oliver

Northtown MUD

| | | | | | *************************************** | |
|--|----------------------|---------------|-------------|--|--|--|
| | | CONTI | NUING VI | TINUING VIOLATIONS SENT TO LEGA | TO LEGAL | |
| NOTE | ADDRESS | DATE NOTIFIED | РНОТО | 15 DAY CHECK | ATTORNEY | VIOLATION |
| | 802 Dawlish | 4/26/2022 | \ | Same | 6/28/2022 | 1. Fence/aate is in disrepair 2. Debris in view |
| AND | 921 Grey Castle | 9/23/2023 | > | Same | 11/2/2023 | Lawn is overgrown and in need of maintenance |
| | 1601 Lady Grey | 9/15/2023 | \ | Same | 11/30/2023 | 1. Trailer parked in view 2. Boat parked in view |
| | 13729 Lampting | 7/25/2023 | > | Ext. 8/31/23 | 11/2/2023 | |
| THE PARTY OF THE P | 15107 Lantern | 9/15/2023 | > | Same | 11/2/2023 | Bulky; Various debris must be stored out of view |
| monitor | | 11/12/2022 | \ | Same | 12/27/2022 | 1. Trailer parked in view |
| white Ford truck no LP | | 12/30/2022 | > | Same | 3/1/2023 | Derelict vehicle on jacks parked in view |
| A THE STATE OF THE | 609 Tudor House | 8/19/2023 | > | Same | 9/28/2023 | 1. Lawn overgrown 2. Trach cans in view |
| | 632 Tudor House | 10/23/2023 | λ | Same | 12/8/2023 | 1. Various debris in view 2. Lawn overgrown |
| | 14912 Valerian Tea | 9/23/2023 | > | Same | 11/16/2023 | 1. Various debris in view 2. Trash cans in view |
| THE THE PERSON AND ADDRESS AND | | | | RESOLVED | | |
| NOTE | ADDRESS | DATE NOTIFIED | РНОТО | 10 DAY CHECK | ATTORNEY | VIOLATION |
| | 14908 Antique Finish | 11/1/2023 | z | | A | Bulky: Various debris must be stored out of view |
| | 13708 Cambourne | 11/7/2023 | z | AND THE PROPERTY OF THE PROPER | | Various debris must be stored out of view |
| | 13917 Conner Downs | 11/17/2023 | z | ANTARA MANAGAMINI ANTARA MANAG | | Bulky; Various debris must be stored out of view |
| | 14012 Conner Downs | 11/17/2023 | z | | TOTAL THE MINISTRAL PROPERTY OF THE PROPERTY O | Lawn is overgrown and in need of maintenance |
| | 13716 Greinert | 8/24/2023 | > | Same | 10/10/2023 | 1. Fence/gate disrepair 2. Various debris in view |
| A CONTRACTOR OF THE CONTRACTOR | 13719 Greinert | 11/1/2023 | z | | | Bulky; Various debris must be stored out of view |
| | 14609 Hyson Crossing | 11/1/2023 | Z | | | Lawn is overgrown and in need of maintenance |
| | 14805 Hyson Crossing | 11/1/2023 | z | | | Bulky; Various debris must be stored out of view |
| THE PROPERTY OF THE PROPERTY O | 13719 Lampting | 11/7/2023 | z | | | Lawn is overgrown and in need of maintenance |
| | 13721 Lampting | 11/7/2023 | z | | | Lawn is overgrown and in need of maintenance |
| | 13730 Lampting | 11/7/2023 | z | | | Lawn is overgrown and in need of maintenance |
| monitor | 13910 Lampting | 6/13/2023 | > | Ext 8/31/23 | 7/31/2023 | 1. Trailer parked in view 2. Various debris in view |
| | 13701 Letti | 11/7/2023 | z | | | Lawn is overgrown and in need of maintenance |
| The state of the s | 13713 Letti | 11/7/2023 | Z | | | Lawn is overgrown and in need of maintenance |
| | 13721 Merseyside | 9/23/2023 | > | Same | 11/9/2023 | Trailer parked in view of street |
| HALLES AND | 13810 Merseyside | 12/2/2023 | z | | | Lawn is overgrown and in need of maintenance |
| | 13904 Merseyside | 10/23/2023 | > | | | 1. Debris sin view 2. Trailer parked in view of street |
| red Ram BRJ 9508 | 904 Polished Stone | 12/2/2023 | z | | | Derelict vehicle w/flat tire parked in view of street |
| | 13908 Randalstone | 11/17/2023 | Z | | | Lawn is overgrown and in need of maintenance |
| | | | | | | |

Northtown MUD

| | | | The state of the s |
|---------------------|------------|-------------|--|
| 917 Sally Lunn | 10/23/2023 | λ | Rear; Fence/gate is in a state of disrepair |
| 14401 Spearmint Tea | 11/1/2023 | Z | Bulky; Various debris must be stored out of view |
| 14025 Maricella | 9/11/2023 | \ | Various debris must be stored out of view |
| 13620 Merseyside | 11/1/2023 | Z | 1. Lawn overgrown 2. Various debris in view |
| 14010 Merseyside | 11/1/2023 | Z | Bulky; Various debris must be stored out of view |
| 401 Tudor House | 11/17/2023 | Z | Lawn is overgrown and in need of maintenance |
| 401 Tudor House | 10/16/2023 | \ | 2. Trach cans in view |
| 632 Tudor House | 10/23/2023 | > | 3. Trash cans in view |

WildFlower

| | | VIOLAT | IONS SEN | IONS SENT A COURTESY REMINDER | REMINDER | |
|--|--------------------|-----------------|-------------|-------------------------------|------------|--|
| NOTES | ADDRESS | DATE NOTIFIED | PHOTO . | PHOTO 15 DAY CHECK ATTORNEY | ATTORNEY | VIOLATION . |
| | 114 Blue Flax | 12/6/2023 | z | | | Lawn overgrown and in need of maintenance |
| | 13704 Golden Flax | 12/13/2023 | z | | | Rear various debris in view |
| | 13813 Golden Flax | 12/6/2023 | z | | | Rear bulky debris in view |
| Constitution of the Consti | 14013 Golden Flax | 12/13/2023 | z | | | Front & rear fence/gate is in a state of disrepair |
| AND THE REAL PROPERTY AND THE PROPERTY A | 14017 Golden Flax | 12/6/2023 | z | | | Lawn overgrown and in need of maintenance |
| TOTAL DESIGNATION OF THE PROPERTY OF THE PROPE | 116 Segovia | 11/30/2023 | z | | | Mow back area by parking pad |
| A CANADA A C | 205 Segovia | 12/13/2023 | z | | | Lawn overgrown 2. Mow back area |
| | 13820 Spring Heath | 12/13/2023 | Z | • | | Lawn overgrown and in need of maintenance |
| A DESCRIPTION OF THE PROPERTY | 112 Wild Senna | 12/13/2023 | z | | | Front fence/gate is in a state of disrepair |
| | 116 Wild Senna | 11/30/2023 | z | | | Mow back area by parking pad |
| | 129 Wild Senna | 12/6/2023 | Z | | | Front fence/gate is in a state of disrepair |
| | 212 Wild Senna | 11/30/2023 | z | | | 1. Lawn overgrown 2. Mow back area |
| | 317 Wild Senna | 11/30/2023 | z | | | 1. Lawn overgrown 2. Mow back area |
| | 317 Wild Senna | 11/15/2023 | z | | | Rear fence/gate is in a state of disrepair |
| | | | VIOLATIC | VIOLATIONS SENT A LETTER | TER | |
| NOTE | ADDRESS | DATE NOTIFIED | PHOTO ' | PHOTO 15 DAY CHECK | ATTORNEY | VIOLATION |
| - 1.1.4.1.4.4.1.4.4.1.1.4.1.4.4.1.4.4.1.4.4.1.4.4.1.4 | T | 000000 | > | | | 2 Louis Samuel & Mow back area |
| A A A A A A A A A A A A A A A A A A A | 1391/ Golden Flax | 11/10/2023 | . | | | Z. Lawii Overgiowii O. Mow Dach alca |
| | 13722 Spring Heath | 11/3/2023 | >- | | | Front fence/gate is in a state of disrepair |
| | 13800 Spring Heath | 11/3/2023 | > | | | Rear fence/gate disrepair 2. Trash cans in view |
| | 132 Wild Senna | 10/20/2023 | \ | | | Front various debris in view |
| AMMANANA TANANA | 216 Wild Senna | 10/27/2023 | \ | | | 2. Front & rear fence/gate disrepair |
| | | | | | | 3. Trash can in view |
| | 320 Wild Senna | 10/27/2023 | > | | | Mow back area by parking pad |
| | | CONTINUING VIOL | ATIONS | ATIONS NOT RESOLVED - SENT TO | | ATTORNEY |
| NOTE | ADDRESS | DATE NOTIFIED | PHOTO | PHOTO 15 DAY CHECK ATTORNEY | ATTORNEY | VIOLATION |
| | | | , | | 0000770000 | 40+0 |
| | 114 Blue Flax | 2/11/2023 | > | Same | 3/3/1/2023 | 5 |
| | 126 Blue Flax | 10/14/2023 | >- | Same | 12/6/2023 | Rear fence/gate disrepair Mow back area |
| | 13901 Golden Flax | 8/22/2023 | > | Same | 10/12/2023 | Rear fence/gate is in a state of disrepair |
| | 105 Segovia | 6/8/2020 | > | Same | 12/2/2022 | Lawn overgrown 2. Mow back area by parking pad 3. Rear fence disrepair |
| | | | | | | |

WildFlower

| | 127 Star Flower | 9/18/2020 | > | Same | 5/13/2021 | Garage / shed disrepair |
|---------------------------------|---------------------|---------------|-------------|--------------|-----------|--|
| | 317 Wild Senna | 10/6/2022 | > | Same | 12/2/2022 | 1. Rear bulky debris in view 2, Trash cans in view |
| blue Dodge Nitro LP# NJX 912 | 214 Wild Senna West | 8/11/2020 | > | Same | 10/2/2020 | 1. Front fence/gate disrepair 2. Lawn maintenance 3. Derelict vehicle w/flat tire parked in view. |
| | | | | | | THE PROPERTY OF THE PROPERTY O |
| | | | | RESOLVED | | |
| | ADDRESS | DATE NOTIFIED | PHOTO | 15 DAY CHECK | | VIOLATION |
| | 13708 Golden Flax | 11/15/2023 | Z | | | Front various debris in view |
| | 13725 Golden Flax | 10/27/2023 | z | | | 1. Lawn overgrown 2. Mow back area |
| | 13800 Golden Flax | 10/27/2023 | z | | | Lawn overgrown and in need of maintenance |
| | 13817 Golden Flax | 11/3/2023 | z | | | 1. Lawn overgrown 2. Mow back area |
| | 13917 Golden Flax | 11/10/2023 | z | | | 1. Front various debris in view |
| | 14022 Golden Flax | 11/3/2023 | Z | | | Rear various debris in view |
| | 14034 Golden Flax | 11/15/2023 | z | | | Rear fence/gate is in a state of disrepair |
| | 118 Mist Flower | 10/20/2023 | > | Ext. 12/5/23 | | 1. Rear fence/gate disrepair 2. Mow back area |
| | 101 Segovia | 10/20/2023 | >- | | | Rear fence/gate is in a state of disrepair |
| | 141 Segovia | 7/18/2023 | Υ | Same | 9/6/2023 | 2. Front bulky debris in view |
| | 153 Segovia | 11/9/2023 | Z | | | Lawn overgrown and in need of maintenance |
| | 157 Segovia | 11/3/2023 | Z | | | Rear bulky debris in view |
| | 209 Segovia | 11/3/2023 | Z | | | Rear bulky debris in view |
| | 13705 Spring Heath | 10/14/2023 | У | | | Front various debris in view |
| | 13731 Spring Heath | 11/15/2023 | Z | | | Front various debris in view |
| | 13805 Spring Heath | 10/27/2023 | Z | | | 1. Lawn overgrown 2. Mow back area |
| | 13812 Spring Heath | 11/9/2023 | z | | | 1. Lawn overgrown 2. Mow back area |
| blue Mustang LP#PTN 0526 | 107 Star Flower | 10/27/2023 | Z | | | 1. Front bulky debris 2. Vehicle parked on lawn |
| | 133 Wild Senna | 11/3/2023 | Z | | | 1. Lawn overgrown 2. Mow back area |
| | 213 Wild Senna | 11/9/2023 | Z | | | Rear bulky debris in view |
| | 216 Wild Senna | 10/27/2023 | z | | | 1. Lawn overgrown |
| | 110 Wild Senna West | 7/18/2023 | > | Same | 9/7/2023 | 1. Rear fence/gate disrepair |
| | 200 Wild Senna West | 7/18/2023 | > | Ext 11/15/23 | 9/7/2023 | Rear fence/gate is in a state of disrepair |
| | 209 Wild Senna West | 11/15/2023 | Z | | | Lawn overgrown and in need of maintenance |
| | 303 Wild Senna West | 9/28/2023 | z | | | Lawn overgrown and in need of maintenance |

NORTHTOWN MUNICIPAL UTILITY DISTRICT RESTRICTIVE COVENANT VIOLATIONS – DECEMBER 2023

| Address | Violation | NT First Notice Letter | A & B Final Notice | Notice of Impending Litigation | A & B Special Final Notice | Suit Filed | Contempt Letter | Status |
|-----------------------------|--|------------------------------|--------------------------|--------------------------------------|-------------------------------------|---------------|--------------------|--|
| 921 Grey Castle Drive | Lawn in need of maintenance | 10/12/2023 | 11/3/2023 | | | | | Deadline for compliance is as of 11/18/2023 |
| 15107 Lantern Drive | Debris in view, trash cans in view | 10/12/2023 | 11/3/2023 | 12/8/2023 | | | | Deadline for compliance is as of 12/23/2023 |
| 13729 Lampting Drive | Lawn in need of maintenance | 10/12/2023 | 11/3/2023 | 12/1/2023 | | | | Deadline for compliance is as of 12/16/2023 |
| 14912 Valerian Tea Drive | Debris in view, trash cans in view | 10/18/2023 | 11/17/2023 | | | | | Deadline for compliance is as of 12/2/2023 |
| 1601 Lady Grey Avenue | Boat and trailer in view | 11/2/2023 | 12/1/2023 | | | | | Deadline for compliance is as of 12/16/2023 |
| 126 Blue Flax Lane | Fence in disrepair, lawn in need of maintenance | 11/6/2023 | 12/7/2023 | | | | | Deadline for compliance is as of 12/22/2023 |

| Address | Violation | NT First Notice Letter | A & B Final Notice | Notice of Impending Litigation | A & B Special Final Notice | Suit Filed | Contempt Letter | Status |
|-----------------------------|--|------------------------------|--------------------------|--------------------------------------|-------------------------------------|---------------|--------------------|---|
| 214 Wild Senna Drive | Derelict and unregistered vehicle, lawn in need of maintenance, fence in disrepair | 12/11/2019 | 1/3/2020 | 2/5/2020 8/31/2023 | 3/18/2020 | | | Deadline for compliance for SECOND NOIL is as of 9/15/2023 |
| 214 Wild Senna Drive | Fence in disrepair, lawn in need of maintenance | 9/15/2020 | 10/26/2020 | 8/31/2023 | | | | Deadline for compliance is as of 9/15/2023 |
| 1324 Peppermint Trail | Trailer in view | 12/1/2022 | 12/28/2022 | 1/24/2023 | 2/27/2023 4/6/2023 | | | Deadline for compliance for SECOND Special Final Notice is as of 4/20/2023 *Monitoring* |
| 609 Tudor House Road | Lawn in need of maintenance; trash cans in view | 9/7/2023 | 9/29/2023 | 10/19/2023 | 11/13/2023 | | | Deadline for compliance for Special Final Notice is as of 11/27/2023 |
| 13901 Golden Flax Trail | Fence in disrepair | 9/15/2023 | 10/13/2023 | 11/7/2023 | 12/7/2023 | | | Deadline for Special Final Notice compliance is as of 12/21/2023 |

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RESTRICTIVE COVENANT VIOLATIONS LAWSUITS – DECEMBER 2023

| Address | Violation | NT First Notice Letter | A & B Final Notice | Notice of Impending Litigation | A & B Special Final Notice | Suit Filed | Status |
|--------------------------|---|------------------------------|--------------------------|--------------------------------------|-------------------------------------|---------------|---|
| 127 Star Flower Way | Exterior Maintenance – Garage in Disrepair | 4/5/2021 | 5/20/2021 | 6/16/2021 | 7/14/2021 | 1/20/2022 | Law Suit approved by subcommittee on 01/18/2022. Suit filed on 01/20/2022. |
| 105 Segovia Way | Lawn in need of maintenance, fence in disrepair | 7/16/2020 | 8/26/2020 | 10/28/2020 | 12/10/2020 | 1/20/2022 | Law Suit approved by subcommittee on 01/18/2022. Suit filed on 01/20/2022. |
| 114 Blue Flax Lane | Fence in disrepair | 3/6/2023 | 4/3/2023 | 5/1/2023 | 6/2/2023 | 9/25/2023 | Law Suit approved by subcommittee on 09/18/2023. Suit filed on 09/25/2023. |
| 317 Wild Senna Drive | Debris in view, garbage cans in view | 11/9/2022 | 12/7/2022 | 1/23/2023 | 2/21/2023 | 9/25/2023 | Initial Disclosures due 11/27/2023. Plaintiff's Initial Disclosures filed 11/6/2023 |
| 802 Dawlish Drive | Debris in view; fence/ gate in disrepair | 5/26/2022 | 6/28/2022 | 7/28/2022 8/30/2022 | 9/27/2022 | 9/25/2023 | Law Suit approved by subcommittee on 09/18/2023. Suit filed on 09/25/2023. |
| 909 Rocking Spur Cove | Derelict and unregistered vehicle | 1/23/2023 | 3/2/2023 | 4/6/2023 | 5/5/2023 | 9/25/2023 | Law Suit approved by subcommittee on 09/18/2023. Suit filed on 09/25/2023. |

District Manager Monthly Expense Approvals

Emergency \$2000.00 per month w/1 director notified - Approved by BOD 4-28-15 \$5000.00 per month - Approval by BOD 10-25-23

| | AMOUNT | \$0.00 | | AMOUNT | \$836.53 |
|------------------|---------|----------|-------------------------------|---------|--|
| | PURPOSE | | | PURPOSE | |
| OFFICE PURCHASES | ITEM | Subtotal | PARKS & MAINTENANCE PURCHASES | ITEM | Trash bags (6), graffiti paint (7 gal), bar oil, paint trays (2), toller wand (2), roller pads (4), toilet paper (82), light bulbs (4), wax, wax pads, cord timer (2), ext cord, WD 40, tree, work gloves (2), gap filler (2) Subtotal Subtotal Grand Total for the Month |
| | DATE | | | DATE | 12/6/23 T |

District Manager Monthly Expense Approvals

Emergency \$2000.00 per month w/1 director notified - Approved by BOD 4-28-15 \$5000.00 per month - Approval by BOD 10-25-23

| | AMOUNT | \$132.00 | \$132.00 | | AMOUNT | \$76.00 | \$434.85 | \$59.49 | \$120.00 | \$169.90 | \$50.00 | \$65.00 | \$975.24 | \$1,107.24 |
|------------------|---------|------------------|----------|-------------------------------|---------|------------------------------------|---|---|-------------|--|---------------|-------------|----------|---------------------------|
| | PURPOSE | Mail | | | PURPOSE | Replace ATV tires | Restock, organize and repair | Repair gas generator | ATV's | Prevent fireworks on Holidays | Fuel | ATV's | | |
| OFFICE PURCHASES | ITEM | Stamps (2 rolls) | Subtotal | PARKS & MAINTENANCE PURCHASES | ITEM | Mount ATV tires (2) & disposal fee | Mutt Mitts (3 cases), locking key box, compression outlet valve | Overhead cam generator engine, oil control switch | Diesel Fuel | "No Fireworks on District Parks and Trails" signs (10) | HEB Gift card | Diesel Fuel | Subtotal | Grand Total for the Month |
| | DATE | 11/3/23 | | | DATE | 11/1/23 | 11/7/23 | | | 1 | 11/10/23 | 11/30/23 | | |

Northtown Reservation Ledger

| Date Paid & Form Rcv'd | Reservation Date | Name | Pavilion or Disc Golf | In / Out of District | Res. Fee Rcv'd | Deposit Rcv'd V | Deposit Withheld | Notes | Refund Amount |
|--|---|--|---|--|--|--|--|------------------------------------|--|
| As the control of the | | A MANAGEMENT OF THE PROPERTY O | | | Control of the second designation of the sec | Andre design message design and the control of the | Transaction of transaction of the contraction of th | | Annual Management of the Annual Control Control |
| 2/23/23 | 4/14/23 | C. Foster #001 | 1 Pav | u u | \$25.00 | \$100.00 | | Requested refund from B&D 4/20/23 | \$100.00 |
| 4/14/23 | 4/30/23 | A. Richardson #002 | Pav | 4 | \$25.00 | \$100.00 | man considerate designation of the control of the c | Requested refund from B&D 5/15/23 | \$100.00 |
| 4/23/23 | 5/7/23 | M. Hudson #003 | 3 Pav | Out | \$100.00 | \$200.00 | | Requested refund from B&D 5/15/23 | \$200.00 |
| 5/30/23 | 6/11/23 | M. Stefano #004 | 1 Pav | Out | \$100.00 | \$200.00 | | Requested refund from B&D 6/16/23 | \$200.00 |
| 5/30/23 | 7/22/73 | S. Thomas #005 | 5 Pav | Ann 1 - 10 - 10 - 10 - 10 - 10 - 10 - 10 | \$25.00 | \$100.00 | | Requested refund from B&D 8/7/23 | \$100.00 |
| 6/1/23 | 6/16/23 | E. Ramirez #006 | 5 Pav | Annual Control of Cont | \$25.00 | \$100.00 | The state of the s | Requested refund from B&D 6/27/23 | \$100.00 |
| 7/14/23 | 10/11/23 | H. Nguyen #007 | 7 Pav | Out | \$100.00 | \$200.00 | | Requested refund from B&D 10/12/23 | \$200.00 |
| 8/31/23 | 9/10/23 | H. Masters #012 | l Pav | The second secon | \$25.00 | \$100.00 | | Requested refund from B&D 9/14/23 | \$100.00 |
| 9/1/23 | 10/8/23 | K. Bailey #013 | .3 Pav | To the the construction of | \$25.00 | \$100.00 | | Requested refund from B&D 10/12/23 | \$100.00 |
| 9/22/23 | 10/7/23 | C. Bonavida #014 | .4 Pav | | \$25.00 | \$100.00 | | Requested refund from B&D 10/12/23 | \$100.00 |
| 10/13/23 | 11/1/23 | NADGT National #008 | 3 Disc Golf | Out | \$300.00 | \$100.00 | | Requested refund from B&D 11/6/23 | \$100.00 |
| 10/13/23 | 11/2/23 | NADGT National 4009 | Disc Golf | Out | \$300.00 | \$100.00 | | Requested refund from B&D 11/6/23 | \$100.00 |
| 10/13/23 | 11/3/23 | NADGT National #010 |) Disc Golf | Out | \$300.00 | \$100.00 | | Requested refund from B&D 11/6/23 | \$100.00 |
| 10/13/23 | 11/4/23 | NADGT National #011 | l Disc Golf | Out | \$300.00 | \$100.00 | | Requested refund from B&D 11/6/23 | \$100.00 |
| 10/13/23 | 11/1/23 | NADGT National #015 | 5 Pav | Out | \$100.00 | \$200.00 | | Requested refund from B&D 11/6/23 | \$200.00 |
| 10/13/23 | 11/2/23 | NADGT National #016 | 5 Pav | Out | \$100.00 | \$200.00 | | Requested refund from B&D 11/6/23 | \$200.00 |
| 10/13/23 | 11/3/23 | NADGT National #017 | 7 Pav | Out | \$100.00 | \$200.00 | | Requested refund from B&D 11/6/23 | \$200.00 |
| 10/13/23 | 11/4/23 | NADGT National #018 | s Pav | Out | \$100.00 | \$200.00 | 100000000000000000000000000000000000000 | Requested refund from B&D 11/6/23 | \$200.00 |
| And the second s | wasan aliku mata salamasa ila salamasa salamasa salamasa salamasa salamasa salamasa salamasa salamasa salamasa | THE ACTIONS OF COMMENDATION COMMENDATIONS AND COMPANIES OF COMPANIES CONSISTENCE AND COMPANIES OF COMPANIES O | e en estatement en en et en della comment de mondende de de des des des 1914 de la regió (1914) de la regió | н (учет и по селинения перепаделирання довежна выпадавляваю в | en enge entir de la Villance de Monte de La | a per a di de la companya de la companya de della conditiona de della conditiona della cond | - The state of the | | AL DESIGNATION AND DESIGNATION OF THE PERSON |
| to process or 1 - 1 construction to the construction of | e en | Annuary (Victor) (Angletiches) (1999) (Austria) (Angletiches) (1990) (Angletiches) (1990) (Angletiches) (1990) | tan i të ë i e e eminimentementementemente Ç. diri. din | y in a second se | The state of the s | Management of the second of th | American copyr and many control | | Bast 9 |
| on augmentum transcriber (140 - Augmentum transcriber | Whitelest is sent to a contract of the above the property of the above the first of the above the sent of the above | Total Income = | | A contraction of the contraction | \$2,075.00 | ter plat i problemo de per un incumentamente | to one comment of decomments | | |
| | | 2000 | | | | | | | |



P.O. Box 17126 Austin, TX 78760 (800) 375-8375 Toll Free (512) 421-1340 Office

texasdisposal.com

Northtown MUD 2023 - Quarterly Operations Reports

| | | Firs | Quarter 20 | 23 | | |
|----------|-------------------|--------|-----------------------|----------|------------|------------|
| Month | Bulky Pick Ups | Misses | Courtesy Clean Ups | Cart DEL | Cart Swaps | Cart TERMS |
| January | 61 | 10 | 42 | 10 | 37 | 8 |
| February | 96 | 5 | 7 | 34 | 29 | 10 |
| March | 60 | 23 | 12 | 20 | 11 | 3 |
| Totals | 217 | 38 | 61 | 64 | 77 | 21 |

| 10 17 A | | Secon | nd Quarter 2 | 2023 | illes) | 1,10:31 |
|---------|-------------------|--------|-----------------------|----------|------------|------------|
| Month | Bulky Pick Ups | Misses | Courtesy Clean Ups | Cart DEL | Cart Swaps | Cart TERMS |
| April | 64 | 4 | 7 | 21 | 25 | 29 |
| May | 51 | 8 | 4 | 20 | 26 | 8 |
| June | 65 | 17 | 17 | 29 | 19 | 7 |
| Totals | 180 | 29 | 28 | 70 | 70 | 44 |

| | a . (1) | Thir | d Quarter 20 |)23 | | |
|-----------|-------------------|--------|-----------------------|----------|------------|------------|
| Month | Bulky Pick Ups | Misses | Courtesy Clean Ups | Cart DEL | Cart Swaps | Cart TERMS |
| July | 57 | 5 | 11 | 24 | 30 | 1 |
| August | 32 | 6 | 6 | 46 | 19 | 8 |
| September | 56 | 8 | 4 | 13 | 15 | 5 |
| Totals | 145 | 19 | 21 | 83 | 64 | 14 |

| 9.15 | | Fourt | th Quarter 2 | 023 | | |
|----------|-------------------|--------|-----------------------|----------|------------|------------|
| Month | Bulky Pick Ups | Misses | Courtesy Clean Ups | Cart DEL | Cart Swaps | Cart TERMS |
| October | 42 | 5 | 4 | 21 | 23 | 2 |
| November | 40 | 6 | 7 | 30 | 78 | 1 |
| December | | | | | | |
| Totals | 82 | 11 | 11 | 51 | 101 | 3 |

| 2023 | | Y | | | | |
|--------|-----|----|-----|-----|-----|----|
| TOTALS | 624 | 97 | 121 | 268 | 312 | 82 |

Northtown- 2023 Operations Report November

Courtesy Pick-ups

| CUST # | CUST NAME | NV SWANDS | ADDRESS | DATE | ACTION | W/O# |
|--------|---------------|-----------|----------------|------------|-------------------|---------|
| 61214 | HARRIS | 14325 | ALDERMINSTER | 11/10/2023 | 96G TRASH CLEANUP | 7567281 |
| 69319 | TIEU | 1208 | BATTENBURG | 11/17/2023 | 96G RECY CLEANUP | 7572204 |
| 70684 | ZARATE | 13908 | GREINERT | 11/24/2023 | 96G TRASH CLEANUP | 7580579 |
| 71150 | MENDOZA | 13920 | MARICELLA | 11/24/2023 | 96G TRASH CLEANUP | 7582015 |
| 72075 | GUERRA VILLAR | 903 | CRIEFF CROSS | 11/10/2023 | 96G RECY CLEANUP | 7556143 |
| 75029 | GOLDSMITH | 301 | TUDOR HOUSE | 11/3/2023 | 96G RECY CLEANUP | 7532523 |
| 101761 | PEREZ | 1813 | GOLDEN SUNRISE | 11/24/2023 | 96G TRASH CLEANUP | 7584161 |
| | | | | | 1 1 110 W | |

Bulky Waste

| CUST # | CUST NAME | 1.1 | ADDRESS | DATE | ACTION | W/O# |
|--------|------------------|-------|--------------------|------------|------------------------|---------|
| 61270 | HERNANDEZ | 14908 | ANTIQUE FINISH | 11/10/2023 | BULKY WASTE SRVC | 7569865 |
| 70621 | BOTELLO | 907 | FLATTERS | 11/17/2023 | BULKY WASTE SRVC | 7569612 |
| 70715 | BRAVO | 14413 | HARCOURT HOUSE | 11/10/2023 | BULKY WASTE SRVC | 7567365 |
| 70791 | CORONADO | 14034 | LAMPTING | 11/10/2023 | BULKY WASTE SRVC 6CY | 7557674 |
| 70925 | DOWNES | 14404 | LEMONGRASS | 11/3/2023 | BULKY WASTE SRVC | 7551641 |
| 71102 | WIDIGER | 13801 | LOTHIAN | 11/3/2023 | BULKY WASTE SRVC | 7554096 |
| 71384 | QUEST | 15104 | PLOWSHARE | 11/24/2023 | BULKY WASTE SRVC | 7584149 |
| 71384 | QUEST | 15104 | PLOWSHARE | 11/28/2023 | BULKY WASTE SRVC | 7587987 |
| 71453 | WALKER | 908 | ROCKING SPUR | 11/10/2023 | BULKY WASTE SRVC *COUR | 7569244 |
| 71657 | POPE | 911 | TAYSIDE | 11/7/2023 | BULKY WASTE SRVC | 7563238 |
| 72063 | WALLACE | 14012 | CONNER DOWNS | 11/24/2023 | BULKY WASTE SRVC | 7583305 |
| 72787 | MARTIN | 1013 | GREY CASTLE | 11/24/2023 | BULKY WASTE SRVC | 7581094 |
| 73650 | RUIZ | 1921 | WHITTARD OF CHELSE | 11/10/2023 | BULKY WASTE SRVC | 7566724 |
| 73935 | WASHINGTON | 1813 | WHITTARD OF CHELSE | 11/3/2023 | BULKY WASTE SRVC | 7552352 |
| 77869 | BENI | 1401 | SWEET LEAF | 11/17/2023 | BULKY WASTE SRVC | 7577379 |
| 77997 | OCAMPO | 13618 | MERSEYSIDE | 11/10/2023 | BULKY WASTE SRVC | 7565057 |
| 84300 | coco | 1121 | DARJEELING | 11/10/2023 | BULKY WASTE SRVC | 7557873 |
| 85281 | HOLLIFIELD | 1812 | DARJEELING | 11/3/2023 | BULKY WASTE SRVC | 7532818 |
| 88066 | BASHELOR | 1524 | WHITTARD OF CHELSE | 11/3/2023 | BULKY WASTE SRVC | 7556364 |
| 89319 | WESTOVER | 14401 | SPEARMINT TEA | 11/3/2023 | BULKY WASTE SRVC | 7555292 |
| 93086 | RODRIGUEZ | 1016 | CORONATION | 11/3/2023 | BULKY WASTE SRVC | 7552710 |
| 93336 | HALLAK | 1013 | CORONATION | 11/17/2023 | BULKY WASTE SRVC | 7570459 |
| 93336 | HALLAK | 1013 | CORONATION | 11/24/2023 | BULKY WASTE SRVC | 7583084 |
| 98635 | LAWRENCE | 14013 | HARRIS RIDGE | 11/24/2023 | BULKY WASTE SRVC | 7582272 |
| 99755 | SATTERWHITE | 1105 | PEPPERMINT | 11/10/2023 | BULKY WASTE SRVC | 7568089 |
| 100428 | LOVE | 14109 | MERSEYSIDE | 11/24/2023 | BULKY WASTE SRVC | 7581334 |
| 102026 | HERNANDEZ | 14800 | LIPTON | 11/3/2023 | BULKY WASTE SRVC | 7553247 |
| 106474 | DOMINGUEZ | 421 | SWEET LEAF | 11/24/2023 | BULKY WASTE SRVC | 7581092 |
| 107385 | ESCALERA | 1624 | TEA LEAF | 11/10/2023 | BULKY WASTE SRVC | 7564080 |
| 107385 | ESCALERA | 1624 | TEA LEAF | 11/17/2023 | BULKY WASTE SRVC | 7565368 |
| 115057 | PLOTT | 14524 | HARRIS RIDGE | 11/3/2023 | BULKY WASTE SRVC | 7552824 |

| 117405 | НАМ | 809 | MAHOMET | 11/3/2023 | BULKY WASTE SRVC | 7557047 |
|--------|-------------|-------|-----------------|------------|------------------|---------|
| 124122 | SANCHEZ | 217 | SWEET LEAF | 11/3/2023 | BULKY WASTE SRVC | 7552973 |
| 124899 | SAPPERSTEIN | 305 | SWEET LEAF | 11/10/2023 | BULKY WASTE SRVC | 7564519 |
| 143832 | MCCORMICK | 14400 | CHARLES DICKENS | 11/17/2023 | BULKY WASTE SRVC | 7573402 |
| 145540 | DEHKORDI | 817 | OATMEAL | 11/3/2023 | BULKY WASTE SRVC | 7535083 |
| 145879 | TRAN | 14701 | FAIRLAND | 11/10/2023 | BULKY WASTE SRVC | 7566723 |
| 158887 | LEE | 1109 | STRICKLING | 11/3/2023 | BULKY WASTE SRVC | 7553962 |
| 249481 | FLANCE | 14100 | PURPLE AZALEA | 11/10/2023 | BULKY WASTE SRVC | 7564505 |
| 256153 | MASIP | 14208 | SILVER LACE | 11/10/2023 | BULKY WASTE SRVC | 7569508 |
| | | | | | | |

Missed Pick-ups

| CUST # | CUST NAME | | ADDRESS | DATE | ACTION | W/O# |
|--------|-----------|-------|-----------------|------------|----------------|---------|
| 61214 | HARRIS | 14325 | ALDERMINSTER | 11/7/2023 | 96G TRASH MISS | 7564113 |
| 69319 | TIEU | 1208 | BATTENBURG | 11/7/2023 | 96G RECY MISS | 7563400 |
| 69319 | TIEU | 1208 | BATTENBURG | 11/14/2023 | 96G RECY MISS | 7572194 |
| 84434 | OLALADE | 14708 | ENGLISH ROSE | 11/14/2023 | 96G TRASH MISS | 7572044 |
| 100142 | CHAVIRA | 13608 | HARRIS RIDGE | 11/14/2023 | 96G RECY MISS | 7573082 |
| 302158 | CHONG | 14507 | JEFFERSON CRAIG | 11/14/2023 | 96G RECY MISS | 7573371 |
| | | | | | | |

Cart Deliveries

| Cart Deliveries | | | | | | | |
|-----------------|---------------|-------|------------------|------------|----------------------------|---------|--|
| CUST # | CUST NAME | | ADDRESS | | ACTION | W/O# | |
| 70905 | ABULEZAM | 15205 | LANTERN | | SOUTHED RECT OF HIT SEATH | 7589056 | |
| 71242 | GUERRERO | 14026 | MARICELLA | 11/16/2023 | 96G RES TRASH CART DLVR | | |
| 71311 | HOWARD | 14012 | MERSEYSIDE | 11/16/2023 | 96G RES TRASH CART DLVR | | |
| 71428 | MARSHALL | 13907 | RANDALSTONE | 11/22/2023 | 96G RES TRASH CART DLVR | | |
| 72075 | GUERRA VILLAR | 903 | CRIEFF CROSS | 11/7/2023 | 96G RES TRASH CART DLVR | 7556622 | |
| 72075 | GUERRA VILLAR | 903 | CRIEFF CROSS | 11/7/2023 | JOS RESTREET OF ITT DETT | 7556622 | |
| 72075 | GUERRA VILLAR | 903 | CRIEFF CROSS | 11/7/2023 | 96G RES TRASH CART DLVR | 7556844 | |
| 87121 | URCH | 14521 | SPEARMINT TEA | 11/25/2023 | 96G RES TRASH CART DLVR | | |
| 308176 | KHANAL | 14510 | JACKSON BROWNING | 11/14/2023 | 96G RES TRASH CART DLVR | 7573120 | |
| 308176 | KHANAL | 14510 | JACKSON BROWNING | 11/14/2023 | 500 NEG NEG NEG NEG | 7573120 | |
| 308663 | POTHURI | 14602 | JACKSON BROWNING | 11/7/2023 | 96G RES TRASH CART DLVR | 7563609 | |
| 308663 | POTHURI | 14602 | JACKSON BROWNING | 11/7/2023 | 96G RES RECY CART DLVR | 7563609 | |
| 308671 | VENKATARAMA | 14600 | JACKSON BROWNING | 11/7/2023 | 96G RES TRASH CART DLVR | 7563731 | |
| 308671 | VENKATARAMA | 14600 | JACKSON BROWNING | 11/7/2023 | 96G RES RECY CART DLVR | 7563731 | |
| 308748 | NGHI | 14604 | JEFFERSON CRAIG | 11/7/2023 | 96G RES TRASH CART DLVR | 7565569 | |
| 308748 | NGH! | 14604 | JEFFERSON CRAIG | 11/7/2023 | 96G RES RECY CART DLVR | 7565569 | |
| 308846 | FRANCIS JODIE | 14609 | JACKSON BROWNING | 11/10/2023 | 96G RES TRASH CART DLVR | 7568507 | |
| 308846 | FRANCIS JODIE | 14609 | JACKSON BROWNING | 11/10/2023 | 300 NES NEOL OF WILL BETTE | 7568507 | |
| 309017 | VU | 14603 | JACKSON BROWNING | 11/16/2023 | 96G RES TRASH CART DLVR | | |
| 309017 | VU | 14603 | JACKSON BROWNING | 11/16/2023 | 96G RES RECY CART DLVR | 7575031 | |
| 309026 | THI | 611 | LOGAN JAMES | 11/16/2023 | 96G RES TRASH CART DLVR | 7575496 | |
| 309026 | THI | 611 | LOGAN JAMES | 11/16/2023 | 96G RES RECY CART DLVR | 7575496 | |
| 309083 | CHEN | 612 | SHANNON ELISE | 11/17/2023 | 96G RES TRASH CART DLVR | | |
| 309083 | CHEN | 612 | SHANNON ELISE | 11/17/2023 | 96G RES RECY CART DLVR | 7577926 | |
| | | | | | | | |

| 309343 | KAUR | 14601 | JEFFERSON CRAIG | 11/25/2023 | 96G RES RECY CART DLVR | 7584861 |
|--------|------------|-------|------------------|------------|-------------------------|---------|
| 309343 | KAUR | | | 11/25/2023 | 96G RES TRASH CART DLVR | 7584861 |
| 309268 | KATRAGADDA | 14500 | JACKSON BROWNING | 11/22/2023 | 96G RES RECY CART DLVR | 7582629 |
| 309268 | KATRAGADDA | 14500 | JACKSON BROWNING | 11/22/2023 | 96G RES TRASH CART DLVR | 7582629 |
| 309098 | TALEB | 14600 | JEFFERSON CRAIG | 11/17/2023 | 96G RES RECY CART DLVR | 7577956 |
| 309098 | TALEB | 14600 | JEFFERSON CRAIG | 11/17/2023 | 96G RES TRASH CART DLVR | 7577956 |

Cart Swaps

| CUST # | CUST NAME | | ADDRESS | DATE | ACTION | W/O# |
|--------|--------------|-------|----------------|------------|-----------------------|---------|
| 61267 | POSTMA | 14900 | ANTIQUE FINISH | 11/17/2023 | SWAP 9Y CART FOR SAME | 7572756 |
| 61796 | ARNDT | 125 | BLUE FLAX | 11/10/2023 | SWAP 9T CART FOR SAME | 7552691 |
| 61868 | MENESES | 13914 | CAMBOURNE | 11/10/2023 | SWAP 9T CART FOR SAME | 7553035 |
| 61871 | CASTRO | 907 | CASTLETON | 11/10/2023 | SWAP 9T CART FOR SAME | 7554505 |
| 69464 | RUSSELL | 13615 | LETTI | 11/10/2023 | SWAP 9T CART FOR SAME | 7554494 |
| 70611 | SUMBLES | 13717 | GOLDEN FLAX | 11/10/2023 | SWAP 9T CART FOR SAME | 7552680 |
| 70653 | OLIVAREZ | 13805 | GOLDEN FLAX | 11/10/2023 | SWAP 9T CART FOR SAME | 7552697 |
| 70688 | MUELLER | 13912 | GREINERT | 11/17/2023 | SWAP 9T CART FOR SAME | 7552603 |
| 70726 | DIAZ | 13714 | LAMPTING | 11/17/2023 | SWAP 9T CART FOR SAME | 7553025 |
| 70734 | BROWER | 13726 | LAMPTING | 11/17/2023 | SWAP 9T CART FOR SAME | 7552919 |
| 70739 | FLORES | 13736 | LAMPTING | 11/17/2023 | SWAP 9T CART FOR SAME | 7552592 |
| 70994 | GONZALEZ | 133 | SEGOVIA | 11/17/2023 | SWAP 9T CART FOR SAME | 7552696 |
| 71059 | LINDSEY | 13704 | LETTI | 11/10/2023 | SWAP 9T CART FOR SAME | 7554515 |
| 71114 | KENNEDY | 13812 | LOTHIAN | 11/10/2023 | SWAP 9T CART FOR SAME | 7554609 |
| 71148 | SANCHEZ | 13916 | MARICELLA | 11/3/2023 | SWAP 9T CART FOR SAME | 7552908 |
| 71243 | TELLEZ | 14029 | MARICELLA | 11/3/2023 | SWAP 9T CART FOR SAME | 7552586 |
| 71285 | GONZALES | 13906 | MERSEYSIDE | 11/10/2023 | SWAP 9T CART FOR SAME | 7553001 |
| 71472 | LECHUGA | 101 | SEGOVIA | 11/17/2023 | SWAP 9Y CART FOR SAME | 7552016 |
| 71478 | MORENO | 117 | SEGOVIA | 11/17/2023 | SWAP 9T CART FOR SAME | 7552675 |
| 71611 | THOMAS | 13812 | SPRING HEATH | 11/17/2023 | SWAP 9T CART FOR SAME | 7552689 |
| 71611 | THOMAS | 13812 | SPRING HEATH | 11/25/2023 | SWAP 9Y CART FOR SAME | 7573427 |
| 71617 | VIERA | 13824 | SPRING HEATH | 11/17/2023 | SWAP 9T CART FOR SAME | 7574980 |
| 71740 | ARELLANO | 800 | DAWLISH | 11/10/2023 | SWAP 9T CART FOR SAME | 7553031 |
| 71744 | AGUERO | 13803 | MERSEYSIDE | 11/10/2023 | SWAP 9T CART FOR SAME | 7563831 |
| 71744 | AGUERO | 13803 | MERSEYSIDE | 11/10/2023 | SWAP 9Y CART FOR SAME | 7563834 |
| 71775 | WESSEL | 107 | WILD SENNA | 11/10/2023 | SWAP 9T CART FOR SAME | 7552674 |
| 71783 | ADAMS | 116 | WILD SENNA | 11/10/2023 | SWAP 9T CART FOR SAME | 7552679 |
| 71849 | DURON | 317 | WILD SENNA | 11/17/2023 | SWAP 9T CART FOR SAME | 7552693 |
| 71853 | MARTINEZ | 324 | WILD SENNA | 11/17/2023 | SWAP 9T CART FOR SAME | 7552683 |
| 72039 | STERLING | 13912 | CONNER DOWNS | 11/10/2023 | SWAP 9T CART FOR SAME | 7554483 |
| 72055 | ROBINSON | 13933 | CONNER DOWNS | 11/10/2023 | SWAP 9T CART FOR SAME | 7552915 |
| 72057 | KREBUSZEWSKI | 14003 | CONNER DOWNS | 11/17/2023 | SWAP 9T CART FOR SAME | 7552990 |
| 72115 | CARDENAS | 13813 | GREINERT | 11/17/2023 | SWAP 9T CART FOR SAME | 7552605 |
| 72229 | SMOOT | 13620 | MERSEYSIDE | 11/10/2023 | SWAP 9T CART FOR SAME | 7552925 |
| 74297 | IDEN | 14809 | HYSON | 11/29/2023 | SWAP 9T CART FOR SAME | 7586647 |
| 74623 | NUYEN | 15208 | HYSON | 11/17/2023 | SWAP 9T CART FOR SAME | 7574898 |
| 77997 | ОСАМРО | 13618 | MERSEYSIDE | 11/10/2023 | SWAP 9T CART FOR SAME | 7553011 |

| 88550 | WATKINS | 1537 | LADY GREY | 11/17/2023 | SWAP 9T CART FOR SAME | 7574133 |
|--------|-----------------|-------|-----------------|------------|-----------------------|---------|
| 89502 | HERNANDEZ-OR | 1325 | CORONATION | 11/3/2023 | SWAP 9T CART FOR SAME | 7557756 |
| 95907 | LOTT | 13724 | HARRIS RIDGE | 11/10/2023 | SWAP 9T CART FOR SAME | 7552922 |
| 96242 | ANODERE | 900 | CRIEFF CROSS | 11/10/2023 | SWAP 9T CART FOR SAME | 7554613 |
| 97964 | BELLA REAL ESTA | 13712 | HARRIS RIDGE | 11/10/2023 | SWAP 9T CART FOR SAME | 7552599 |
| 98298 | WATKINS | 13913 | HARRIS RIDGE | 11/10/2023 | SWAP 9T CART FOR SAME | 7552601 |
| 98635 | LAWRENCE | 14013 | HARRIS RIDGE | 11/3/2023 | SWAP 9T CART FOR SAME | 7552602 |
| 100427 | VO | 801 | FLATTERS | 11/3/2023 | SWAP 9T CART FOR SAME | 7553007 |
| 100428 | LOVE | 14109 | MERSEYSIDE | 11/3/2023 | SWAP 9T CART FOR SAME | 7553023 |
| 101212 | THOMAS | 14001 | CAMBOURNE | 11/3/2023 | SWAP 9T CART FOR SAME | 7552606 |
| 101753 | GHARTI | 812 | FLATTERS | 11/3/2023 | SWAP 9T CART FOR SAME | 7553005 |
| 101761 | PEREZ | 1813 | GOLDEN SUNRISE | 11/25/2023 | SWAP 9T CART FOR SAME | 7584159 |
| 103899 | RIVERA | 808 | FLATTERS | 11/3/2023 | SWAP 9T CART FOR SAME | 7553019 |
| 104721 | GOODWIN MAN | 14000 | CAMBOURNE | 11/3/2023 | SWAP 9T CART FOR SAME | 7552998 |
| 110339 | ZAPATA | 901 | SEBASTIAN | 11/3/2023 | SWAP 9T CART FOR SAME | 7552917 |
| 112996 | HORNE | 809 | SEBASTIAN | 11/3/2023 | SWAP 9T CART FOR SAME | 7553034 |
| 114367 | WALDEN | 813 | MAHOMET | 11/25/2023 | SWAP 9Y CART FOR SAME | 7573416 |
| 114899 | WASHINGTON | 14517 | HARRIS RIDGE | 11/17/2023 | SWAP 9Y CART FOR SAME | 7553033 |
| 117058 | SCOTT | 704 | JANE AUSTEN | 11/3/2023 | SWAP 9T CART FOR SAME | 7552992 |
| 117192 | WILLIS | 14408 | HARRIS RIDGE | 11/3/2023 | SWAP 9T CART FOR SAME | 7552583 |
| 117275 | FAULK | 816 | MAHOMET | 11/25/2023 | SWAP 9Y CART FOR SAME | 7573424 |
| 118276 | ROGERS | 14404 | HARRIS RIDGE | 11/3/2023 | SWAP 9T CART FOR SAME | 7552995 |
| 120724 | PHAM | 601 | SWEET LEAF | 11/3/2023 | SWAP 9T CART FOR SAME | 7557422 |
| 120726 | YUNUS SATTAR | 821 | MAHOMET | 11/25/2023 | SWAP 9Y CART FOR SAME | 7573422 |
| 120819 | ROBERTS | 14404 | CHARLES DICKENS | 11/3/2023 | SWAP 9T CART FOR SAME | 7553028 |
| 120861 | PHIFER-DAVIS | 14417 | CHARLES DICKENS | 11/3/2023 | SWAP 9T CART FOR SAME | 7554489 |
| 121186 | BILLIOT | 14221 | NARUNA | 11/10/2023 | SWAP 9T CART FOR SAME | 7564043 |
| 121759 | RESIDENT | 708 | JANE AUSTEN | 11/17/2023 | SWAP 9Y CART FOR SAME | 7556833 |
| 123850 | FINDLEY | 14412 | CHARLES DICKENS | 11/3/2023 | SWAP 9T CART FOR SAME | 7553029 |
| 124080 | BROWN | 14604 | WALT WHITMAN | 11/17/2023 | SWAP 9Y CART FOR SAME | 7552561 |
| 124579 | BROBERG | 14512 | CHARLES DICKENS | 11/3/2023 | SWAP 9T CART FOR SAME | 7553010 |
| 124632 | WILLIS | 14600 | WALT WHITMAN | 11/17/2023 | SWAP 9Y CART FOR SAME | 7551948 |
| 124632 | WILLIS | 14600 | WALT WHITMAN | 11/17/2023 | SWAP 9Y CART FOR SAME | 7552558 |
| 127000 | GREER | 901 | MAHOMET | 11/25/2023 | SWAP 9Y CART FOR SAME | 7573412 |
| 130754 | NEGRON | 904 | МАНОМЕТ | 11/25/2023 | SWAP 9Y CART FOR SAME | 7573421 |
| 149958 | MANION | 14613 | LAKE VICTOR | 11/25/2023 | SWAP 9Y CART FOR SAME | 7573413 |
| 244564 | ALVERADO | 14124 | PURPLE AZALEA | 11/3/2023 | SWAP 9T CART FOR SAME | 7552672 |
| 250891 | RIVERA | 109 | LEMON LIGHT | 11/3/2023 | SWAP 9T CART FOR SAME | 7552686 |
| 252797 | PURUSHOTTAM | 113 | LEMON LIGHT | 11/10/2023 | SWAP 9Y CART FOR SAME | 7553027 |
| 253822 | TAGGE | 112 | LEMON LIGHT | 11/3/2023 | SWAP 9T CART FOR SAME | 7552670 |
| | INGGE | | 1 | | | |
| 308066 | PEACOCK | 14504 | JEFFERSON CRAIG | 11/17/2023 | SWAP 9Y CART FOR SAME | 7578047 |

Cart Terms

| CUST # | CUST NAME | | ADDRESS | DATE | ACTION | W/O# |
|--------|-----------|-------|-------------|------------|--------------|---------|
| 71428 | MARSHALL | 13907 | RANDALSTONE | 11/17/2023 | CART 9T TERM | 7565140 |
| | | | | | | |



P.O. Box 17126 Austin, TX 78760 (800) 375-8375 Toll Free (512) 421-1340 Office

texasdisposal.com

Northtown MUD Trash and Recycle Weight Report 2023

| 1st Quarter 2023 | | |
|---------------------------|--|---------------------------|
| Month | Estimated Trash Tonnage | Estimated Recycle Tonnage |
| January | 217.00 | 35.17 |
| February | 186.27 | 26.49 |
| March | 295.20 | 45.55 |
| Total Tonnage for 1st Qtr | 698.47 | 107.21 |
| 2nd Quarter 2023 | | |
| Month | Estimated Trash Tonnage | Estimated Recycle Tonnage |
| April | 263.97 | 32.05 |
| May | 252.45 | 27.39 |
| June | 322.50 | 42.21 |
| Total Tonnage for 2nd Qtr | 838.92 | 101.65 |
| 3rd Quarter 2023 | to the second of | |
| Month | Estimated Trash Tonnage | Estimated Recycle Tonnage |
| July | 225.21 | 49.92 |
| August | 227.59 | 40.49 |
| | 200.04 | 40.10 |

Total Tonnage for 3rd Qtr

September

735.14

282.34

130.51

40.10

4th Quarter 2023

| Month | Estimated Trash Tonnage | Estimated Recycle Tonnage |
|----------|-------------------------|---------------------------|
| October | 236.90 | 47.97 |
| November | 229.36 | 28.14 |
| December | | |

Total Tonnage for 4th Qtr

466.26

76.11

| Total Yearly Tonnage 2023 | 2738.79 | 415.48 |
|---------------------------|---------|--------|
| Total rearry formage 2025 | 2/30.73 | 120110 |

Northtown MUD - November 2023

Estimated Trash Weights

| | | 34.1.0 Tupe | 184 (200) | Tonnage |
|------------|---------|-------------|-----------|----------|
| Date | Truck # | Route | Ticket # | on Route |
| 11/3/2023 | 41125 | A429 | 3198303 | 12 |
| | | | | |
| 11/3/2023 | 44078 | A430 | 3198443 | 13.64 |
| 11/3/2023 | 41130 | A431 | 3198458 | 14.5 |
| 11/3/2023 | 41128 | A428 | 3198581 | 13.8 |
| 11/3/2023 | 41125 | A429 | 3198668 | 10.33 |
| 11/3/2023 | | A428 | 3198673 | 1.88 |
| 11/3/2023 | | A431 | 3198681 | 10.23 |
| 11/3/2023 | | A430 | 3198689 | 7.58 |
| 11/10/2023 | - | A431 | 3202700 | 14.08 |
| 11/10/2023 | | A429 | 3202723 | 14.14 |
| 11/10/2023 | | A430 | 3202757 | 12.34 |
| 11/10/2023 | 41128 | A428 | 3202833 | 13.21 |
| 11/10/2023 | 44088 | A430 | 3202932 | 2.9 |
| 11/10/2023 | 41130 | A431 | 3202960 | 9.86 |
| 11/10/2023 | 44074 | A429 | 3202965 | 5.11 |
| 11/10/2023 | 41125 | A429 | 3202984 | 7.27 |
| 11/10/2023 | 41128 | A428 | 3202989 | 4.71 |
| 11/17/2023 | 44088 | A429 | 3206747 | 8.22 |
| 11/17/2023 | 44074 | A430 | 3206838 | 13.82 |
| 11/17/2023 | 41130 | A431 | 3206849 | 15.78 |
| 11/17/2023 | 41128 | A428 | 3207020 | 13.48 |
| 11/17/2023 | 44074 | A430 | 3207119 | 6.91 |
| 11/17/2023 | 41128 | A428 | 3207132 | 2.38 |
| 11/17/2023 | 44088 | A428 | 3207133 | 13.5 |
| 11/17/2023 | 41130 | A430 | 3207141 | 8.74 |
| 11/24/2023 | 41148 | A431 | 3210202 | 13.61 |
| 11/24/2023 | 44065 | A430 | 3210241 | 14.65 |
| 11/24/2023 | 41131 | A429 | 3210271 | 15.05 |
| 11/24/2023 | 44065 | A430 | 3210378 | 7.5 |
| 11/24/2023 | 41148 | A431 | 3210471 | 6.66 |
| 11/24/2023 | 41131 | A429 | 3210498 | 8.3 |
| | | 11 0 f L | | |

| Total | Trash | Tonnage | |
|-------|-------|---------|--|

316.18

| Total Northtown Containers /Total containers on all routes | 3313 4567 |
|---|--------------|
| % of Northtown containers in routes | 72.54% |
| Total Tonnage X % of Northtown containers in | 316.18 |
| routes | 72.54% |
| Estimated trash tonnage | 229.36 |

| | | | | Tonnage |
|------------|-------------|------------|----------|----------|
| Date | Truck # | Route | Ticket # | on Route |
| 11/3/2023 | 41131 | A515 | 315263 | 4.92 |
| | | | | |
| 11/3/2023 | 41087 | A515 | 315303 | 2.54 |
| 11/3/2023 | 41131 | A515 | 315306 | 2.62 |
| 11/3/2023 | 41084 | A514 | 315307 | 6.7 |
| | | | | |
| 11/10/2023 | 41108 | A514 | 315903 | 6.72 |
| 11/10/2023 | 44078 | A514 | 315904 | 3.37 |
| 11/17/2023 | 42008 | A515 | 316491 | 2.58 |
| 11/17/2023 | 41131 | A515 | 316520 | 6.34 |
| 11/24/2023 | 42010 | A514 | 316990 | 1.45 |
| 11/24/2023 | 41139 | A514 | 317055 | 2.91 |
| 11/24/2023 | 41126 | A515 | 317060 | 3.35 |
| | | | | |
| | Total Recyc | le Tonnage | | 33.42 |

| 6.34 |
|------|
| 1.45 |
| 2.91 |

| Total Northtown Containers | 3292 |
|---------------------------------|--------|
| /Total containers on all routes | 3910 |
| % of Northtown containers in | |
| routes | 84.19% |
| | |
| Total Tonnage | 33.42 |
| X % of Northtown containers in | |
| routes | 84.19% |
| Estimated recycle tonnage | 28.14 |

APPLICATION AND CERTIFICATE FOR PAYMENT

1421 Wells Branch Pkwy, Bldg 1, Suite 106

Pflugerville, TX 78660

Northtown Municipal Utility District

TO OWNER:

Final Retainage

PERIOD TO:

23

APPLICATION NO:

Northtown Municipal Utility District Development of Lot 4C & 5E

PROJECT:

County of Williamson:
Subscribed and sworn to before me this 1 st dem of Mumber 1923 payments received from the Owner, and that current payment shown herein is now due. in accordance with the Contract Documents, that all amounts have been paid by the The undersigned Contractor certifies that to the best of the Contractors Knowledge, Contractor for Work for which previous Certificates For Payment were issued and information and belief the Work covered by this agreement has been completed 3/11/2021 AMOUNT CERTIFIED:.....\$_ Date: and the Contractor is entitled to the AMOUNT CERTIFIED ARCHITECTS CERTIFICATION FOR PAYMENT CONTRACT DATE: PROJECT NOS. My Commission expires: VIA ARCHITECT: Fatter & Evans Architects, Inc. CONTRACTOR State of Texas Notary Public: ARCHITECT By: <u>ک</u> \$4,876,700.00 \$131,467.14 \$5,008,167.14 \$5,008,167.14 \$4,814,591.95 \$193,575.19 \$0.00 \$5,008,167.14 Application is made below for payment, as shown below, in connection with the contract. DEDUCTIONS \$0.00 2 Net change by Change Orders...... 1 ORIGINAL CONTRACT SUM..... 7 LESS PREVIOUS CERTIFICATES FOR PAYMENT BALANCE TO FINISH, INCLUDING RETAINAGE 45644.95 137891.95 137891.95 9498.57 4 TOTAL COMPLETED & STORED TO DATE: CONTRACTOR'S APPLICATION FOR PAYMENT ADDITIONS **S TOTAL EARNED LESS RETAINAGE** FROM CONTRACTOR: STR Constructors LLC. 3 CONTRACT SUM TO DATE..... 8 CURRENT PAYMENT DUE Net Changes by Change Order TOTALS CHANGE ORDER SUMMARY Total Changes Approved in Total Retainage Total approved this month 5 RETAINAGE: a. 10% CONTRACT FOR: previous months **EXHIBIT**

the Architects knowledge, information and belief the Work has progressed as indicated In accordance with the Contract Document, based on on-site observations and the data comprising this application, the Architect certifies to Owner that to the best of

FRANCES A. HAWKINS

1) 12/8/23 - Authorized Payment Date: 360 PSI Supplemental Notes:

(\$97,523.56) for subcontractors relased

My Notary ID # 10299633

Expires May 20, 2024

Change Order # 10 (Not Reflected): Deduct \$42,985.23 STR Subcontractors Owed (STR 11/21/23): \$97,523.56 Net Remaining (Less CO #10 and STR Subs): \$53,066.40

Notes (360 PSI 11/28/23)



DATE:

December 11, 2023

TO:

Northtown Municipal Utility District

Board of Directors

FROM:

Scott J. Foster, P.E.

RE:

Northtown MUD - Engineer's Report for the December 2023 Board Meeting

Report from District Engineer, including:

a) Development Updates;

i) Village at Northtown Section 2 (Condominiums);

Revised plans were submitted to the District which reduced the density of the project from 63 units to 43 units. Due to the reduction in density, a portion of the previously paid parkland fees were refunded at the July 2023 meeting.

The Board approved the award of the contract at the May 2023 meeting. Construction started in July 2023 and is expected to be completed by early 2024. There are no change orders or pay estimates provided for the District's consideration.

There is a previously dedicated drainage easement (Doc. No. 2015137236) that is no longer required which was approved to be released at the October 2023 Board Meeting.

ii) Village at Northtown Multifamily (North Wells Branch/The Parker), including easements and construction agreements;

Phase 2 of the project is expected to start construction late-2023. The restrictive covenant review is pending final approval. A variance request to reduce the building setback (Section 10c – 30 feet required) from District parkland was approved at the March 1, 2023 Board Meeting.

iii) Village at Northtown Multifamily (Edenbrook), including easements and restrictive covenants;

Construction has started and is expected to last into 2024.

iv) The Lakes Retail Center;

The project started construction in May 2022 and is expected to be completed in the early 2024.

v) Avalon Bay Multifamily;

Construction plans have been submitted and reviewed for the first phase of the project, and construction is expected start in early 2024. The plans are still pending technical approval and the approval of the restrictive covenant submittal. The required easements and restrictive covenant have been recorded.





At the April 2023 Board meeting, it was discussed that a portion of the project was anticipated to have increased parkland fees. Upon further discussion with the developer, it appears that there was an omission in their original plans which should have identified the correct number of units.

vi) JD's Supermarket Dessau;

Construction plans were submitted and the review placed on hold pending the receipt of updated documents from the applicant. The applicant has not responded to multiple requests for updates and the documents. As a result, this project is now considered dormant until further action by the applicant occurs. As discussed at the October 2023 Board meeting, the property owner may be considering a change of use for the tract.

b) MS4 Compliance Matters;

The TCEQ requires an annual report be filed which summarizes the District's MS4 related activities. The authorized report will be completed and filed with the TCEQ prior to the March 203 deadline.

A summary of compliance matters has been provided under separate cover.

c) Parks Master Plan;

The infrastructure committee is in the process of negotiating a scope of services and contract with the selected consultant. Additional updates will be provided at the Board meeting.

d) Surplus Bond Matters;

Jones-Heroy & Associates, Inc. is coordinating the gathering of information to prepare the necessary documents for the TCEQ's approval. Additional assistance will be required by the District's existing consultants and advisors. It is expected that the application could be submitted by late Q1 of 2024.

Northtown Municipal Utility District

Accounting Report

December 20, 2023

- Review Cash Activity Report, including Receipts and Expenditures.
 - ☑ Action Items:
 - Approval of director and vendor payments.
 - Approval of fund transfers.



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Northtown M.U.D.

Board Meeting

Notes

Board Meeting Board Meeting **Board Meeting**

Board Meeting

Board Meeting Board Meeting **Board Meeting Board Meeting** Board Meeting **Board Meeting**

Board Meeting

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EXHIBIT

Cash Activity Reports

Northtown Municipal Utility District Cash Activity Report - ABC Bank Operating Account November 30, 2023 - December 20, 2023

| | | | General Fund Operating Account |
|-----------------------------|---------------------------------------|------------------------------|--------------------------------|
| Cash Balance - November 30 | , 2023 | | 148,802.93 |
| Subsequent Activity | | | ₩ |
| Transfers to be approved at | December 20, 2022 Mosting | | (145,000.00) |
| | becember 20, 2023 Meeting | | (145,000.00) |
| Northtown M.U.D. | Transfer to TexPool Operating Account | (145,000.00) (145,000.00) | (143,000.00) |

Northtown Municipal Utility District Cash Activity Report - ABC Bank Manager's Account October 31, 2023 - December 20, 2023

| | | | General Fund Manager's Account |
|--|--|---------------------------|--|
| Cash Balance - October 31, 2023 | | | \$ 291,630.51 |
| Subsequent Activity | | | 1,769.92 |
| Transfers approved at the November 28, 20 | 23 Meeting | 686,590.04 | |
| Expenditures Approved at the November 28 | | (549,191.55) | |
| Payroll Expenses | Payroll and Payroll Taxes | (31,982.13) | |
| City of Austin | Utilities - November 2023 | (2,667.63) | |
| TX Health Benefits Pool | Employee Benefits - December 2023 | (2,725.40) | |
| TXU Energy | Street Lights - November 2023 | (729.85) | |
| STR Constructors, LLC | Office/Park Pavilion - Pay Ap 23 | (97,523.56) | |
| STR CONSTRUCTOR, LEC | Total Subsequent Activity | 1,769.92 | |
| Cash Balance - November 30, 2023 | | | \$ 293,400.43 |
| Subsequent Expenditures | | | (36,470.76) |
| | | (16 127 50) | |
| Payroll Expenses | Payroll and Payroll Taxes | (16,137.50) (1,759.87) | |
| City of Austin | Utilities - November 2023 | | |
| Optimum Business | Park Utilities - December 2023 | (400.00) | |
| Petty Cash | Expense Reimbursement | (487.00) | |
| TCEQ | Water System Fee FY 2024 | (7,558.25) | |
| Travis Central Appraisal District | Appraisal Fees - 1st Quarter FY 2023 - 2024 | (9,100.14) | |
| Victor O. Schinnerer & Co., Inc. | Crime Policy 12/2023-12/2024 Total Subsequent Activity | (1,028.00) (36,470.76) | |
| Expenditures to be Approved at Dec | rember 20, 2023 Meeting | | (365,193.52) |
| Expenditures to be Approved at Sec | | | |
| 360 Professional Services, Inc. | Engineering Fees - November 2023 | (9,404.40) | |
| Bott & Douthitt, P.L.L.C. | Accounting Services - November 2023 | (5,500.00) | |
| Crossroads Utility Services | Operations - November 2023 | (62,946.61) | |
| DSHS Central Lab MC2004 | Lab Fees 10/2023 | (828.00) | |
| HydroPro Solutions, LLC | Meter Purchases | (150,000.00) | |
| Public Finance Group, LLC | Financial Advisor Fees FY23-24 | (2,590.00) | |
| Ramona Oliver | Expense Reimbursement | (349.21) | |
| Texas Disposal Systems, Inc. | Garbage Fees - November 2023 | (79,028.30) | |
| TexaScapes | Landscape Maintenance | (52,267.00) | |
| Travis County Sheriff's Department | Security Patrol Vehicle | (1,480.00) | |
| Williams Mapping & Consulting | Monthly MS4 Inspections | (800.00) | |
| Williams Mapping & Consuming | | (365,193.52) | |
| Subtotal | | | (108,263.85) |
| Transfers to be approved | | | 408,193.52 |
| | | 20- 400 | |
| Transfer for expenditures approved 12/20/2 | 023 from Logic Operating | 365,193.52 43,000.00 | |
| ransfer Funds from Logic Operating | | 43,000.00 | |
| Projected Balance as of December 2 | 20, 2023 | | \$ 299,929.67 |

Northtown Municipal Utility District Cash Activity Report - ABC Bank Customer Refund Account November 30, 2023 - December 20, 2023

| | | | | Cust | eneral Fund omer Refund Account |
|-----------------------------------|--------------------------|--------------------|------------|------|---------------------------------------|
| Cash Balance - November 30, 2023 | 3 | | | \$ | 6,046.55 |
| xpenditures to be Approved at De | ecember 20, 2023 Meeting | | | | (3,322.50) |
| Austin Lone Star Realty | Customer Refund | | (55.32) | | |
| Carr, Taishi | Customer Refund | | (22.97) | | |
| Drisdale, Tybresha | Customer Refund | | (293.41) | | |
| Duehring, Joshua | Customer Refund | | (108.37) | | |
| Duran, Fernando Marin | Customer Refund | | (94.80) | | |
| English, Gayle | Customer Refund | | (212.13) | | |
| Gonzalez, Guadalupe | Customer Refund | | (126.57) | | |
| Monroy, Gloria | Customer Refund | | (46.96) | | |
| Parker, Darlene | Customer Refund | | (48.22) | | |
| Pure Operating, LLC | Customer Refund | | (87.40) | | |
| Raines, Sandra | Customer Refund | | (27.61) | | |
| Reed, Ai-Ching | Customer Refund | | (96.97) | | |
| Salinas, Ernesto | Customer Refund | | (65.51) | | |
| Settembrino, Yvonne | Customer Refund | | (714.95) | | |
| Sollace, Jessica | Customer Refund | | (125.33) | | |
| Stone Oak Property Management | Customer Refund | | (105.60) | | |
| Tanner, Doyle | Customer Refund | | (12.95) | | |
| Villa, Aimee | Customer Refund | | (916.51) | | |
| Williams, Ashley | Customer Refund | | (81.54) | | |
| Womack, Courtney | Customer Refund | | (79.38) | | |
| | | Total Expenditures | (3,322.50) | | |
| ubtotal | | | | | 2,724.05 |
| ransfers to be approved - from Te | exPool Operating Account | | | | 4,000.00 |
| rojected Balance as of December | 20, 2023 | | | \$ | 6,724.05 |

Northtown Municipal Utility District Cash Activity Report - ABC Bank Park Fund Account November 30, 2023 - December 20, 2023

| | ABC Bank Park Account |
|---|-----------------------|
| Cash Balance - November 30, 2023 | \$ 49,950.00 |
| Projected Balance as of December 20, 2023 | \$ 49,950.00 |

November 30, 2023 - December 20, 2023 Northtown Municipal Utility District Cash/Investment Activity Report

| | Interest Rate | Maturity Date | Balance 11/30/2023 | Subsequent Receipts | quent ipts | Subsequent Disbursements | Subtotal | - | Transfers to be 12/20/2023 | · | Projected Balance 12/20/2023 |
|--|------------------|------------------|-----------------------|------------------------|---------------|-----------------------------|------------------|----------|-------------------------------|-----------|------------------------------------|
| General Fund - | | | | | | | | | | | |
| ABC Bank - Operating Account | 0.0000% | N/A | \$ 148,802.93 | 93 \$ | r | · \ | \$ 148,802.93 | 2.93 \$ | (145,000.00) | (1) | \$ 3,802.93 |
| ABC Bank - Manager's Account | 0.0000% | N/A | 293,400.43 | 43 | 1 | (401,664.28) | (108,263.85) | 3.85) | 408,193.52 | (2)(3) | 299,929.67 |
| ABC Bank - Customer Refunds | 0.0000% | N/A | 6,046.55 | 55 | | (3,322.50) | 2,72 | 2,724.05 | 4,000.00 | (4) | 6,724.05 |
| PNC Bank Lockbox | 0.0000% | N/A | 111,056.23 | | 103,861.96 | • | 214,918.19 | 8.19 | (200,000.00) | (2) | 14,918.19 |
| Logic Operating - 01 | 5.5380% | N/A | 14,232,750.35 | 35 | , | 1 | 14,232,750.35 | 0.35 | (408,193.52) | (2)(3) | 13,824,556.83 |
| TexPool Operating | 5.3713% | N/A | 1,900,282.45 | 45 | ı | 1 | 1,900,282.45 | 2.45 | 341,000.00 (1)(4)(5) | (1)(4)(5) | 2,241,282.45 |
| TexPool Fiscal Surety Trail Easement | 5.3713% | N/A | 109,707.65 | 65 | í | 1 | 109,707.65 | 7.65 | ı | | 109,707.65 |
| Total - General Fund | | | 16,802,046.59 | | 103,861.96 | (404,986.78) | 16,500,921.77 | 77. | , | | 16,500,921.77 |
| Park Fund - ABC Bank - Park Account | 0.0000% | N/A | 49,950.00 | 00 | | ı | 49,950.00 | 0.00 | 1 | | 49,950.00 |
| Logic - Park Fund - 02 | 5.5380% | N/A | 49,872.26 | 56 | 1 | • | 49,872.26 | 2.26 | , | | 49,872.26 |
| TexPool Park | 5.3713% | N/A | 4,818.13 | 13 | ı | ı | 4,818.13 | 8.13 | ı | | 4,818.13 |
| Total - Park Fund | | | 104,640.39 | 65 | | g | 104,640.39 | 39 | | • | 104,640.39 |
| Debt Service Fund - | | | | | | | | | | | |
| Logic - Tax Account | 5.5380% | N/A | 15,587.48 | 48 | 1 | 1 | 15,587.48 | 7.48 | • | | 15,587.48 |
| Logic - Debt Service | 5.5380% | N/A | 945,557.14 | 14 | 1 | ı | 945,557.14 | 7.14 | f | | 945,557.14 |
| TexPool - SR 2020 Cap Int | 5.3713% | N/A | 169,429.04 | 04 | 1 | ı | 169,429.04 | 9.04 | ı | | 169,429.04 |
| Total - Debt Service Fund | | | 1,130,573.66 | 9 | | | 1,130,573.66 | 99: | = | | 1,130,573.66 |
| Capital Project Fund - | | | | | | | | | | | |
| Logic - SR 2011 CPF | 5.5380% | N/A | 2,645.51 | 51 | , | 1 | 2,645.51 | 5.51 | • | | 2,645.51 |
| TexPool - SR 2020 CPF | 5.3713% | N/A | 4,680,614.59 | 29 | , | ı | 4,680,614.59 | 1.59 | , | | 4,680,614.59 |
| Total - Capital Project Fund | | | 4,683,260.10 | o | | 1 | 4,683,260.10 | 10 | | | 4,683,260.10 |
| Total - All Funds | | | \$ 22,720,520.74 | ₩ | 103,861.96 | \$ (404,986.78) | \$ 22,419,395.92 | 92 \$ | | | \$ 22,419,395.92 |

To transfer funds from ABC Bank Operating to TexPool General Operating Account: \$145,000.00
 To transfer funds from Logic Operating Account to ABC Bank Manager's Account: \$365,193.52
 To transfer funds from Logic Operating Account to ABC Bank Manager's Account: \$43,000.00
 To transfer funds from TexPool Operating Account to ABC Bank Customer Refund Account: \$4,000.00
 To transfer funds from PNC Bank Lockbox Account to TexPool Operating: \$200,000.00

ftock safety

EXHIBIT A ORDER FORM

Customer: Legal Entity Name: Accounts Payable Email:

TX - Northtown Municipal Utility District TX - Northtown Municipal Utility District tricia@bottdouthitt.com

c/o Armbrust & Brown, PLLC,

100 Congress Avenue, Suite 1300, Austin, Texas

Initial Term: Renewal Term: Payment Terms:

12 Months Net 30

Annual Plan - First Year Invoiced at Signing. Billing Frequency: Retention Period:

30 Days

12 Months

Hardware and Software Products

Annual recurring amounts over subscription term

| tem Company of the Co | Cost | Quantity | Total |
|--|----------|----------|-------------|
| Flock Safety Platform | | | \$30,000.00 |
| Flock Safety Flock OS | | | |
| FlockOS TM | Included | 1 | Included |
| Flock Safety LPR Products | | | |
| Flock Safety Falcon ® | Included | 10 | Included |

Professional Services and One Time Purchases

| tem | Cost | Quantity | Total |
|---|----------|----------------------------|----------------|
| ne Time Fees | | | HI TO BE STORY |
| Flock Safety Professional Services | | | |
| Professional Services - Standard Implementation Fee | \$650.00 | 10 | \$6,500.00 |
| | | Subtotal Year 1: | \$36,500.00 |
| | | Annual Recurring Subtotal: | \$30,000.00 |
| | | Estimated Tax: | \$0.00 |
| | | Contract Total: | \$36,500.00 |

Billing Schedule

| Billing Schedule | Amount (USD) |
|-------------------------------|--------------|
| Year 1 | |
| At Contract Signing | \$36,500.00 |
| Annual Recurring after Year 1 | |
| Contract Total | \$36,500.00 |

^{*}Tax not applicable

Product and Services Description

| Flock Safety Platform Items | Product Description | Terms |
|-----------------------------|---|---|
| | An infrastructure-free license plate reader camera that utilizes Vehicle Fingerprint® technology to capture vehicular attributes. | The Term shall commence on the day that Flock certifies to Customer in writing that all hardware and software components under the Agreement have been installed and are functioning correctly. |

| 7 mar 1 mm g 1 m 127 m m 16 m | | |
|--|--|--|
| One-Time Fees | Service Description | |
| Installation on existing infrastructure | One-time Professional Services engagement. Includes site & safety assessment, camera setup & testing, and shipping & handling in accordance with the Flock Safety Advanced Implementation Service Brief. | |
| Professional Services - Standard Implementation Fee | One-time Professional Services engagement. Includes site and safety assessment, camera setup and testing, and shipping and handling in accordance with the Flock Safety Standard Implementation Service Brief. | |
| Professional Services - Advanced Implementation Fee | One-time Professional Services engagement. Includes site & safety assessment, camera setup & testing, and shipping & handling in accordance with the Flock Safety Advanced Implementation Service Brief. | |

FlockOS Features & Description

Package: Essentials

| FlockOS Features | Description |
|---|---|
| Community Cameras (Full Access) | Access to all privately owned Flock devices within your jurisdiction that have been shared with you. |
| Unlimited Users | Unlimited users for FlockOS |
| State Network (LP Lookup Only) | Allows agencies to look up license plates on all cameras opted in to the statewide Flock network. |
| Nationwide Network (LP Lookup Only) | Allows agencies to look up license plates on all cameras opted in to the nationwide Flock network. |
| Time & Location Based Search | Search full, partial, and temporary plates by time at particular device locations |
| License Plate Lookup | Look up specific license plate location history captured on Flock devices |
| Vehicle Fingerprint Search | Search footage using Vehicle Fingerprint [™] technology. Access vehicle type, make, color, license plate state, missing / covered plates, and other unique features like bumper stickers, decals, and roof racks. |
| Flock Insights/Analytics page | Reporting tool to help administrators manage their LPR program with device performance data, user and network audits, plate read reports, hot list alert reports, event logs, and outcome reports. |
| ESRI Based Map Interface | Flock Safety's maps are powered by ESRI, which offers the ability for 3D visualization, viewing of floor plans, and layering of external GIS data, such as City infrastructure (i.e., public facilities, transit systems, utilities), Boundary mapping (i.e., precincts, county lines, beat maps), and Interior floor plans (i.e., hospitals, corporate campuses, universities) |
| Real-Time NCIC Alerts on Flock ALPR Cameras | Alert sent when a vehicle entered into the NCIC crime database passes by a Flock camera |
| Unlimited Custom Hot Lists | Ability to add a suspect's license plate to a custom list and get alerted when it passes by a Flock camera |
| Direct Share - Surrounding Jurisdiction (Full Access) | Access to all Flock devices owned by law enforcement that have been directly shared with you. Have ability to search by vehicle fingerprint, receive hot list alerts, and view devices on the map. |

Master Services Agreement

This Master Services Agreement (this "Agreement") is entered into by and between Flock Group, Inc. with a place of business at 1170 Howell Mill Road NW Suite 210, Atlanta, GA 30318 ("Flock") and the entity identified in the signature block ("Customer") (each a "Party," and together, the "Parties"). This Agreement is effective on the date of mutual execution ("Effective Date"). The Order Form attached hereto as Exhibit A ("Order Form") describes the Flock Services to be performed and, the period for performance, and the compensation for the Flock Services. The Parties agree as follows:

RECITALS

WHEREAS, Flock offers a software and hardware situational awareness solution through Flock's technology platform that upon detection is capable of capturing audio, video, image, and recording data and provide notifications to Customer ("*Notifications*");

WHEREAS, Customer desires access to the Flock Services (defined below) on existing devices, provided by Customer, or Flock provided Flock Hardware (as defined below) in order to create, view, search and archive Footage and receive Notifications, via the Flock Services;

WHEREAS, Customer shall have access to the Footage in Flock Services. Pursuant to Flock's standard Retention Period (defined below) Flock deletes all Footage on a rolling thirty (30) day basis, except as otherwise stated on the *Order Form*. Customer shall be responsible for extracting, downloading and archiving Footage from the Flock Services on its own storage devices; and

WHEREAS, Flock desires to provide Customer the Flock Services and any access thereto, subject to the terms and conditions of this Agreement, solely for the awareness, prevention, and prosecution of crime, bona fide investigations and evidence gathering for law enforcement purposes, ("*Permitted Purpose*").

AGREEMENT

NOW, THEREFORE, Flock and Customer agree that this Agreement, and the Order Form attached hereto as an exhibit and incorporated by reference, constitute the complete and exclusive statement of the Agreement of the Parties with respect to the subject matter of this Agreement, and replace and supersede all prior agreements, term sheets, purchase orders, correspondence, oral or written communications and negotiations by and between the Parties.

1. DEFINITIONS

Certain capitalized terms, not otherwise defined herein, have the meanings set forth or cross-referenced in this Section 1.

- 1.1 "Anonymized Data" means Customer Data permanently stripped of identifying details and any potential personally identifiable information, by commercially available standards which irreversibly alters data in such a way that a data subject (i.e., individual person or entity) can no longer be identified directly or indirectly.
- 1.2 "Authorized End User(s)" means any individual employees, agents, or contractors of Customer accessing or using the Services, under the rights granted to Customer pursuant to this Agreement.
- 1.3 "Customer Data" means the data, media and content provided by Customer through the Services. For the avoidance of doubt, the Customer Data will include the Footage.
- 1.4. "Customer Hardware" means the third-party camera owned or provided by Customer and any other physical elements that interact with the Embedded Software and the Web Interface to provide the Services.
- 1.5 "*Embedded Software*" means the Flock proprietary software and/or firmware integrated with or installed on the Flock Hardware or Customer Hardware.
- 1.6 "*Flock Hardware*" means the Flock device(s), which may include the pole, clamps, solar panel, installation components, and any other physical elements that interact with the Embedded Software and the Web Interface, to provide the Flock Services as specifically set forth in the applicable product addenda.

- 1.7 "*Flock IP*" means the Services, the Embedded Software, and any intellectual property or proprietary information therein or otherwise provided to Customer and/or its Authorized End Users. Flock IP does not include Footage (as defined below).
- 1.8 "Flock Network End User(s)" means any user of the Flock Services that Customer authorizes access to or receives data from, pursuant to the licenses granted herein.
- 1.9 "*Flock Services*" means the provision of Flock's software and hardware situational awareness solution, via the Web Interface, for automatic license plate detection, alerts, audio detection, searching image records, video and sharing Footage.
- 1.10 "*Footage*" means still images, video, audio and other data captured by the Flock Hardware or Customer Hardware in the course of and provided via the Flock Services.
- 1.11 "Hotlist(s)" means a digital file containing alphanumeric license plate related information pertaining to vehicles of interest, which may include stolen vehicles, stolen vehicle license plates, vehicles owned or associated with wanted or missing person(s), vehicles suspected of being involved with criminal or terrorist activities, and other legitimate law enforcement purposes. Hotlist also includes, but is not limited to, national data (i.e., NCIC) for similar categories, license plates associated with AMBER Alerts or Missing Persons/Vulnerable Adult Alerts, and includes manually entered license plate information associated with crimes that have occurred in any local jurisdiction.
- 1.12 "*Installation Services*" means the services provided by Flock for installation of Flock Services.
- 1.13 "*Retention Period*" means the time period that the Customer Data is stored within the cloud storage, as specified in the product addenda.
- 1.14 "*Vehicle Fingerprint*TM" means the unique vehicular attributes captured through Services such as: type, make, color, state registration, missing/covered plates, bumper stickers, decals, roof racks, and bike racks.
- 1.15 "Web Interface" means the website(s) or application(s) through which Customer and its Authorized End Users can access the Services.

2. SERVICES AND SUPPORT

- 2.1 Provision of Access. Flock hereby grants to Customer a non-exclusive, non-transferable right to access the features and functions of the Flock Services via the Web Interface during the Term, solely for the Authorized End Users. The Footage will be available for Authorized End Users to access and download via the Web Interface for the data retention time defined on the Order Form ("Retention Period"). Authorized End Users will be required to sign up for an account and select a password and username ("User ID"). Customer shall be responsible for all acts and omissions of Authorized End Users, and any act or omission by an Authorized End User which, including any acts or omissions of Authorized End User which would constitute a breach of this agreement if undertaken by customer, except actions of law enforcement agencies, which Flock acknowledges and understands that Customer has no control over. Customer shall undertake reasonable efforts to make all Authorized End Users aware of all applicable provisions of this Agreement and shall use reasonable efforts to cause Authorized End Users to comply with such provisions. Flock may use the services of one or more third parties to deliver any part of the Flock Services, (such as using a third party to host the Web Interface for cloud storage or a cell phone provider for wireless cellular coverage).
- 2.2 **Embedded Software License.** Flock grants Customer a limited, non-exclusive, non-transferable, non-sublicensable (except to the Authorized End Users), revocable right to use the Embedded Software as it pertains to Flock Services, solely as necessary for Customer to use the Flock Services.
- 2.3 **Support Services.** Flock shall monitor the Flock Services, and any applicable device health, in order to improve performance and functionality. Flock will use commercially reasonable efforts to respond to requests for support within seventy-two (72) hours. Flock will provide Customer with reasonable technical and on-site support and maintenance services in-person, via phone or by email at support@flocksafety.com (such services collectively referred to as "Support Services").
- 2.4 **Upgrades to Platform.** Flock may make any upgrades to system or platform that it deems necessary or useful to (i) maintain or enhance the quality or delivery of Flock's products or services to its agencies, the competitive strength of, or market for, Flock's products or services, such platform or system's cost efficiency or performance, or (ii) to comply with applicable law.

Parties understand that such upgrades are necessary from time to time and will not diminish the quality of the services or materially change any terms or conditions within this Agreement.

- 2.5 Service Interruption. Services may be interrupted in the event that: (a) Flock's provision of the Services to Customer or any Authorized End User is prohibited by applicable law; (b) any third-party services required for Services are interrupted; (c) if Flock reasonably believe Services are being used for malicious, unlawful, or otherwise unauthorized use; (d) there is a threat or attack on any of the Flock IP by a third party; or (e) scheduled or emergency maintenance ("Service Interruption"). Flock will make commercially reasonable efforts to provide written notice of any Service Interruption to Customer, to provide updates, and to resume providing access to Flock Services as soon as reasonably possible after the event giving rise to the Service Interruption is cured. Flock will have no liability for any damage, liabilities, losses (including any loss of data or profits), or any other consequences that Customer or any Authorized End User may incur as a result of a Service Interruption. To the extent that the Service Interruption is not caused by Customer's direct actions or by the actions of parties associated with the Customer, the time will be tolled by the duration of the Service Interruption (for any continuous suspension lasting at least one full day). For example, in the event of a Service Interruption lasting five (5) continuous days, Customer will receive a credit for five (5) free days at the end of the Term.
- 2.6 Service Suspension. Flock may temporarily suspend Customer's and any Authorized End User's access to any portion or all of the Flock IP or Flock Service if (a) there is a threat or attack on any of the Flock IP by Customer; (b) Customer's or any Authorized End User's use of the Flock IP disrupts or poses a security risk to the Flock IP or any other customer or vendor of Flock; (c) Customer or any Authorized End User is/are using the Flock IP for fraudulent or illegal activities; (d) Customer has violated any term of this provision, including, but not limited to, utilizing Flock Services for anything other than the Permitted Purpose; or (e) any unauthorized access to Flock Services through Customer's account ("Service Suspension"). Customer shall not be entitled to any remedy for the Service Suspension period, including any reimbursement, tolling, or credit. Notwithstanding the foregoing, if the Service Suspension was not caused by Customer, the Term will be tolled by the duration of the Service Suspension.
- 2.7 **Hazardous Conditions.** Flock Services do not contemplate hazardous materials, or other hazardous conditions, including, without limit, asbestos, lead, toxic or flammable substances. In the event any such hazardous materials are discovered in the designated locations in which Flock

is to perform services under this Agreement, Flock shall have the right to cease work immediately.

3. CUSTOMER OBLIGATIONS

- 3.1 Customer Obligations. Flock will assist Customer Authorized End Users in the creation of a User ID. Authorized End Users agree to provide Flock with accurate, complete, and updated registration information. Authorized End Users may not select as their User ID, a name that they do not have the right to use, or any other name with the intent of impersonation. Customer and Authorized End Users may not transfer their account to anyone else without prior written permission of Flock. Authorized End Users shall not share their account username or password information and must protect the security of the username and password. Unless otherwise stated and defined in this Agreement, Customer shall not designate Authorized End Users for persons who are not officers, employees, or agents of Customer. Authorized End Users shall only use Customer-issued email addresses for the creation of their User ID. Customer is responsible for any Authorized End User activity associated with its account. Customer shall ensure that Customer provides Flock with up to date contact information at all times during the Term of this agreement. Customer shall be responsible for obtaining and maintaining any equipment and ancillary services needed to connect to, access or otherwise use the Flock Services. Customer shall (at its own expense) provide Flock with reasonable access and use of Customer facilities and Customer personnel in order to enable Flock to perform Services (such obligations of Customer are collectively defined as "Customer Obligations") Notwithstanding the foregoing, Flock acknowledges and understands that Customer has no control over the actions of law enforcement agencies and, therefore, Customer will have no liability for such actions.
- 3.2 **Customer Representations and Warranties.** Customer represents, covenants, and warrants that Customer shall use Flock Services only in compliance with this Agreement and all applicable laws and regulations, including but not limited to any laws relating to the recording or sharing of data, video, photo, or audio content.

4. DATA USE AND LICENSING

4.1 **Customer Data.** As between Flock and Customer, all right, title and interest in the Customer Data, belong to and are retained solely by Customer. Customer hereby grants to Flock a limited,

non-exclusive, royalty-free, irrevocable, worldwide license to use the Customer Data and perform all acts as may be necessary for Flock to provide the Flock Services to Customer. <u>Flock does not own and shall not sell Customer Data</u>.

- 4.2 **Customer Generated Data.** Flock may provide Customer with the opportunity to post, upload, display, publish, distribute, transmit, broadcast, or otherwise make available, messages, text, illustrations, files, images, graphics, photos, comments, sounds, music, videos, information, content, ratings, reviews, data, questions, suggestions, or other information or materials produced by Customer ("Customer Generated Data"). Customer shall retain whatever legally cognizable right, title, and interest in Customer Generated Data. Customer understands and acknowledges that Flock has no obligation to monitor or enforce Customer's intellectual property rights of Customer Generated Data. Customer grants Flock a non-exclusive, irrevocable, worldwide, royalty-free, license to use the Customer Generated Data for the purpose of providing Flock Services. Flock does not own and shall not sell Customer Generated Data.
- 4.3 **Anonymized Data.** Flock shall have the right to collect, analyze, and anonymize Customer Data and Customer Generated Data to the extent such anonymization renders the data non-identifiable to create Anonymized Data to use and perform the Services and related systems and technologies, including the training of machine learning algorithms. Customer hereby grants Flock a non-exclusive, worldwide, perpetual, royalty-free right to use and distribute such Anonymized Data to improve and enhance the Services and for other development, diagnostic and corrective purposes, and other Flock offerings. Parties understand that the aforementioned license is required for continuity of Services. Flock does not own and shall not sell Anonymized Data.

5. CONFIDENTIALITY; DISCLOSURES

5.1 Confidentiality. To the extent required by any applicable public records requests, each Party (the "Receiving Party") understands that the other Party (the "Disclosing Party") has disclosed or may disclose business, technical or financial information relating to the Disclosing Party's business (hereinafter referred to as "Proprietary Information" of the Disclosing Party).

Proprietary Information of Flock includes non-public information regarding features, functionality and performance of the Services. Proprietary Information of Customer includes non-public data provided by Customer to Flock or collected by Flock via Flock Services, which includes but is not

limited to geolocation information and environmental data collected by sensors. The Receiving Party agrees: (i) to take the same security precautions to protect against disclosure or unauthorized use of such Proprietary Information that the Party takes with its own proprietary information, but in no event less than commercially reasonable precautions, and (ii) not to use (except in performance of the Services or as otherwise permitted herein) or divulge to any third person any such Proprietary Information. The Disclosing Party agrees that the foregoing shall not apply with respect to any information that the Receiving Party can document (a) is or becomes generally available to the public; or (b) was in its possession or known by it prior to receipt from the Disclosing Party; or (c) was rightfully disclosed to it without restriction by a third party; or (d) was independently developed without use of any Proprietary Information of the Disclosing Party. Nothing in this Agreement will prevent the Receiving Party from disclosing the Proprietary Information pursuant to any judicial or governmental order, provided that the Receiving Party gives the Disclosing Party reasonable prior notice of such disclosure to contest such order. At the termination of this Agreement, all Proprietary Information will be returned to the Disclosing Party, destroyed or erased (if recorded on an erasable storage medium), together with any copies thereof, when no longer needed for the purposes above, or upon request from the Disclosing Party, and in any case upon termination of the Agreement. Notwithstanding any termination, all confidentiality obligations of Proprietary Information that is trade secret shall continue in perpetuity or until such information is no longer trade secret. Notwithstanding the foregoing, Flock acknowledges and understands that Customer must comply with all applicable provisions of the Texas Public Information Act, and will not be considered to be in violation of this Agreement or otherwise liable to the extent that it does so.

5.2 Usage Restrictions on Flock IP. Flock and its licensors retain all right, title and interest in and to the Flock IP and its components, and Customer acknowledges that it neither owns nor acquires any additional rights in and to the foregoing not expressly granted by this Agreement. Customer further acknowledges that Flock retains the right to use the foregoing for any purpose in Flock's sole discretion. Customer and Authorized End Users shall not: (i) copy or duplicate any of the Flock IP; (ii) decompile, disassemble, reverse engineer, or otherwise attempt to obtain or perceive the source code from which any software component of any of the Flock IP is compiled or interpreted, or apply any other process or procedure to derive the source code of any software included in the Flock IP; (iii) attempt to modify, alter, tamper with or repair any of the Flock IP,

or attempt to create any derivative product from any of the foregoing; (iv) interfere or attempt to interfere in any manner with the functionality or proper working of any of the Flock IP; (v) remove, obscure, or alter any notice of any intellectual property or proprietary right appearing on or contained within the Flock Services or Flock IP; (vi) use the Flock Services for anything other than the Permitted Purpose; or (vii) assign, sublicense, sell, resell, lease, rent, or otherwise transfer, convey, pledge as security, or otherwise encumber, Customer's rights. There are no implied rights.

5.3 **Disclosure of Footage.** Subject to and during the Retention Period, Flock may access, use, preserve and/or disclose the Footage to law enforcement authorities, government officials, and/or third parties, if legally required to do so or if Flock has a good faith belief that such access, use, preservation or disclosure is reasonably necessary to comply with a legal process, enforce this Agreement, or detect, prevent or otherwise address security, privacy, fraud or technical issues, or emergency situations.

6. PAYMENT OF FEES

6.1 Billing and Payment of Fees. Customer shall pay the fees set forth in the applicable Order Form based on the billing structure and payment terms as indicated in the Order Form. If Customer believes that Flock has billed Customer incorrectly, Customer must contact Flock no later than thirty (30) days after the closing date on the first invoice in which the error or problem appeared to receive an adjustment or credit. Customer acknowledges and agrees that a failure to contact Flock within this period will serve as a waiver of any claim. If any undisputed fee is more than thirty (30) days overdue, Flock may, without limiting its other rights and remedies, suspend delivery of its service until such undisputed invoice is paid in full. Flock shall provide at least thirty (30) days' prior written notice to Customer of the payment delinquency before exercising any suspension right. Notwithstanding the above, all invoices which are timely presented will, unless in dispute, be paid within 15 days of each monthly Board meeting; however, in the event of a bona-fide dispute over an invoice, Customer will have the right to withhold payment of the disputed portion of the invoice, subject to the requirements of Section 2251.002 Texas Government Code.

- 6.2 **Notice of Changes to Fees.** Flock reserves the right to change the fees for subsequent Renewal Terms by providing sixty (60) days' notice (which may be sent by email) prior to the end of the Initial Term or Renewal Term (as applicable).
- 6.3 Late Fees. If payment is not issued to Flock by the due date of the invoice, an interest penalty of 1.0% of any unpaid amount may be added for each month or fraction thereafter, until final payment is made.
- 6.4 **Taxes.** Customer is a government entity and, therefore, not subject to taxation. If requested, Customer will provide Flock with a tax-exempt certificate.

7. TERM AND TERMINATION

- 7.1 **Term.** The initial term of this Agreement shall be for the period of time set forth on the Order Form (the "*Term*"). Following the Term, this Agreement will automatically renew for successive one-year renewal terms (each, a "*Renewal Term*") unless either Party gives the other Party written notice of non-renewal at least thirty (30) days prior to the end of the then-current term.
- 7.2 **Termination.** Upon termination or expiration of this Agreement, Flock will remove any applicable Flock Hardware at a commercially reasonable time period. In the event of any material breach of this Agreement, the non-breaching Party may terminate this Agreement prior to the end of the Term by giving thirty (30) days prior written notice to the breaching Party; provided, however, that this Agreement will not terminate if the breaching Party has cured the breach prior to the expiration of such thirty (30) day period ("*Cure Period*"). Either Party may terminate this Agreement (i) upon the institution by or against the other Party of insolvency, receivership or bankruptcy proceedings, (ii) upon the other Party's making an assignment for the benefit of creditors, or (iii) upon the other Party's dissolution or ceasing to do business. In the event of termination of the Agreement, Flock will refund Customer a pro-rata portion of the pre-paid fees for Services not received due to such termination.
- 7.3 **Survival**. The following Sections will survive termination: 1, 3, 5, 6, 7, 8.3, 8.4, 9, 11.1 and 11.6.

8. REMEDY FOR DEFECT; WARRANTY AND DISCLAIMER

- 8.1 **Manufacturer Defect.** Upon a malfunction or failure of Flock Hardware or Embedded Software (a "*Defect*"), Customer must notify Flock's technical support team. In the event of a Defect, Flock shall repair or replace the defective Flock Hardware at no additional cost to the Customer. Flock reserves the right, in its sole discretion, to repair or replace such Defect, provided that Flock shall conduct inspection or testing within a commercially reasonable time, but no longer than seven (7) business days after Customer gives notice to Flock.
- 8.2 **Replacements.** In the event that Flock Hardware is lost, stolen, or damaged, Customer may request a replacement of Flock Hardware at a fee according to the reinstall fee schedule (https://www.flocksafety.com/reinstall-fee-schedule). In the event that Customer chooses not to replace lost, damaged, or stolen Flock Hardware, Customer understands and agrees that (1) Flock Services will be materially affected, and (2) that Flock shall have no liability to Customer regarding such affected Flock Services, nor shall Customer receive a refund for the lost, damaged, or stolen Flock Hardware.
- 8.3 Warranty. Flock shall use reasonable efforts consistent with prevailing industry standards to maintain the Services in a manner which minimizes errors and interruptions in the Services and shall perform the Installation Services in a professional and workmanlike manner. Services may be temporarily unavailable for scheduled maintenance or for unscheduled emergency maintenance, either by Flock or by third-party providers, or because of other causes beyond Flock's reasonable control, but Flock shall use reasonable efforts to provide advance notice in writing or by e-mail of any scheduled service disruption.
- 8.4 Disclaimer. THE REMEDY DESCRIBED IN SECTION 8.1 ABOVE IS CUSTOMER'S SOLE REMEDY, AND FLOCK'S SOLE LIABILITY, WITH RESPECT TO DEFECTS. FLOCK DOES NOT WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED OR ERROR FREE; NOR DOES IT MAKE ANY WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED FROM USE OF THE SERVICES. EXCEPT AS EXPRESSLY SET FORTH IN THIS SECTION, THE SERVICES ARE PROVIDED "AS IS" AND FLOCK DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. THIS DISCLAIMER ONLY

APPLIES TO THE EXTENT ALLOWED BY THE GOVERNING LAW OF THE STATE MENTIONED IN SECTION 11.6.

- 8.5 Insurance. Flock will maintain insurance coverage in compliance with Exhibit B.
- 8.6 **Force Majeure.** Parties are not responsible or liable for any delays or failures in performance from any cause beyond their control, including, but not limited to acts of God, changes to law or regulations, embargoes, war, terrorist acts, pandemics (including the spread of variants), issues of national security, acts or omissions of third-party technology providers, riots, fires, earthquakes, floods, power blackouts, strikes, supply chain shortages of equipment or supplies, financial institution crisis, weather conditions or acts of hackers, internet service providers or any other third party acts or omissions.

9. LIMITATION OF LIABILITY; INDEMNITY

9.1 Limitation of Liability. NOTWITHSTANDING ANYTHING TO THE CONTRARY, FLOCK, ITS OFFICERS, AFFILIATES, REPRESENTATIVES, CONTRACTORS AND EMPLOYEES SHALL NOT BE RESPONSIBLE OR LIABLE WITH RESPECT TO ANY SUBJECT MATTER OF THIS AGREEMENT OR TERMS AND CONDITIONS RELATED THERETO UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY, PRODUCT LIABILITY, OR OTHER THEORY: (A) FOR LOSS OF REVENUE, BUSINESS OR BUSINESS INTERRUPTION; (B) INCOMPLETE, CORRUPT, OR INACCURATE DATA; (C) COST OF PROCUREMENT OF SUBSTITUTE GOODS, SERVICES OR TECHNOLOGY; (D) FOR ANY INDIRECT, EXEMPLARY, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES; (E) FOR ANY MATTER BEYOND FLOCK'S ACTUAL KNOWLEDGE OR REASONABLE CONTROL INCLUDING REPEAT CRIMINAL ACTIVITY OR INABILITY TO CAPTURE FOOTAGE; OR (F) FOR ANY AMOUNTS THAT, TOGETHER WITH AMOUNTS ASSOCIATED WITH ALL OTHER CLAIMS, EXCEED THE FEES PAID AND/OR PAYABLE BY CUSTOMER TO FLOCK FOR THE SERVICES UNDER THIS AGREEMENT IN THE TWENTY FOUR (24) MONTHS PRIOR TO THE ACT OR OMISSION THAT GAVE RISE TO THE LIABILITY, IN EACH CASE, WHETHER OR NOT FLOCK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS LIMITATION OF LIABILITY OF SECTION ONLY APPLIES TO THE EXTENT ALLOWED

BY THE GOVERNING LAW OF THE STATE REFERENCED IN SECTION 10.6. NOTWITHSTANDING ANYTHING TO THE CONTRARY, THE FOREGOING LIMITATIONS OF LIABILITY SHALL NOT APPLY (I) IN THE EVENT OF GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, OR (II) INDEMNIFICATION OBLIGATIONS.

- 9.2 **Responsibility.** Each Party to this Agreement shall assume the responsibility and liability for the acts and omissions of its own employees, officers, or agents, in connection with the performance of their official duties under this Agreement. Each Party to this Agreement shall be liable for the torts of its own officers, agents, or employees.
- 9.3 Flock Indemnity. FLOCK AGREES TO WHOLLY INDEMNIFY, DEFEND, AND HOLD HARMLESS CUSTOMER FROM ALL CLAIMS, LOSSES, EXPENSES, COSTS, PENALTIES, FINES, LOSSES, DAMAGES, AND LIABILITIES (INCLUDING REASONABLE ATTORNEYS' FEES AND LITIGATION EXPENSES) ARISING OUT OF ANY COPYRIGHTED MATERIAL, PATENTED OR UNPATENTED INVENTION, ARTICLES, DEVICE OR APPLIANCE MANUFACTURED OR USED IN THE PERFORMANCE OF THIS AGREEMENT, DAMAGE TO PROPERTY, INJURY TO OR DEATH OF PERSONS (INCLUDING THE PROPERTY AND PERSONS OF THE PARTIES AND THEIR AGENTS, SERVANTS, CONTRACTORS, AND EMPLOYEES), OR LOSS OF USE OF PROPERTY, LOSS OF REVENUE OR OTHER ECONOMIC LOSSES ARISING FROM OR RELATING TO THE GOODS TO BE PROVIDED OR SERVICES TO BE PERFORMED BY FLOCK UNDER THIS CONTRACT.

10. INSTALLATION SERVICES AND OBLIGATIONS

10.1 Ownership of Hardware. Flock Hardware is owned and shall remain the exclusive property of Flock. Title to any Flock Hardware shall not pass to Customer upon execution of this Agreement, except as otherwise specifically set forth in this Agreement. Except as otherwise expressly stated in this Agreement, Customer is not permitted to remove, reposition, re-install, tamper with, alter, adjust or otherwise take possession or control of Flock Hardware. Customer agrees and understands that in the event Customer is found to engage in any of the foregoing restricted actions, all warranties herein shall be null and void, and this Agreement shall be subject to immediate termination for material breach by Customer. Customer shall not perform any acts

which would interfere with the retention of title of the Flock Hardware by Flock. Should Customer default on any payment of the Flock Services, Flock may remove Flock Hardware at Flock's discretion. Such removal, if made by Flock, shall not be deemed a waiver of Flock's rights to any damages Flock may sustain as a result of Customer's default and Flock shall have the right to enforce any other legal remedy or right.

- 10.2 **Deployment Plan**. Flock shall advise Customer on the location and positioning of the Flock Hardware for optimal product functionality, as conditions and locations allow. Flock will collaborate with Customer to design the strategic geographic mapping of the location(s) and implementation of Flock Hardware to create a deployment plan ("*Deployment Plan*"). In the event that Flock determines that Flock Hardware will not achieve optimal functionality at a designated location, Flock shall have final discretion to veto a specific location, and will provide alternative options to Customer.
- 10.3 Changes to Deployment Plan. After installation of Flock Hardware, any subsequent requested changes to the Deployment Plan, including, but not limited to, relocating, repositioning, adjusting of the mounting, removing foliage, replacement, changes to heights of poles will incur a fee according to the reinstall fee schedule located at (https://www.flocksafety.com/reinstall-fee-schedule). Customer will receive prior notice and confirm approval of any such fees.
- 10.4 **Customer Installation Obligations**. Customer is responsible for any applicable supplementary cost as described in the Customer Implementation Guide, attached hereto as Exhibit C ("*Customer Obligations*"). Customer represents and warrants that it has, or shall lawfully obtain, all necessary right title and authority and hereby authorizes Flock to install the Flock Hardware at the designated locations and to make any necessary inspections or maintenance in connection with such installation.
- 10.5 **Flock's Obligations**. Installation of any Flock Hardware shall be installed in a professional manner within a commercially reasonable time from the Effective Date of this Agreement. Upon removal of Flock Hardware, Flock shall restore the location to its original condition, ordinary wear and tear excepted. Flock will continue to monitor the performance of Flock Hardware for the length of the Term. Flock may use a subcontractor or third party to perform certain obligations

under this agreement, provided that Flock's use of such subcontractor or third party shall not release Flock from any duty or liability to fulfill Flock's obligations under this Agreement.

11. MISCELLANEOUS

- 11.1 **Compliance With Laws.** Parties shall comply with all applicable local, state and federal laws, regulations, policies and ordinances and their associated record retention schedules, including responding to any subpoena request(s).
- 11.2 **Severability.** If any provision of this Agreement is found to be unenforceable or invalid, that provision will be limited or eliminated to the minimum extent necessary so that this Agreement will otherwise remain in full force and effect.
- 11.3 **Assignment.** This Agreement is not assignable, transferable or sublicensable by either Party, without prior consent. Notwithstanding the foregoing, either Party may assign this Agreement upon prior written notice, without the other Party's consent, (i) to any parent, subsidiary, or affiliate entity, or (ii) to any purchaser of all or substantially all of such Party's assets or to any successor by way of merger, consolidation or similar transaction.
- 11.4 Entire Agreement. This Agreement, together with the Order Form, the reinstall fee schedule (https://www.flocksafety.com/reinstall-fee-schedule), and any attached exhibits are the complete and exclusive statement of the mutual understanding of the Parties and supersedes and cancels all previous or contemporaneous negotiations, discussions or agreements, whether written and oral, communications and other understandings relating to the subject matter of this Agreement, and that all waivers and modifications must be in a writing signed by both Parties, except as otherwise provided herein. None of Customer's purchase orders, authorizations or similar documents will alter the terms of this Agreement, and any such conflicting terms are expressly rejected. Any mutually agreed upon future purchase order is subject to these legal terms and does not alter the rights and obligations under this Agreement, except that future purchase orders may outline additional products, services, quantities and billing terms to be mutually accepted by Parties. In the event of any conflict of terms found in this Agreement or any other terms and conditions, the terms of this Agreement shall prevail. Customer agrees that Customer's purchase is neither contingent upon the delivery of any future functionality or features nor dependent upon any oral or written comments made by Flock with respect to future functionality or feature.

- 11.5 Relationship. No agency, partnership, joint venture, or employment is created as a result of this Agreement and Parties do not have any authority of any kind to bind each other in any respect whatsoever. Flock shall at all times be and act as an independent contractor to Customer. 11.6 Governing Law; Venue. This Agreement shall be governed by the laws of the state in which the Customer is located. The Parties hereto agree that venue would be proper in the chosen courts of the State of which the Customer is located. The Parties agree that the United Nations Convention for the International Sale of Goods is excluded in its entirety from this Agreement. 11.7 Special Terms. Flock may offer certain special terms which are indicated in the proposal and will become part of this Agreement, upon Customer's prior written consent and the mutual execution by authorized representatives ("Special Terms"). To the extent that any terms of this Agreement are inconsistent or conflict with the Special Terms, the Special Terms shall control. 11.8 Publicity. Flock has the right to reference and use Customer's name and trademarks and disclose the nature of the Services in business and development and marketing efforts. 11.9 Feedback. If Customer or Authorized End User provides any suggestions, ideas, enhancement requests, feedback, recommendations or other information relating to the subject matter hereunder, Agency or Authorized End User hereby assigns to Flock all right, title and interest (including intellectual property rights) with respect to or resulting from any of the foregoing.
- 11.10 Export. Customer may not remove or export from the United States or allow the export or re-export of the Flock IP or anything related thereto, or any direct product thereof in violation of any restrictions, laws or regulations of the United States Department of Commerce, the United States Department of Treasury Office of Foreign Assets Control, or any other United States or foreign Customer or authority. As defined in Federal Acquisition Regulation ("FAR"), section 2.101, the Services, the Flock Hardware and Documentation are "commercial items" and according to the Department of Defense Federal Acquisition Regulation ("DFAR") section 252.2277014(a)(1) and are deemed to be "commercial computer software" and "commercial computer software documentation." Flock is compliant with FAR Section 889 and does not contract or do business with, use any equipment, system, or service that uses the enumerated banned Chinese telecommunication companies, equipment or services as a substantial or essential component of any system, or as critical technology as part of any Flock system. Consistent with DFAR section 227.7202 and FAR section 12.212, any use, modification, reproduction, release,

performance, display, or disclosure of such commercial software or commercial software documentation by the U.S. Government will be governed solely by the terms of this Agreement and will be prohibited except to the extent expressly permitted by the terms of this Agreement.

- 11.11 **Headings.** The headings are merely for organization and should not be construed as adding meaning to the Agreement or interpreting the associated sections.
- 11.12 **Authority.** Each of the below signers of this Agreement represent that they understand this Agreement and have the authority to sign on behalf of and bind the Parties they are representing.
- 11.13 **Conflict.** In the event there is a conflict between this Agreement and any applicable statement of work, or Customer purchase order, this Agreement controls unless explicitly stated otherwise.
- 11.14 **Morality.** In the event that either Party or its agents become the subject of an indictment, contempt, scandal, crime of moral turpitude or similar event that would negatively impact or tarnish the other Party's reputation, said Party shall have the option to terminate this Agreement upon prior written notice.

Notices. All notices under this Agreement will be in writing and will be deemed to have been duly given when received, if personally delivered; when receipt is electronically confirmed, if transmitted by email; the day after it is sent, if sent for next day delivery by recognized overnight delivery service; and upon receipt to the address listed on the Order Form (or, if different, below), if sent by certified or registered mail, return receipt requested.

- 11.15 **Non-Appropriation.** Notwithstanding any other provision of this Agreement, all obligations of the Customer under this Agreement which require the expenditure of funds are conditioned on the availability of funds appropriated for that purpose. Customer shall have the right to terminate this Agreement for non appropriation with thirty (30) days written notice without penalty or other cost.
- 11.16 **Contract Addendum.** Flock agrees to comply with the terms of the Contract Addendum attached hereto as **Exhibit D**.
- 11.17 **Counterparts.** This Agreement may be executed in multiple counterparts, each of which will be deemed an original and all of which together will constitute one and the same instrument. A facsimile or other electronic copy of a signature, and a counterpart transmitted electronically (e.g., by fax, email, text, or similar means), will be deemed to be, and will have the same force and effect as, an original signature for all purposes.

FLOCK NOTICES ADDRESS:

1170 HOWELL MILL ROAD, NW SUITE 210

ATLANTA, GA 30318

ATTN: LEGAL DEPARTMENT

EMAIL: legal@flocksafety.com

<u>Customer NOTICES ADDRESS</u>:

ADDRESS: c/o Armbrust & Brown, PLLC, 100 Congress Ave., Suite 1300, Austin, TX

78701

ATTN: Carter Dean

EMAIL: cdean@abaustin.com

By executing this Agreement, Flock and Customer represent and warrant that each has read and agrees to all of the terms and conditions contained herein. The Parties have executed this Agreement as of the dates set forth below.

| FLOCK GROUP, INC. | Customer: Northtown Municipal Utility District | |
|-------------------|--|----------------|
| Ву: | By: | |
| Name: | Name: | Brenda Richter |
| Title: | Title: | President |
| Date: | Date: | |

EXHIBIT B

INSURANCE

Required Coverage. Flock shall procure and maintain for the duration of this Agreement insurance against claims for injuries to persons or damages to property that may arise from or in connection with the performance of the services under this Agreement and the results of that work by Flock or its agents, representatives, employees or subcontractors. Insurance shall be placed with insurers with a current A. M. Best rating of no less than "A" and "VII". Flock shall obtain and, during the term of this Agreement, shall maintain policies of professional liability (errors and omissions), automobile liability, and general liability insurance for insurable amounts of not less than the limits listed herein. The insurance policies shall provide that the policies shall remain in full force during the life of the Agreement. Flock shall procure and shall maintain during the life of this Agreement Worker's Compensation insurance as required by applicable State law for all Flock employees. Flock must furnish Customer certificates of insurance and policies, including all endorsements, on forms acceptable to Customer, confirming the required insurance coverage and, except with respect to Worker's Compensation insurance, naming Customer as an additional insured entitled to the full benefit of coverage. All insurance policies must provide that they may not be cancelled or modified without 30 days' prior written notice to Customer and that they are primary and noncontributory over any insurance that may be carried by Customer.

Types and Amounts Required. Flock shall maintain, at minimum, the following insurance coverage for the duration of this Agreement:

- (i) **Commercial General Liability** insurance written on an occurrence basis with minimum limits of One Million Dollars (\$1,000,000) per occurrence and Two Million Dollars (\$2,000,000) in the aggregate for bodily injury, death, and property damage, including personal injury, contractual liability, independent contractors, broad-form property damage, and product and completed operations coverage;
- (ii) **Umbrella or Excess Liability** insurance written on an occurrence basis with minimum limits of Ten Million Dollars (\$10,000,000) per occurrence and Ten Million Dollars (\$10,000,000) in the aggregate;

- (iii) **Professional Liability/Errors and Omissions** insurance with minimum limits of Five Million Dollars (\$5,000,000) per occurrence and Five Million Dollars (\$5,000,000) in the aggregate;
- (iv) **Commercial Automobile Liability** insurance with a minimum combined single limit of One Million Dollars (\$1,000,000) per occurrence for bodily injury, death, and property coverage, including owned and non-owned and hired automobile coverage; and
- (v) **Cyber Liability** insurance written on an occurrence basis with minimum limits of Five Million Dollars (\$5,000,000).

EXHIBIT C

CUSTOMER IMPLEMENTATION GUIDE

EXHIBIT D

CONTRACT ADDENDUM

This Contract Addendum ("Addendum") is incorporated into the attached Master Services Agreement (the "Contract") between Flock Group, Inc. ("Contractor") and Northtown Municipal Utility District (the "District"). If there is any conflict between the terms of the attached Contract and this Addendum, the terms of this Addendum will control.

- 1. Interested Parties. Contractor acknowledges that Texas Government Code Section 2252.908 (as amended, "Section 2252.908") requires disclosure of certain matters by contractors entering into a contract with a local government entity such as the District. Contractor confirms that it has reviewed Section 2252.908 and, if required to do so, will (1) complete a Form 1295, using the unique identification number specified on page 1 of the Contract, and electronically file it with the Texas Ethics Commission ("TEC"); and (2) submit the signed Form 1295, including the certification of filing number of the Form 1295 with the TEC, to the District at the same time the Contractor executes and submits the Contract to the District. Form 1295s are available on the TEC's website at https://www.ethics.state.tx.us/filinginfo/1295/. The Contract is not effective until the requirements listed above are satisfied and any approval or award of the Contract by the District is expressly made contingent upon Contractor's compliance with these requirements. The signed Form 1295 may be submitted to the District in an electronic format.
- Government Code Chapter 176 (as amended, "Chapter 176") requires the disclosure of certain matters by contractors doing business with or proposing to do business with local government entities such as the District. Contractor confirms that it has reviewed Chapter 176 and, if required to do so, will complete and return Form CIQ promulgated by the TEC, which is available on the TEC's website at https://www.ethics.state.tx.us/forms/conflict/, within seven days of the date of submitting the Contract to the District or within seven days of becoming aware of a matter that requires disclosure under Chapter 176, whichever is applicable.
- 3. Verification Under Chapter 2271, Texas Government Code. If required under Chapter 2271 of the Texas Government Code (as amended, "Chapter 2271"), Contractor represents and warrants that, at the time of execution and delivery of the Contract, neither Contractor, nor any wholly or majority-owned subsidiary, parent company, or affiliate of Contractor that exist to make a profit, boycott Israel or will boycott Israel during the term of the Contract. The foregoing verification is made solely to comply with Chapter 2271, to the extent such Chapter does not contravene applicable Federal law. As used in the foregoing verification, "boycott Israel" means refusing to deal with, terminating business activities with, or otherwise taking any action that is intended to penalize, inflict economic harm on, or limit commercial relations specifically with Israel, or with a person or entity doing business in Israel or in an Israeli-controlled

territory, but does not include an action made for ordinary business purposes. Contractor understands "affiliate" to mean an entity that controls, is controlled by, or is under common control with Contractor.

4. Verification Under Subchapter F, Chapter 2252, Texas
Government Code. For purposes of Subchapter F of Chapter 2252 of the Texas
Government Code (as amended, "Subchapter F"), Contractor represents and warrants
that, neither Contractor, nor any wholly owned subsidiary, majority-owned subsidiary,
parent company, or affiliate of Contractor that exist to make a profit, are companies
identified on a list prepared and maintained by the Texas Comptroller of Public Accounts
(the "Comptroller") described within Subchapter F and posted on the Comptroller's
internet website at:

https://comptroller.texas.gov/purchasing/docs/sudan-list.pdf, https://comptroller.texas.gov/purchasing/docs/iran-list.pdf, and https://comptroller.texas.gov/purchasing/docs/fto-list.pdf.

The foregoing representation is made solely to comply with Subchapter F, to the extent such subchapter does not contravene applicable Federal law, and excludes companies that the United States government has affirmatively declared to be excluded from its federal sanctions regime relating to Sudan, Iran, or a foreign terrorist organization. Contractor understands "affiliate" to mean any entity that controls, is controlled by, or is under common control with Contractor.

- 5. Verification Under Chapter 2274, Texas Government Code, Relating to Contracts with Companies that Discriminate Against the Firearm and Ammunition Industries. If required under Chapter 2274, Contractor represents and warrants that, at the time of execution and delivery of the Contract, neither Contractor, nor any wholly or majority-owned subsidiary, parent company, or affiliate of Contractor that exists to make a profit, have a practice, policy, guidance, or directive that discriminates against a firearm entity or firearm trade association or will discriminate during the term of the Contract against a firearm entity or firearm trade association. The foregoing verification is made solely to comply with Chapter 2274. As used in the foregoing verification, the terms "discriminate against a firearm entity," "firearm entity," and "firearm trade association" have the meanings ascribed to them in Section 2274.001 of the Texas Government Code.
- 6. Verification Under Chapter 2276, Texas Government Code, Relating to Contracts With Companies Boycotting Certain Energy Companies. If required under Chapter 2276 of the Texas Government Code (as amended, "Chapter 2276"), Contractor represents and warrants that, at the time of execution and delivery of the Contract, neither Contractor, nor any wholly or majority-owned subsidiary, parent company, or affiliate of Contractor that exists to make a profit, boycott energy companies or will boycott energy companies during the term of the Contract. The foregoing verification is made solely to comply with Chapter 2276. As used in the foregoing verification, "boycott energy companies" means, without an

ordinary business purpose, refusing to deal with, terminating business activities with, or otherwise taking action that is intended to penalize, inflict economic harm on, or limit commercial relations with a company because the company: (1) engages in the exploration, production, utilization, transportation, sale, or manufacturing of fossil fuel-based energy and does not commit or pledge to meet environmental standards beyond applicable federal and state law or (2) does business with a company described in the preceding section (1).

